

Carrier:

Hawaiian Airlines

Flight Number:

HA214

Date & Time of Incident:

01/14/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:**Description of Incident:**

During 35-minute flight time LIHHNL, dog bit through kennel. Upon arrival, found kennel dismantled with blood. Dog was loose within cargo hold and agent able to secure in another kennel. Dog didn't seem in pain or distress, Cargo sent dog to vet to check and approval to be sent back to LIH. Dog not fit to travel as scheduled onto SEA(Rloc-SPPHST)

Cause of Incident:

Cause was unknown

Corrective Action Taken:

n/a

Carrier:

Hawaiian Airlines

Flight Number:

HA3

Date & Time of Incident:

05/03/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:

Unknown

Description of Incident:

Prior to departure, at planeside, agent found dog had chewed through kennel, creating two large holes.

Cause of Incident:

Dog may have had anxiety but cause is unknown.

Corrective Action Taken:

We notified owner of incident as they were traveling on the same flight. We delivered dog to owner and requested they get dog checked by vet and ensure dog is cleared to fly. Offered rebooking and alternate option (other airlines) if they elected to still travel.

Carrier:

Hawaiian Airlines

Flight Number:

HA187

Date & Time of Incident:

07/21/2021 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

Louie

Description of Incident:

On July 21, 2021, Shipper arranged to have a two-year old male, short-nosed pit bull to be shipped from Kona, Hawaii to his son, owner in Seattle, Washington, with a stopover in Honolulu, Hawaii. Upon arrival at HNL, Hawaiian employees observed the pit bull to have labored breathing. The pit bull was taken to a separate room for closer examination and the pit bull was observed to be struggling with breathing and unresponsive. Hawaiian employees contacted a veterinarian and arranged for transport to the veterinarian's office, but the pit bull expired before he could be transported. With Owner's authorization, a necropsy was performed and report provided to Owner as well as cremated remains of the pit bull.

Cause of Incident:

Pending Investigation.

Corrective Action Taken:

Hawaiian is conducting an investigation of the incident and as part of such investigation will be reviewing its policies, procedures and handling of the pit bull to determine whether any corrective action is warranted.

Carrier:

Hawaiian Airlines

Flight Number:

15

Date & Time of Incident:

12/27/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:

Ocean

Description of Incident:

Cat transported from San Diego to Honolulu via Cargo. Upon arrival in Honolulu, cat taken to Airport Animal Quarantine where owner Andreia met and picked up. Owner claims Ocean's left eye was injured due to trauma as it was red. Owner also traveled with another cat, Latte, claiming an injury.

Cause of Incident:

No irregularities reported about condition of cat or kennel at both departure at San Diego and arrival in Honolulu. Cause is unknown.

Corrective Action Taken:

No corrective action, but HA may consider refunding the cost of the cat's transportation \$250 as a courtesy.

Carrier:

Hawaiian Airlines

Flight Number:

15

Date & Time of Incident:

12/27/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Scottish-Fold

Animal Name:

Latte

Description of Incident:

Cat transported from San Diego to Honolulu via Cargo. Upon arrival in Honolulu, cat taken to Airport Animal Quarantine where owner Andreia Silva met and picked up. Owner claims Latte had a limp. Owner scheduled to travel with cat on HA connecting flight from Honolulu to Kahului. Owner also traveled with another cat, Ocean, claiming an injury.

Cause of Incident:

No irregularities reported about condition of cat or kennel at both departure at San Diego and arrival in Honolulu. Cause is unknown.

Corrective Action Taken:

No corrective action, but HA may consider refunding the cost of the cat's transportation \$250 as a courtesy.