

U.S. Department of Transportation

**TRAN**SERVE

# Integrity Awareness Training Annual Requirement

## Transit Subsidy Program

Last updated 8.8.2020

## Topics

- Program Overview
  - Background
  - TRANServe Role
  - Participant Role
  - Legal Implications
  - Website Resources: <https://www.transportation.gov/transerve/>
- Understanding the Certification Statement
- Knowledge Checks (Questions and Answers)
- Helpful Information



## Program Overview

### Transit Subsidy Program:

- Protects Nation's Infrastructure
- Reduces air pollution & traffic congestion
- Increases use of mass transit

### Studies show traffic congestion:

- Wastes 1.9 billion gallons of gas
- Costs over \$100 billion in wasted fuel & lost time
- Reduced commutes save individuals \$200 monthly

### Tax-free subsidy for *actual* costs of mass transit commutes

- Up to the maximum set by the IRS statutory limit

# Background



## Program History

- 1991 - Federal Transit Administration Program Pilot
- 1993 - Clean Air Act
- 2000 – E.O. 13150 Federal Workforce Transportation
- Fringe Benefit
- 2005 - SAFETEA-LU

## Eligibility

- All federal employees working in full or part time paid status
- All federal interns and volunteers working in a non paid status

## Approved Mass Transportation

### Rail

- Subway
- Commuter
- Light

### Bus

- Transit authority
- Commuter

### Ferry

- Pedestrian or bicycle

### Trolley

### Qualified Vanpools

- Commercial or private vehicle with at least six adult passengers, excluding the driver



## Not Approved for Transit Subsidy

### POV- Single Occupancy

- Taxi
- Carpool
- RideShare
  - ❖ Uber/Lyft

### Bike

- Bike Share
- Scooters
- Personal Bikes
  - ❖ Refer to your Agency


### Parking-



- Garage
- Commuter Parking
- Street Parking



# TRANServe's Role

- Service Provider to Federal Agencies
- Administers the Transit Subsidy Program
- Distributes the transit subsidy to agency qualified employees
- Establishes best practices
- Provides education, answers and support to Program Offices and participants



 U.S. Department of Transportation 

The Federal Government's Largest Transit Benefit Service Provider

RELIABLE • EFFICIENT • CERTIFIED COMPLIANT • SECURE

**Capability Statement**

**Program Overview**

The U.S. Department of Transportation has been distributing the transit benefit to federal employees since the early 1990s. TRANServe enables federal agencies to make use of a single established system with effective internal controls over the receipt, maintenance and distribution of the transit benefit to over 200,000 federal employees.

TRANServe is a fee for service program within the Department of Transportation that provides transit benefit program administration and distribution services for federal agencies. We alleviate the administrative burden of running the transit benefit program for our customers by assuming all data entry responsibilities in addition to providing best practices and resource tools. TRANServe has developed a staff with excellent qualifications and expertise on this program.

TRANServe provides unique advantages due to its size and breadth of experience and does this by working together with customers to ensure eligible employees receive their transit benefit and use it appropriately.

**Past Performance/Clients Supported**

U.S. Department of the Navy	U.S. Department of State	U.S. Department of Education
U.S. Department of Justice	Internal Revenue Service	U.S. Department of Interior
U.S. Department of the Army	Homeland Security	U.S. Department of Treasury
U.S. Department of Commerce	U.S. Department of Agriculture	U.S. Office of Personnel Management

**Key Features**

**GAO Approved:** The U.S. Government Accountability Office determined that TRANServe's Debit Card program was compliant with all Federal standards and our various internal control activities align with GAO's Standards for Internal Control in the Federal Government. Validating the on-going work performed by TRANServe to protect against fraud, waste, and abuse.

**Program Controls:** TRANServe's enterprise risk management approach produces measurable benefits to your agency. Our Internal Controls Officer takes proactive steps to block unauthorized purchases across the nation and reports fraudulent activity to your Program Offices.

