

U.S. DEPARTMENT OF TRANSPORTATION
Aviation Consumer Protection Advisory Committee



Meeting of the Aviation Consumer Protection Advisory Committee (ACPAC)

December 9, 2022, Agenda

10:00 – 10:10	Welcome Remarks and Introductions Blane Workie , Designated Federal Officer (DFO) <i>ACPAC Chair and Committee Members</i> Dana Nessel , Attorney General of Michigan, ACPAC Chair and State/Local Government Representative Mario Rodriguez , Executive Director of the Indianapolis Airport Authority, Airports Representative John Breyault , Vice President of Public Policy, Telecommunications, and Fraud at National Consumers League, Consumer Representative Doug Mullen , Deputy General Counsel of Airlines for America, Airline Representative
10:10 – 11:20	Ticket Refunds When Airlines Cancel or Significantly Change Flights <i>DOT Presentation</i> Clereece Kroha, Senior Attorney, DOT <i>Deliberation and Recommendation by the ACPAC Members</i>
11:20 – 11:30	BREAK
11:30 – 12:15	Non-Expiring Travel Credits or Vouchers When Passengers Are Unable to Fly for Pandemic - Related Reasons (45 min) <i>DOT Presentation</i> Clereece Kroha, Senior Attorney, DOT <i>Deliberation and Recommendation by the ACPAC Members</i>
12:15 – 1:00	Providing Refunds if Receiving Significant Government Financial Assistance When Passengers Are Unable to Fly for Pandemic -Related Reasons <i>DOT Presentation</i> Clereece Kroha, Senior Attorney, DOT <i>Deliberation and Recommendation by the ACPAC Members</i>
1:00 – 2:00	LUNCH

2:00 – 3:20	Availability of Airline Flight Information <i>DOT Presentation</i> Kyle Joseph, Senior Attorney, DOT <i>Deliberation and Recommendation by the ACPAC Members</i>
3:20 – 3:35	BREAK
3:35 – 4:55	Information Provided to Consumers Adversely Affected by Airline Delays or Cancellations <i>DOT Presentation</i> John Wood, Senior Attorney, DOT <i>Deliberation and Recommendation by the ACPAC Members</i>
4:55 - 5:00	Closing remarks