

**Confidential Treatment Requested  
Under 14 CFR § 302.12**

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: February 1 2015 through February 28 2015  
REDACTED**

**March 15, 2015**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1**

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**INCIDENT #1:**

**CARRIER:** United Airlines Flight

**ROUTING:** UA0883 Baltimore, MD (BWI) to Houston, TX (IAH) to Los Angeles, CA (LAX) to Honolulu, HI (HNL)

**DATE:** February 1, 2015

**UA AWB:** 016-2611-8223 **Approximate Time:** February 2, 2015 Approximately 12:30PM PST

**DOG Breed: Mixed Breed AGE: 4 YRS Name: BALLOO**

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

INJURY

**Description of the Cause of the Incident:**

Dog chewed on bars of kennel resulting in damage and loss of teeth.

**Description of any corrective action taken:**

None required: Injury was self-inflicted. Balloo was treated by local veterinarian and cleared for travel to final destination. Arrived HNL in good condition.

Under 14 CFR § 302.12

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

Reporting Period: March 1, 2015 through March 31, 2015

REDACTED

April 15, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

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**INCIDENT #1:**

CARRIER: United Airlines Flight 0953 DATE: March 6, 2015

ROUTING Munich, GE (MUC) to Chicago, IL (ORD) to Phoenix AZ (PHX)

AWB: 016-0251-7480 Approximate Time: 8:26 AM CST (ORD)

Dog: Breed: Golden Retriever Name: Kodiak

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Kodiak experienced what is commonly referred to as gastric torsion or 'bloat'.

**Description of any corrective action taken:**

None required. Pet died of natural causes

Under 14 CFR § 302.12

Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13

Reporting Period: May 1, 2015 to May 31, 2015

REDACTED

Jun 3, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

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**INCIDENT #1:**

**CARRIER:** UNITED AIRLINES

**ROUTING:** UA1719 Orlando FL (MCO) to Los Angeles, CA (LAX)

**DATE:** MAY 4, 2015

**UA AWB:** 016-4939-4634

**Approximate Time:** 7:00 PM EST

**TYPE:** DOG

**Breed:** LABRADOR RETRIEVER

**AGE:** 10 YRS

**Name:** NOT AVAILABLE

**Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Injury

**Description of the Cause of the Incident:**

Dog chipped its tooth chewing on kennel door shortly before loading to aircraft.

**Description of any corrective action taken:**

None required. Injury was self-inflicted. Pet was returned to shipper and was not transported.

**INCIDENT #2:**

**CARRIER:** United Airlines

**ROUTING:** UA1744 New York, NY (LGA) to Houston, TX (IAH) to Midland, TX (MAF)

**DATE:** May 14, 2015

**UA AWB:** 016-4804-3833

**Approximate Time:** 9:00 PM CST

**TYPE:** DOG **Breed:** FRENCH BULLDOG

**AGE:** 4 YEARS **Name:** NINA

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Dog was discovered deceased shortly before loading to flight from IAH to MAF.

**Description of any corrective action taken:**

Necropsy determined cause of death as Brachycephalic Obstructive Airway Syndrome; with pre-existing Hypertrophic Cardiomyopathy. Nina died of natural causes.

Under 14 CFR § 302.12

Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13

Reporting Period: June 1, 2015 through June 30, 2015

REDACTED

July 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

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**INCIDENT #1:**

**CARRIER:** United

**ROUTING:** Frankfurt, Germany (FRA) to Chicago, Illinois (ORD) to Kansas City, MO (MCI)

**DATE:** June 9, 2015

**UA AWB:** 016-0263-6815

**Approximate Time:** 1:00pm CST

**TYPE:** DOG

**Breed:** Schnauzer-mix

**AGE:** 3yrs

**Name:** Unknown

**Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

INJURY

**Description of the Cause of the Incident:**

Schnauzer was leashed and being walked from the pet relief area to the cargo facility. An individual in a nearby parking lot lost control of their Shepherd. The Shepherd assailed the Schnauzer.

**Description of any corrective action taken:**

Schnauzer was cleared by veterinarian to continue travel. United is reviewing route used to walk pets to minimize or prevent contact with other animals not within our control.

**INCIDENT #2:**

**CARRIER:** United

**ROUTING:** Tampa, FL (TPA) to Houston, TX (IAH) to San Diego, CA (SAN)

**DATE:** June 18, 2015

**UA AWB:** 016-4821-4585

**Approximate Time:** 9:30 AM EST

**TYPE:** DOG

**Breed:** Siberian Husky

**AGE:** 9 weeks

**Name:** KING

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Puppy manifested severe illness shortly after acceptance and prior to flight departure from TPA. He was immediately taken to a veterinarian where he was diagnosed to be in the final stages of an existing Parvovirus.

