

Carrier:

American Airlines

Flight Number:

3317

Date & Time of Incident:

01/12/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:

Unkown

Description of Incident:

Upon arrival of flight 3317/12 MDT/DFW it was noticed that there was blood in the kennel and blood in stool. When CSM Yohuna Gonedy arrived at the PPS facility he confirmed that the dog had been bleeding. The decision was made to bring the dog to the Animal Emergency Hospital for exam. The Vets wanted to keep the dog overnight and on Jan 13, 2021 the dog is ready to be picked up.

Cause of Incident:

Possible Dehydration but no other details at this time

Corrective Action Taken:

Carrier:

American Airlines

Flight Number:

3791

Date & Time of Incident:

02/01/2021 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Siberian Husky

Animal Name:

Polo

Description of Incident:

On Monday, February 01, 2021, 05:43 EST, one Siberian Husky puppy (Polo) was dropped off by Asha Fernandez at the American Airlines Ticket Counter in Covington, KY (CVG), for air transport under air waybill 001-46959920. The puppy was scheduled to travel to San Francisco, CA (SFO), with a connection in Chicago, IL (ORD), flights AA3791/01-Feb CVG-ORD (etd 12:00 eta 12:35) and AA2639/01-Feb ORD-SFO (etd 13:45 eta 16:40). Although not rebooked, the puppy was loaded and manifested to an earlier flight, traveling on AA4094/01-Feb CVG-ORD (etd 07:00 eta 07:38). At approximately 07:37 (CST), notification was received that the puppy arrived at Chicago, IL (ORD) lethargic and in need of medical attention. The puppy was transported to the VCA Franklin Park Animal Hospital for medical assessment, where it was diagnosed with life threatening ailments and not fit for air travel. The puppy's owner, Asha Fernandez was notified and briefed of the situation. Based on the prognosis and veterinarian's recommendation, the owner chose to have to puppy euthanized and without completion of a necropsy.

Cause of Incident:

Unknown

Corrective Action Taken:

Carrier:

American Airlines

Flight Number:

102

Date & Time of Incident:

05/20/2021 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Great Dane

Animal Name:

Maximus

Description of Incident:

On Thursday, May 20, 2021, 16:15 HST, one Great Dane dog (Maximus), one Domestic Short Hair cat (Mavis), and one Guinea Pig (Spicy), were dropped off by Joel Ganio, representative of Island Pet Movers, at the American Airlines Cargo Facility in Honolulu, HI (HNL), for air transport under air waybill 001-50955262. They were scheduled to travel to Miami, FL (MIA), with a connection in Dallas-Fort Worth, TX (DFW), flights AA0102/20-May HNL-DFW (etd 20:15 eta 08:49) and AA2550/22-May DFW-MIA (etd 10:55 eta 14:43). At approximately 15:49 (CDT), notification was received that Maximus was in distress, with labored breathing and transported to the Animal Emergency Hospital of North Texas in Grapevine, TX for immediate medical attention. It was determined that Maximus had suffered a heat stroke and was in critical condition. The owner, Matthew Elliott was notified, and a ticket was purchased for Mr. Elliott to travel to Dallas-Fort Worth, TX to be with Maximus while at the Animal Emergency Hospital. Prior to his arrival, Maximus passed away. Mr. Elliott was transported to Animal Emergency Hospital of North Texas to see Maximus, he declined a necropsy and authorized cremation

Cause of Incident:

- Maximus was facing the back of the kennel at the time of drop-off in the cargo facility in HNL. He does not appear to have ever turned around, since upon arrival in DFW he was still found to be facing the same direction. This also suggests impeded access to his water bowl. - The kennel was of an improper size. The kennel size should include room for the occupant to stand up and move around. However, per the measurements of the kennel the height was determined to be insufficient. - There was not sufficient ventilation. It is recommended that kennels have one end open with bars, welded mesh or smooth expanded metal securely fixed to the kennel. In addition, our research showed that the flight from HNL took a three-hour delay, during which time the cargo hold was ventilated. Temperatures were found to be within acceptable range for safe transport. Maximus was traveling along with another dog on the same flight, who encountered the same conditions and arrived in DFW without incident.

Corrective Action Taken:

Carrier:

American Airlines

Flight Number:

75

Date & Time of Incident:

06/15/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Not Known

Animal Name:

Violet

Description of Incident:

Dog injured itself chewing a hole in the kennel and trying to escape. The dog traveled from ATL to ORD, but did not continue on to HNL as planned due to injury. Dog was taken to local veterinarian where the dog received stitches to close the wounds. As a result was not immediately cleared to travel. AA CERS 21064494

Cause of Incident:

Dog attempting to chew hole through crate created injuries to the mouth and top of forehead

Corrective Action Taken:

Carrier:

American Airlines

Flight Number:

374

Date & Time of Incident:

12/10/2021 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Cavalier King Charles Spaniel

Animal Name:

Camp

Description of Incident:

On Friday, December 10, 2021, 03:36 CST, one female Cavapoo puppy (Camp) was dropped off by Augustus Brazel, representative of Ozark Mtn Puppies, at the American Airlines Cargo Facility in St. Louis, MO (STL), for air transport under air waybill 001-58502603. The puppy was scheduled to travel to Orlando, FL (MCO), with a connection in Miami, FL (MIA), flights AA0374/10-Dec STL-MIA (etd 06:00 eta 09:45) and AA0649/10-Dec MIA-MCO (etd 10:35 eta 11:53). At approximately 11:50 (EST), after arrival at Orlando, FL (MCO), notification was received that Camp was extremely lethargic and only semi responsive. She was transported to Nona's Ark Animal Hospital in Orlando, FL for immediate medical attention. She was treated for hypoglycemia and hypothermal, in critical condition. At approximately 15:00 (EST), while still under veterinary care, Camp passed away. The deceased puppy's remains were appropriately packaged and transported to Dallas/Fort Worth, TX, (flight AA2490/10-Dec MCO-DFW) for necropsy services.

Cause of Incident:

Necropsy indicated that tissue tested at Texas A&M veterinarian laboratory indicated broncho interstitial pneumonia. A viral etiology was suspected, and PCR testing came back with a positive result for canine parainfluenza virus. As a result, the cause of death was a result of a viral infection resulting in Pneumonia.

Corrective Action Taken:

Incident was not a result in carrier negligence

Carrier:

American Airlines

Flight Number:

675

Date & Time of Incident:

12/30/2021 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: German Shepherd Dog

Animal Name:

Bailey

Description of Incident:

Ramp discovered blood on pet and around kennel. Upon further inspection, dog was found to be bleeding in the corner of the mouth.

Cause of Incident:

There was a metal dish bowl holder that was provided for transit and probably a factor that caused the bleeding in the mouth from Bailey chewing on it. The customer was notified regarding pet being taken to vet for a checkup and re-booking to earliest flight

Corrective Action Taken:

Dog was taken to Veterinarian Joy Lynn M. Yasuda for evaluation. Vet cleared dog for travel to continue on to PHX. Owner was contacted and advised of incident after arrival into PHX