

## NCR Local Transit Providers Status and Updates

*The Federal mask mandate has been extended until April 18, 2022. Riders are required to wear a mask on trains until this date*

### 1. WMATA

#### **Service Advisory Effective: 1/12/22 - 4/30/22**

Metrorail service is scheduled to run, as of March 19:

- Red Line trains every 10 minutes
- Orange Line, Silver Line, Blue Line, Green Line, and Yellow Line trains every 20 minutes

During different times of the day, Metro adjusts service for scheduled maintenance and other track work. Check out the [weekday](#) and [weekend](#) service advisories for these adjustments. All 7000-series trains will be held out of service for about 90 days. We continue to work closely with the Washington Metrorail Safety Commission (WMSC) and National Transportation Safety Board (NTSB).

Metro's Trip Planner has been updated to reflect the latest service schedule. Customers are also encouraged to use the [live train map](#) to see the locations of trains on each line. In-station next train signs (Passenger Information Displays) provide accurate train arrival estimates.

Recent Board Meeting:

- WMATA announced will be adding 50 6000 car series back into service to try to help service times
- WMATA is working with independent auditor to identify and remedy the 7000 car series problems. Earliest they could return is mid- April
- Silver line trains starting at Dulles Airport will be delayed

[Platform Improvement Project | WMATA](#) (you can sign-up for updates)

### **Summer 2022**

**Orange Line closures Saturday, May 28 through Monday, Sept. 5 :** Metro announced travel alternatives to help customers prepare for the summer closures of New Carrollton, Landover, Cheverly, Deanwood and Minnesota Avenue stations, as part of the final phase of the Platform Improvement Project. These Orange Line stations will be closed from Saturday, May 28 through Monday, Sept. 5 for platform reconstruction and station modernization. During that time, Metro will provide free shuttle buses along three convenient routes and offer free customer parking at all closed stations.

### **Fall 2022**

**Potomac Yard Station, Sept. 10 – Oct. 22, 2022:** Potomac Yard Station construction will require a six-week shutdown of rail service south of Washington National Airport station to build new tracks that “tie-in” the new station with the existing Metrorail system. Engineering, testing, and commissioning needed to integrate the track, power, communications and signal systems

into the system will also be conducted during this time. This will be followed by additional testing and training to determine when service can begin.

**Yellow Line Tunnel and Bridge Rehab, beginning Sept. 10, 2022:** This work will require a shutdown between Pentagon and L'Enfant Plaza stations, closing the Yellow Line crossing of the Potomac River for seven to eight months. During that time, crews will rehabilitate the Yellow Line Bridge spanning the Potomac River and repair the steel lined tunnels between Pentagon and L'Enfant Plaza stations, both of which date to original construction more than 40 years ago. Exact service plans will be released later this year as construction plans are finalized.

## **Tools to help employees minimize wait times**

[Next Arrivals | WMATA](#) (real-time info for rail and bus)

[Trip Planner | WMATA](#) (scheduled arrivals – better suited for visitors)

[Bus & Rail Crowding Information | WMATA](#) (real time for bus; estimated for rail)

[busETA \(wmata.com\)](#) (provides a user-friendly, real-time graphical interface – click on your stop to see a pop-up box with details)

---

## **2. Virginia Railway Express (VRE)**

VRE provides commuter-oriented rail service from the Northern Virginia suburbs to Alexandria, Crystal City and downtown Washington, D.C., along the I-66 and I-95 corridors.

<https://www.vre.org/service/schedules/> (VRE Schedules)

<https://www.vre.org/service/rider/> (Helpful tips for new riders)

When the train arrives, you simply board and insert your validated ticket in the clip on top of the seat in front of you. A conductor will come by to check it. If you want, let the conductor know this is your first ride. He or she will be sure to help you with any questions or concerns you might have. (For a close look at a platform as well as both upper and lower levels of a railcar, click [here](#) to [open a full-screen version of our interactive tour](#)).

Employees can purchase their tickets via a [vendor](#) or can use the [VRE mobile ticket](#). Tickets cannot be purchased on trains.

<https://www.vre.org/service/fares/#tkr-types> (Different types of tickets offered by the VRE)

---

## **3. MARC**

<https://www.mta.maryland.gov/schedule?type=marc-train> (MARC schedules)

**How do I purchase a ticket to ride MARC?** <https://www.mta.maryland.gov/marc-fares>  
*CharmPass Mobile Transit Fare App*

CharmPass, MDOT MTA's mobile transit fare app for Apple and Android devices, brings the convenience of fare purchasing directly to your smartphone, allowing you to safely and securely purchase

One-Way, 5-Day, 7-Day, and 31-Day passes on the Penn Line, Camden Line, and Brunswick Line. Flexible pass options with CharmFlex 6-pack and 20-pack one-way fares are also available in the app. With CharmPass, your fare is always in your pocket. [Download today](#) for complete MARC Fare access.

#### *MARC Ticket Vending Machines*

MARC ticket vending machines offer Apple Pay® and Google Pay, plus credit and debit options and transit subsidy and benefit programs (select locations accept cash). Discount fare options and Commuter Bus tickets are available for purchase at MARC TVM's as well

#### **\*\*Two Important Notes!!!\*\***

- **DO NOT** insert your credit card to start using the machine. Press anywhere on the touch screen to begin your transaction.
- When prompted, insert **BUT DO NOT REMOVE** your credit card. The machines have a chip reader. Remove your credit card when you are instructed on the screen.

#### *Ticket Agent*

Ticket agents are available at Odenton and Frederick stations, and the TRiPS Transit Services Store is adjacent to the Silver Spring station (Level 2, Sarbanes Transit Center). Tickets can be purchased with cash, major credit cards or Commuter Choice Maryland vouchers. MARC tickets are also sold at the Commuter Stores. They accept cash, company check, traveler's checks, money orders, all major credit cards, as well as company-sponsored debit cards (e.g. TRANServe Visa). [Click here for a full list of Commuter Stores](#).

#### *On-Board from the Conductor*

One-way tickets may be purchased on board MARC Trains with cash only; no debit or credit cards or checks are accepted. Tickets purchased on trains are subject to a \$5.00 surcharge if the ticket vending machine was available and/or the ticket office was open at train departure time. The \$5.00 surcharge applies to all passengers except senior and certified disability fares. Conductors cannot accept any bill denominations above \$20 for cash purchases on trains. Passengers presenting bills larger than \$20 will be asked to leave the train at the next station with a TVM or a ticket office to purchase their ticket. All ticket sales on board the train are final and are non-refundable.

#### *Ticket by mail*

One-way, weekly, monthly and Transit Link Cards (TLC) are available via renewable order purchase through [Commuter Direct's website](#) or by calling 410-697-2212; TDD at 800-828-1120.

-----