

**Carrier:**

American Airlines

**Flight Number:**

1790

**Date & Time of Incident:**

02/28/2023 12:00 AM

**Type of Incident:**

Death

**Description of Animal:**

Breed: Other

**Animal Name:**

Rylee

**Description of Incident:**

On Tuesday, February 28, 2023, 05:01 CST, twenty puppies, contained in 10 kennels (2 per kennel) were dropped off by a representative of the shipper Legacy Pet Services at the American Airlines Cargo Terminal in Chicago, IL (ORD), for air transport under air waybill 001-73032245. All were scheduled to travel to San Juan, PR (SJU), via connection in Miami, FL (MIA) on flights AA2507/28-Feb ORD-MIA (ETD 07:00 eta 10:56) and AA1790/28-Feb MIA-SJU (ETD 12:15 eta 15:58). The animals traveled on all scheduled flights, were offloaded from the aircraft upon arrival at San Juan, PR (SJU) and taken to the Cargo Terminal to await recovery by the consignee. Notification of arrival to the consignee was completed at 16:36 AST, however the consignee did not arrive until 21:04 AST (4.5 hours after notification). It was during the delivery process that it was identified one of the mini golden doodle puppies – Rylee (who was in the same kennel with another mini golden doodle, Luna) was unresponsive. Rylee, the unresponsive puppy was removed from the kennel and immediately taken to a local veterinarian for assessment, where it was determined that the puppy was deceased.

**Cause of Incident:**

Necropsy Diagnosis: - Pulmonary Edema - Mitral valve endocardiosis

**Corrective Action Taken:**

**Carrier:**

American Airlines

**Flight Number:**

0051

**Date & Time of Incident:**

02/02/2023 12:00 AM

**Type of Incident:**

Death

**Description of Animal:**

Breed: American-Shorthair

**Animal Name:**

Stormi

**Description of Incident:**

On Thursday, February 02, 2023, 07:20 GMT, one Husky dog (Ajax) and one Domestic Short Hair cat (Stormi) were dropped off by a representative of the shipping Agent, Global Freight Management (c/o owner Elizabeth Avara) at the American Airlines Cargo Terminal in London Heathrow, UK (LHR), for air transport under air waybill 001-69046110. Both were scheduled to travel to Dallas/Fort Worth, TX (DFW), on flight AA0051/02-Feb LHR-DFW (etd 09:55 eta 14:23). The animals traveled on the scheduled flight and were offloaded from the aircraft upon arrival at DFW. The cargo runner was tasked with retrieving 4 ULD's/dollies from the arrival gate, one of which contained the animals. Notification was received, that during transport from the gate to the Cargo Terminal at DFW, the excess end of the ratcheting strap, used to secure the cat's kennel to the ULD, had become entangled in the wheels of the dolly, which applied significant pressure to the kennel, eventually crushing the top half of the kennel and allowing the cat to escape. While still in motion, the cat attempted to jump to the next dolly, however landed on the ground and was immediately struck by the wheel and killed on impact. The cargo runner operating the bobtail, was flagged down by others witnessing the event, stopped and immediately determined the cat was deceased. The owner was notified of the event, giving authorization to have the cat's remains cremated and disposed of.

**Cause of Incident:**

Loose end of ratcheting strap securing the kennel to the ULD became entangled in the dolly wheels, crushing the kennel.

**Corrective Action Taken:**

Investigation ongoing and will update with corrective action steps once completed.