

**The session times below may be slightly adjusted throughout the day if needed.*

U.S. DEPARTMENT OF TRANSPORTATION
Aviation Consumer Protection Advisory Committee (ACPAC)



**Transparency of Airline Ancillary Service Fees and Related Consumer Protection Matters
and Airline Ticket Refunds and Consumer Protections**

January 12, 2023

- 10:00 – 10:15** **Welcome Remarks and Introductions**
Blane Workie, Designated Federal Officer (DFO)
ACPAC Chair and Committee Members
- Dana Nessel**, Attorney General of Michigan, ACPAC Chair and State/Local Government Representative
- Mario Rodriguez**, Executive Director of the Indianapolis Airport Authority, Airports Representative
- John Breyault**, Vice President of Public Policy, Telecommunications, and Fraud at National Consumers League, Consumer Representative
- Doug Mullen**, Deputy General Counsel of Airlines for America, Airline Representative
- 10:15 – 10:45** **Airline Ticket Refunds and Consumer Protections**
Recommendation by ACPAC Members
- 10:45 – 11:45** **Disclosure of Baggage Fees**
DOT Presentation
Ryan Patanaphan, Senior Attorney, DOT
Deliberation and Recommendation by the ACPAC Members
- 11:45 – 12:00** **BREAK**
- 12:00 – 1:00** **Disclosure of Change and Cancellation Fees**
DOT Presentation
Ryan Patanaphan, Senior Attorney, DOT
Deliberation and Recommendation by the ACPAC Members
- 1:00 – 2:00** **LUNCH**
- 2:00 – 2:45** **Disclosure and Transactability of Family Seating Fees**
DOT Presentation
Ryan Patanaphan, Senior Attorney, DOT
Deliberation and Recommendation by the ACPAC Members

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- 2:45 – 3:55** **Data Sharing to Ticket Agents**
DOT Presentation
Ryan Patanaphan, Senior Attorney, DOT
Deliberation and Recommendation by the ACPAC Members
- 3:55– 4:10** **BREAK**
- 4:10 – 4:55** **Proposed Changes to Existing Requirements and Compliance Implementation Period**
DOT Presentation
Ryan Patanaphan, Senior Attorney, DOT
Deliberation and Recommendation by the ACPAC Members
- 4:55 – 5:00** **Closing remarks**