Transit Benefit Web Application System

BULLETIN #: TSB-2022-09

DATE: October 3, 2022

SUBJECT: Multi-factor Authentication for the Transit Benefit Web Application System

PURPOSE: This communication is to inform your agency that the Transit Benefit Web Application System, used by federal employees to apply for transit benefits, will be implementing multi-factor authentication log-in requirements to enhance system security.

INFORMATION: Effective November 1st, 2022, logging into the Transit Benefit Web Application System will require Multi-factor Authentication (MFA) using the proven Login.gov solution- The public's one account for government. | Login.gov. Login.gov is a digital identity provider that delivers strong authentication and identity verification which will increase the security of the Transit Benefit Web Application System.

ACTION: Beginning November 1st, 2022, federal transit benefit program participants will use Log.gov to access the Transit Benefit Web Application System - Login - Transit Benefits System v 3.0 (dot.gov). Program participants should follow the attached guide for instructions on Login.gov account set-up and use.

TRANServe
Login.gov Quick Guide

CONTACT: If you have questions regarding this bulletin, please contact your Transit Benefit Manager.