**Budget Performance:** Through cost projections and benefit usage data we provide our customers with in depth analysis of their transit benefit programs to reduce funding requirements.

**Information Technology:** The electronic application system is customized for each agency and feeds directly into the TRANServe system of record. TRANServe maintains financial and program records in accordance with the Privacy Act and NARA guidelines and requirements.

For more information on how TRANServe can assist you please contact our  
Quality Service & Outreach Office  
Email: [Cheri.Johnson@dot.gov](mailto:Cheri.Johnson@dot.gov) Tel: 202-366-5700 • Email: [James.Perry@dot.gov](mailto:James.Perry@dot.gov) Tel: 202-366-6760

## Participant Roles and Responsibilities

- Understand the Transit Subsidy Program's scope and limitations
- Understand it is a violation of federal law to transfer or sell the transit subsidy or to provide false or fraudulent information in order to obtain the subsidy
- Understand the potential penalties for misuse or false claims



## Participant Roles and Responsibilities

- To not be named on a worksite parking permit at any Federal agency, nor participate in a carpool
- To use the transit subsidy for home to work and work to home transportation *only*
- To ensure the amount of transit subsidy received does not exceed actual monthly commuting cost of public transportation
- To recertify your application to update commuting expenses during annual recertification and whenever your commuting method, work schedule or address changes

## Legal Implications

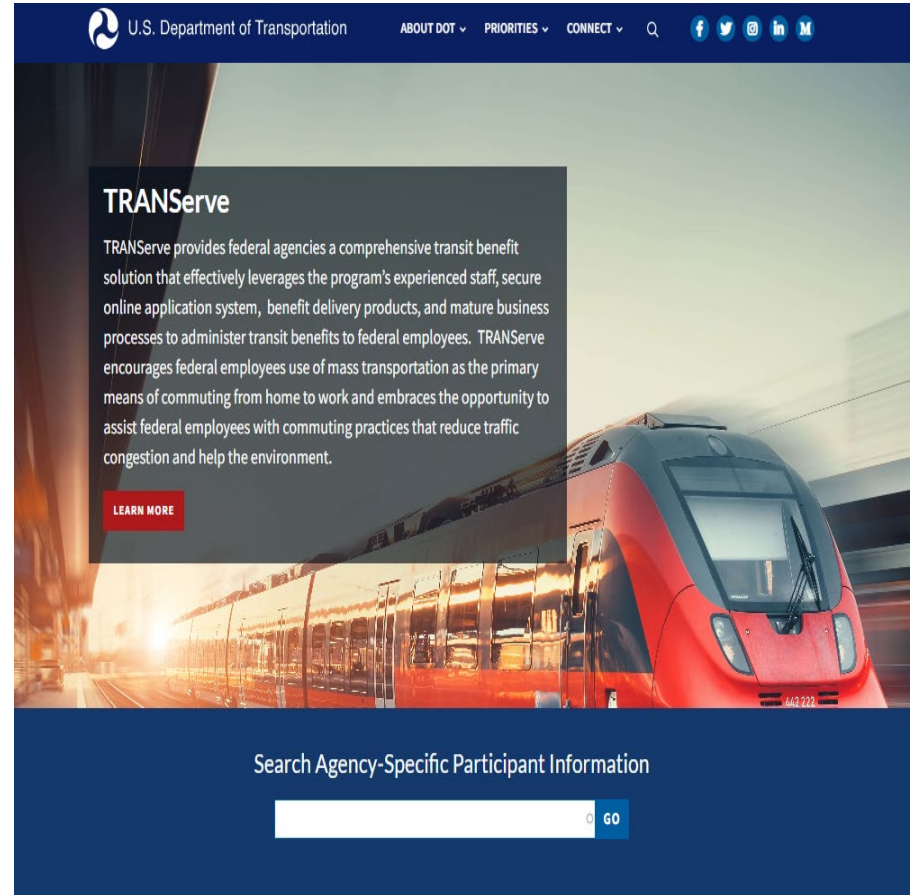
- Employees who misuse the transit subsidy are subject to appropriate administrative action including discipline and/or disqualification from future participation in the Transit Subsidy Program
- Disciplinary penalties can range from a letter of admonishment to removal from Federal Service, depending on the severity of the abuse



