



**The session times below may be slightly adjusted throughout the day if needed.*

U.S. DEPARTMENT OF TRANSPORTATION

Public Hearing

Notice of Proposed Rulemaking: Enhancing Transparency of Airline Ancillary Service Fees

March 30, 2023

- 9:00 – 9:10** **Opening Remarks (10 min)**
Blane Workie, Designated Hearing Officer
- 9:10 – 10:00** **Topic 1: Whether Consumers Are or Are Likely To Be Substantially Injured or Misled by Airlines' Current Disclosures of Ancillary Service Fees (50 min)**

SPEAKERS

- 1. Andrew Appelbaum** (*FlyersRights.org*)
- 2. John Breyault** (*National Consumers League*)
- 3. Laura Chadwick** (*Travel Technology Association*)
- 4. William McGee** (*American Economic Liberties Project*)
- 5. Doug Mullen** (*Airlines for America*)
- Doug Lavin** (*International Air Transport Association*)
- 6. Jay Richmond** (*Amadeus*)
- 7. Lauren Wolfe** (*Travelers United*)

- 10:00 – 11:05** **Topic 2: Whether Disclosures of Itinerary-Specific Ancillary Fees at the Time of First Search Will Result in the Display of Incomplete or Inapplicable Ancillary Fee Information, Cause Consumer Confusion, and Distort the Marketplace (65 min)**

SPEAKERS

- 1. Andrew Appelbaum** (*FlyersRights.org*)
- 2. Barry Biffle** (*Frontier Airlines*)
- 3. John Breyault** (*National Consumers League*)
- 4. James Byers** (*Google*)

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5. Laura Chadwick (*Travel Technology Association*)

6. Kimberly Ellis (*Travel Management Coalition*)

7. Katie Hinchin (*Skyscanner*)

11:05 – 11:15 BREAK

11:15 – 12:15 Topic 2 (continued): Whether Disclosures of Itinerary-Specific Ancillary Fees at the Time of First Search Will Result in the Display of Incomplete or Inapplicable Ancillary Fee Information, Cause Consumer Confusion, and Distort the Marketplace (60 min)

SPEAKERS

8. William McGee (*American Economic Liberties Project*)

9. Doug Mullen (*Airlines for America*)

Amna Arshad (*Airlines for America*)

10. Jay Richmond (*Amadeus*)

11. Corey Vezina (*Booking Holdings – Priceline*)

12:15 – 1:15 LUNCH (60 min)

1:15 – 3:45 Topic 3: Whether Requiring Fee Disclosures on the First Page of the Itinerary Search Selection Process Would Be Technically Infeasible (150 min)

SPEAKERS

1. Andrew Appelbaum (*FlyersRights.org*)

2. John Breyault (*National Consumers League*)

3. Mariana Camacho (*Computer and Communications Industry Association*)

4. Brian Carroll (*Hopper USA*)

5. Laura Chadwick (*Travel Technology Association*)

6. Kimberly Ellis (*Travel Management Coalition*)

7. Neil Geurin (*American Airlines*)

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8. William McGee (*American Economic Liberties Project*)

9. Doug Mullen (*Airlines for America*)

Kevin Healy (*Campbell-Hill Aviation Group*)

10. Eben Peck (*American Society of Travel Advisors*)

11. Michael Reilly (*American Airlines*)

12. Jay Richmond (*Amadeus*)

13. Corey Vezina (*Booking Holdings – Priceline*)

3:45

Additional comments from attendees and Closing Remarks