

**Carrier:**

Hawaiian Airlines

**Flight Number:**

HA154

**Date & Time of Incident:**

01/04/2020 12:00 AM

**Type of Incident:**

Injury

**Description of Animal:**

Breed: Golden Retriever

**Animal Name:****Description of Incident:**

On arrival, noticed dog injured with a few missing nails. Dog wasn't exhibiting distress at that time (barking, whimper in pain). Appeared he tried to claw/bite his way through kennel. Immediately contacted owner who arrived from another flight (WN). When owner arrived, asked permission to clean inside kennel of blood and owner was appreciative.

**Cause of Incident:**

Unknown to what triggered dog's behavior. Departure station did not notice unusual signs or circumstances to hint that this incident would happen.

**Corrective Action Taken:**

**Carrier:**

Hawaiian Airlines

**Flight Number:**

197

**Date & Time of Incident:**

05/21/2020 12:00 AM

**Type of Incident:**

Death

**Description of Animal:**

Breed: Bull Terrier

**Animal Name:****Description of Incident:**

On May 21, 2020, upon arrival of HA197 (KOA to HNL) our ramp agent retrieved two kennels. No concerns for the first dog. However, the second dog appeared to have labored breathing. A manager was notified of the dog's condition. The Manager observed the labored breathing and blood on the kennel, which appeared to be coming from the dog's mouth. The dog was moved to the pet room and the consignee, was notified by phone. Shortly after, the consignee was brought to the pet room. Consignee removed the dog from the kennel, and it seemed to be limp and had shallow breathing. After a few unsuccessful attempts of giving the dog some water, consignee performed CPR on the dog for a few minutes. Despite these attempts, the dog passed away. They placed the dog back into the kennel and consignee was escorted to his car. The Cargo Manager contacted the shipper to let them know what happened.

**Cause of Incident:**

Unknown

**Corrective Action Taken:**

Cargo Sales refunded the transportation fees.