# Website Resources:

[www.transportation.gov/transerve/](http://www.transportation.gov/transerve/)

- ✓ Apply
- ✓ Recertify
- ✓ TRANServe card
- ✓ News
- ✓ FAQs
- ✓ Research Transit-Area Fast Facts



## Knowledge Check: Question #1

The Transit Subsidy Program objective is to:

- A. Increase compensation of federal employees per month
- B. Incentivize federal employees to use public transportation to reduce their contributions to traffic congestion and air pollution
- C. Reward the employees for their hard work



The answer is....

## Knowledge Check: Answer #1

The Transit Subsidy Program objective is to:

- A. Increase compensation of federal employees per month
- B. Incentivize federal employees to use public transportation to reduce their contributions to traffic congestion and air pollution
- C. Reward the employees for their hard work

The Federal Workforce Transportation Fringe Benefit Program under Executive Order 13150 is designed to reduce traffic congestion and air pollution.

## Knowledge Check: Question # 2

True or False?

If I misuse my transit subsidy by selling it or over estimating my need for the subsidy, I can be removed from federal service



The answer is....

## Knowledge Check: Answer #2

True or False?

If I misuse my transit subsidy by selling it or over estimating my need for the subsidy, I can be removed from federal service



The answer is....

TRUE: Disciplinary **action** can range from a letter of admonishment to removal from Federal Service, depending on the severity of the abuse.

## Knowledge Check: Question #3

TRANServe's Role is:

- A. To distribute the transit subsidy to federal employees
- B. To administer the Transit Subsidy Program
- C. To establish Best Practices
- D. All of the above



The answer is....



## Knowledge Check: Answer #3

TRANServe's Role is:

- A. To distribute the transit benefit to federal employees
- B. To administer the Transit Benefit Program
- C. To establish Best Practices
- D. All of the above

TRANServe delivers Transit Subsidy Programs and establishes Best Practices.

## Knowledge Check: Question #4

Martha plans to start teleworking.

The next step is to:

- A. Inform her supervisor
- B. Continue claiming her transit subsidy without change
- C. Submit an updated application



The answer is....

## Knowledge Check: Answer #4

Martha plans to start teleworking.

The next step is to:

- A. Inform her supervisor
- B. Continue claiming her transit subsidy without change
- C. Submit an updated application

You are responsible to update your transit subsidy application and commuting cost worksheet whenever you change your commuting method, work schedule, or address.

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# The Transit Benefit Certification Statement

## Certification Is Required

Certify:

“To formally and legally attest a specific statement to be true”



Before you can enroll in the Transit Subsidy Program you must first certify that certain conditions are true about you

## Read the Certification Statement Carefully

### WARNING !

This certification concerns a matter within the jurisdiction of an agency of the United States. Making a false, fictitious, or fraudulent certification may constitute criminal violations punishable under Title 18, United States Code, Section 1001, by imprisonment up to five years and fines up to \$10,000 for each offense, and/or agency disciplinary actions up to and including dismissal.

- I certify that I am employed by the U.S. Federal Government.
- I certify that I am not named on a federally subsidized parking permit at this or any other federal agency.
- I certify that I am eligible for a public transportation fare benefit, will use it for my daily commute to and from work by public transit or vanpool, and will not give, sell, or transfer it to anyone else.
- I certify that in any given month, I will not use the Government-provided transit benefit in excess of the statutory limit. If my commuting costs per month on public transit exceed the month statutory limit, then I will supplement those additional costs with my own funds rather than use a Government-provided transit benefit designated for use in a future month.
- I certify that I will not claim the transit benefit in excess of my actual monthly commuting expense. If at anytime during a given month I am out of work due to sickness, vacation or any other reason, on official travel, or use a private vehicle for commuting, I will claim less and adjust the amount of my transit benefit the following month if appropriate.
- I certify that my parking fees are not included in the computation of the daily, weekly or monthly commuting costs for my transit benefit.

