Carrier:

American Airlines

Flight Number:

1254

Date & Time of Incident:

04/03/2020 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Labrador Retriever

Animal Name:

Olimpia

Description of Incident:

The animal was tendered in good condition. When the driver was dropping off animal at the outbound gate, he noticed blood in the cart and on the kennel. He called the PPS crew chief who in turn informed me. I went out to investigate and notice quite a bit of blood on the backside of the kennel, with gashes that made me believe the animal tried to claw its way out. I can't confirm or speculate where all the blood came from.

Cause of Incident:

No issues seen before departing the PPS facility, it appears that it was clawing or gnawing at the kennel and injured itself, drawing blood. The animal defecated in the kennel. The animal was returned back to the PPS facility, where the owner was contacted and refused medical care and made arrangements to pick up the animal.

Corrective Action Taken:

UNK