



U.S. Department of Transportation

Public Law 115-336, "21st Century Integrated Digital Experience Act"

December 2020 Report

Prepared for the Office of Management and Budget and the public per the requirements of section 3(d) of Public Law 115-336.

The Department of Transportation's Progress to Implement the 21st Century Integrated Digital Experience Act 2020 Annual Report

Background

Section 3(d) of the [21st Century Integrated Digital Experience Act](#) (21st Century IDEA)¹ requires the head of each Federal executive branch agency to report annually (through 2023) to the Director of the Office of Management and Budget (OMB) and the public on the agency's progress to implement the requirements of the Act, and modernize their websites and digital services. The information below details the efforts of the U.S. Department of Transportation (DOT) to modernize the agency's websites and digital services in 2020.

DOT Efforts to Date

We are leveraging 21st Century IDEA and our [DestinationsDigital](#) initiative to streamline our digital footprint and deliver an easy online experience to customers and partners. Building on [the work we began in 2019](#), we continue to prioritize the 21st Century IDEA.

Digitization of Forms

As required in Section 4(d), we have begun the process of identifying all paper-based forms related to serving the public and will digitize those as funding becomes available.

Andrew Orndorff
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¹ Public Law 115-336, 132 Stat. 5025-5028.