I Agree

I Do Not Agree

## To What Must I Agree?

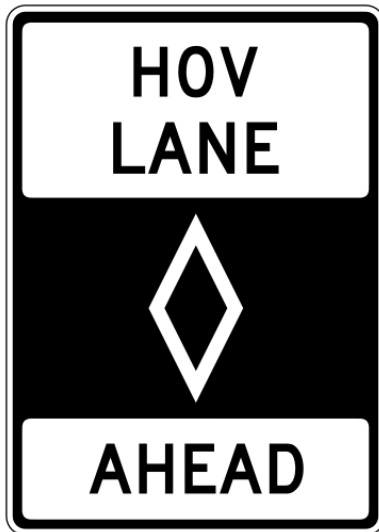
You Must agree:

- ✓ I am employed by the U.S. Federal Government
- ✓ I am not named on a federally subsidized parking permit, anywhere
- ✓ I am eligible for a public transportation fare subsidy
- ✓ I will use the subsidy for my daily mass transit commute to and from work
- ✓ I will not give, sell or transfer it to anyone else
- ✓ I will not use the Government provided subsidy in excess of the IRS limit
- ✓ I will not claim an amount in excess of my actual monthly commuting expense
- ✓ I will not include parking fees as part of my commuting cost worksheet

I Agree

I Do Not Agree

## Knowledge Check: Question #5



Keeva moved closer to work and now walks to work after commuting on the train. She would like to call an Uber/RideShare on bad weather days. Can she use her subsidy for this mode of transportation?

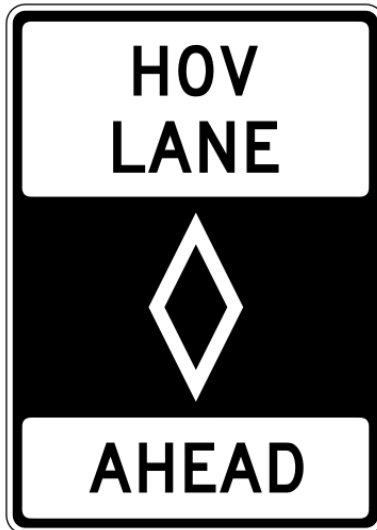
- Yes
- No



The answer is....



## Knowledge Check: Answer #5



Keeva moved closer to work and now walks to work after commuting on the train. She would like to call an Uber/RideShare on bad weather days. Can she use her subsidy for this mode of transportation?

- Yes
- No

Single occupancy modes of transportation are not eligible for Transit Subsidy.

## Knowledge Check: Question #6

Haley commutes from Virginia to get to work. Her commuting costs are \$284 per month. She is eligible to receive additional transit subsidy since her commute is so costly.

- True
- False



The answer is....



## Knowledge Check: Answer #6

Haley commutes from Virginia to get to work. Her commuting costs are \$284 per month. She is eligible to receive additional transit subsidy since her commute is so costly.

- True
- False

The federal government may provide up to the IRS maximum for mass transportation commuting costs. Haley must cover the additional amount, “out of pocket”.



## Knowledge Check: Question #7

Becky chooses to ride in a carpool. She is eligible to receive the transit subsidy.

True

False



The answer is....

## Knowledge Check: Answer #7

Becky chooses to ride in a carpool. She is eligible to receive the transit subsidy.

True

False

False. The Federal Transit Subsidy is for federal employees who choose to commute on mass transit in a commuter highway vehicle. This includes bus, rail, light rail and an authorized vanpools.



