

Carrier:

Hawaiian Airlines

Flight Number:

197

Date & Time of Incident:

05/21/2020 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Bull Terrier

Animal Name:**Description of Incident:**

On May 21, 2020, upon arrival of HA197 (KOA to HNL) our ramp agent retrieved two kennels. No concerns for the first dog. However, the second dog appeared to have labored breathing. A manager was notified of the dog's condition. The Manager observed the labored breathing and blood on the kennel, which appeared to be coming from the dog's mouth. The dog was moved to the pet room and the consignee, was notified by phone. Shortly after, the consignee was brought to the pet room. Consignee removed the dog from the kennel, and it seemed to be limp and had shallow breathing. After a few unsuccessful attempts of giving the dog some water, consignee performed CPR on the dog for a few minutes. Despite these attempts, the dog passed away. They placed the dog back into the kennel and consignee was escorted to his car. The Cargo Manager contacted the shipper to let them know what happened.

Cause of Incident:

Unknown

Corrective Action Taken:

Cargo Sales refunded the transportation fees.