

Carrier:

Hawaiian Airlines

Flight Number:

18

Date & Time of Incident:

03/01/2019

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

Kilo

Description of Incident:

Upon arrival of HA18 on March 01, 2019, our ramp agent found the dog unresponsive. Las Vegas Manager on Duty, Krystal Aikau, was notified and met owner to advise him that his dog passed.

Cause of Incident:

Unknown

Corrective Action Taken:

Consumer Affairs refunded the airway bill back to the original form of payment.

Carrier:

Hawaiian Airlines

Flight Number:

0328

Date & Time of Incident:

05/30/2019

Type of Incident:

Death

Description of Animal:

Breed: Bulldog

Animal Name:

Xenia

Description of Incident:

Upon arrival on HA238 on May 30, 2019, our ramp agent found the dog unresponsive. Ramp Assistant Manager, Christopher Goroza, was notified and met owner to advise him that his dog passed. Cargo Sales Senior Manager, Pilialoha Wang, also spoke to pet owner.

Cause of Incident:

Airway insufficiency to a brachycephalic nose

Corrective Action Taken:

Cargo Sales refunded the pet fees back to the original form of payment.