The Department of Transportation’s Progress to Implement the 21st Century Integrated Digital Experience Act
2020 Annual Report

Background
Section 3(d) of the 21st Century Integrated Digital Experience Act (21st Century IDEA)\(^1\) requires the head of each Federal executive branch agency to report annually (through 2023) to the Director of the Office of Management and Budget (OMB) and the public on the agency’s progress to implement the requirements of the Act, and modernize their websites and digital services. The information below details the efforts of the U.S. Department of Transportation (DOT) to modernize the agency’s websites and digital services in 2020.

DOT Efforts to Date
We are leveraging 21st Century IDEA and our DestinationsDigital initiative to streamline our digital footprint and deliver an easy online experience to customers and partners. Building on the work we began in 2019, we continue to prioritize the 21st Century IDEA.

Digitization of Forms
As required in Section 4(d), we have begun the process of identifying all paper-based forms related to serving the public and will digitize those as funding becomes available.

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\(^1\) Public Law 115-336, 132 Stat. 5025-5028.