## Knowledge Check: Question #8

Ivan rides mass transit and parks in the lot near the station. He includes his parking fees as part of his monthly commuting cost. He is right to do this.

True

False



The answer is....



## Knowledge Check: Answer #8

Ivan rides mass transit and parks in the lot near the station. He includes his parking fees as of his monthly commuting cost. He is right to do this.

True

False

**FALSE** - The Federal Transit Benefit is exclusively for your home-to-work-to-home commute on mass transportation. Any other use is actionable as fraud, waste, or abuse of federal funds



## Knowledge Check: Question #9

Ciera and her supervisor agree that she may telework two days each week, indefinitely. Her current transit subsidy is \$25 per week. Now that she does not commute every day, her correct course of action is to:

- A. Thank her supervisor for his/her understanding.
- B. Continue claiming her transit subsidy without change.
- C. Submit application to reflect her new actual commuting cost.



The answer is....



## Knowledge Check: Answer #9

Ciera and her supervisor agree that she may telework two days each week, indefinitely. Her current transit subsidy is \$25 per week. Now that she does not commute every day, her correct course of action is to:

- A. Thank her supervisor for his/her understanding.
- B. Continue claiming her transit subsidy without change.
- C. Submit application to reflect her new actual commuting cost.

Anytime your information changes an application is required: work location, commuting cost, home address.

## Knowledge Check: Question #10

Chris is going to an off-site meeting. He is using mass transportation to travel to and from the meeting. Since he has available funds he decides to use his transit subsidy. This is the correct course of action.

True

False



The answer is....

## Knowledge Check: Answer #10

Chris is going to an off-site meeting. He is using mass transportation to travel to and from the meeting. Since he has available funds he decides to use his transit benefit. This is the correct course of action.

True

False

Travel to an off-site meeting or training class is an office expense. The Transit Subsidy is provided solely for your home-to-work-to-home commute via mass transportation.

# Helpful Information

# Will You Be Using A TRANServe Card?



**Answers and Activation:** [www.transportation.gov/TRANServe/my-transerve-card](http://www.transportation.gov/TRANServe/my-transerve-card)

**Monitor Your Benefit:** <https://www.access.usbank.com>

**Customer Service:** 1-800-994-6722

**Organization Code:** **TRANSV**

## TRANServe Card Funding Cycles

Benefit Month	Funds Available
October	September 10-October 9
November	October 10-November 9
December	November 10-December 9
January	December 10-January 9
February	January 10-February 9
March	February 10-March 9
April	March 10-April 9
May	April 10-May 9
June	May 10-June 9
July	June 10-July 9
August	July 10-August 9
September	August 10-September 9

**TIP:** Purchase by the 4<sup>th</sup> to avoid wasting your benefit.

This is to allow your vendor enough time to post the charges before the subsidy month resets.



- **Register Your Card:** <https://smartrip.wmata.com/Account/Create>
- **Answers:** <https://www.wmata.com/fares/smartrip/faq.cfm>
- **Monitor Your Benefit:** <https://smartrip.wmata.com/Account/Login>
- **Customer Service:** 888-SMARTRIP (M-F, 7AM-8PM)

## SmarTrip Card Funding Cycles

Benefit Month	Funds Available
October	October 1-31
November	November 1-30
December	December 1-30
January	January 1-30
February	February 1-28
March	March 1-31
April	April 1-30
May	May 1-30
June	June 1-30
July	July 1-31
August	August 1-31
September	September 1-30

**TIP:** Monitor your funds through your online account at the website below:

<https://smartrip.wmata.com/Account/Login>



Thank you for choosing to commute using mass transit.

Additional information is available on our Website:

<https://www.transportation.gov/transerve/faq>

For specific questions, find your agency portal here:

[FDIC Participant Page](#)

**Thank you for participating  
&  
Welcome to the program!**

