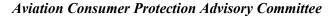
## U.S. DEPARTMENT OF TRANSPORTATION





## **Meeting of the Aviation Consumer Protection Advisory Committee (ACPAC)**

December 9, 2022, Agenda

10:00 – 10:10 Welcome Remarks and Introductions

Blane Workie, Designated Federal Officer (DFO)

ACPAC Chair and Committee Members

**Dana Nessel,** Attorney General of Michigan, ACPAC Chair and State/Local Government Representative

**Mario Rodriguez**, Executive Director of the Indianapolis Airport Authority, Airports Representative

**John Breyault**, Vice President of Public Policy, Telecommunications, and Fraud at National Consumers League, Consumer Representative

**Doug Mullen**, Deputy General Counsel of Airlines for America, Airline Representative

10:10 – 11:20 Ticket Refunds When Airlines Cancel or Significantly

**Change Flights** 

**DOT Presentation** 

Clereece Kroha, Senior Attorney, DOT

Deliberation and Recommendation by the ACPAC Members

11:20 - 11:30 BREAK

11:30 – 12:15 Non-Expiring Travel Credits or Vouchers When Passengers Are Unable

to Fly for Pandemic - Related Reasons (45 min)

**DOT Presentation** 

Clereece Kroha, Senior Attorney, DOT

Deliberation and Recommendation by the ACPAC Members

12:15 – 1:00 Providing Refunds if Receiving Significant Government Financial

Assistance When Passengers Are Unable to Fly for Pandemic -Related

Reasons

**DOT** Presentation

Clereece Kroha, Senior Attorney, DOT

Deliberation and Recommendation by the ACPAC Members

1:00 - 2:00 LUNCH

2:00 – 3:20

Availability of Airline Flight Information

DOT Presentation

Kyle Joseph, Senior Attorney, DOT

Deliberation and Recommendation by the ACPAC Members

3:20 – 3:35

BREAK

3:35 – 4:55

Information Provided to Consumers Adversely Affected by Airline Delays or Cancellations

DOT Presentation

John Wood, Senior Attorney, DOT

Deliberation and Recommendation by the ACPAC Members

4:55 - 5:00

Closing remarks