U.S. DEPARTMENT OF TRANSPORTATION

Aviation Consumer Protection Advisory Committee (ACPAC)



Transparency of Airline Ancillary Service Fees and Related Consumer Protection Matters

December 8, 2022

10:00 – 10:15 Welcome Remarks and Introductions

Blane Workie, Designated Federal Officer (DFO)

ACPAC Chair and Committee Members

Dana Nessel, Attorney General of Michigan, ACPAC Chair and State/Local Government Representative

Mario Rodriguez, Executive Director of the Indianapolis Airport Authority, Airports Representative

John Breyault, Vice President of Public Policy, Telecommunications, and Fraud at National Consumers League, Consumer Representative

Doug Mullen, Deputy General Counsel of Airlines for America, Airline Representative

10:15 – 11:35 Disclosure of Baggage Fees

DOT Presentation

Ryan Patanaphan, Senior Attorney, DOT

Questions and Comments from ACPAC Members

Public Comment if Time Permitting

11:35 – 11:50 BREAK (15 min)

11:50 – 1:00 Disclosure of Change and Cancellation Fees (70 min)

DOT Presentation

Ryan Patanaphan, Senior Attorney, DOT

Questions and Comments from ACPAC Members

Public Comment if Time Permitting

1:00 – 2:00 LUNCH (60 min)

2:00 – 3:00 Disclosure and Transactability of Family Seating Fees (60min)

DOT Presentation

Ryan Patanaphan, Senior Attorney, DOT

Questions and Comments from ACPAC Members

Public Comment if Time Permitting

3:10 – 3:10

BREAK (10 min)

3:10 – 4:10

Data Sharing to Ticket Agents (60 min)

DOT Presentation

Ryan Patanaphan, Senior Attorney, DOT

Questions and Comments from ACPAC Members

Public Comment if Time Permitting

4:10 – 4:55

Proposed Changes to Existing Requirements and Compliance Implementation Period (45 min)

DOT Presentation

Ryan Patanaphan, Senior Attorney, DOT

Questions and Comments from ACPAC Members

Public Comment if Time Permitting

Closing remarks (5 min)

4:55 - 5:00