**Description of any corrective action taken:**

None taken- Cause of death is not transit related.

Under 14 CFR § 302.12

**Animal Incident Report  
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Reporting Period: July 1, 2015 through July 31 2015

REDACTED

August 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 4

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**INCIDENT #1:**

**CARRIER: UNITED**

**ROUTING:** Newark, NJ (EWR) to Paris, France (CDG)

**DATE:** JULY 5, 2015

**UA AWB:** 016-4829-6452

**TYPE:** DOG

**Breed:** American Bully

**Approximate Time:** 10:28 AM CET

**AGE:** 1.5 YEARS

**Name:** JULIUS

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

MORTALITY

**Description of the Cause of the Incident:**

Julius was discovered deceased upon arrival of the aircraft to CDG. According to the necropsy report, the cause of death was attributed to acute pulmonary edema known to be common for this brachycephalic breed under a stressed situation.

**Description of any corrective action taken:**

None required. Death was due to natural causes.

**INCIDENT #2:**

**CARRIER:** UNITED

**ROUTING:** Madrid, Spain (MAD) to Newark, NJ (EWR) to Houston, TX (IAH)

**DATE:** July 16, 2015

**UA AWB:** 016-0552-5494

**TYPE:** DOG    **Breed:** Portuguese Water Dog

**Approximate Time**

**AGE:** 3 Months    **Name:** Issa

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Issa appeared ill upon arrival at EWR and was taken to nearby veterinarian for assessment where condition deteriorated. The necropsy revealed she died of a bacterial infection.

**Description of any corrective action taken:**

None required. Death was due to natural causes

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**INCIDENT #3:**

**CARRIER:** UNITED

**ROUTING:** Ft. Lauderdale, FL (FLL) to Houston, TX (IAH)

**DATE:** July 19, 2015

**UA AWB:** 016-4836-6312

**TYPE:** DOG    **Breed:** Chow/Lab Mix

**Approximate Time: 1:17 PM CST**

**AGE:** 1 Year    **Name:** Bogart

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Upon arrival at IAH it was discovered that Bogart had self-inflicted injuries which were caused by apparent chewing on the plastic container. He was immediately transported to the nearest veterinary clinic where his condition worsened due to an obstruction noted as plastic within his throat. He soon succumbed to his condition.

**Description of any corrective action taken:**

None required.

**INCIDENT #4:**

**CARRIER:** UNITED

**ROUTING:** Boston, MA (BOS) to Houston, TX (IAH) to Rio de Janeiro, Brazil (GIG)

**DATE:** July 28, 2015

**UA AWB:** 016-4838-7006

**Approximate Time**

**TYPE:** DOG

**Breed:** American Bully

**AGE:** 1 year

**Name:** Dexter

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Dexter was discovered deceased upon arrival at IAH. Cause of death is attributed to heat stroke.

**Description of any corrective action taken:**

Suggestions offered to breeder to improve ventilation in construction of the shipping container for this breed.

Under 14 CFR § 302.12

Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13

Reporting Period: August 1, 2015 through August 31, 2015

REDACTED

September 10, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3

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**INCIDENT #1:**

**CARRIER:** United Airlines

**ROUTING:** UA0096 London Heathrow (LHR) to Houston, TX (IAH)

**DATE:** August 8, 2015

**UA AWB:** 016-0647-6864

**Approximate Time:** 3:00 pm CST

**TYPE:** DOG                      **Breed:** Labrador Retriever                      **AGE:** 4 Years                      **Name:** Daisy

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Daisy was shipped from LHR to IAH on August 7<sup>th</sup> for a scheduled overnight stay in IAH. She was discovered deceased on August 8<sup>th</sup>. Necropsy report concluded Daisy likely died of a preexisting condition resulting cardiac dysfunction (heart failure).

**Description of any corrective action taken:**

None required. Death was result of natural causes.

**INCIDENT #2:**

**CARRIER:** United Airlines

**ROUTING:** UA0307 Chicago, IL (ORD) to UA1170 Los Angeles, CA (LAX) to UA201Honolulu, HI (HNL) to UA0183Guam (GUM) to Manila, PH (MNL)

**DATE:** August 12, 2015

**UA AWB:** 016-4633-9473

**Approximate Time:** 3:45 PM PST

**TYPE:** DOG                      **Breed:** Spanish Alano                      **AGE:** 3 Years                      **Name:** Ezkrima

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Ezkrima was discovered deceased upon arrival at LAX. Necropsy report concluded she died of a pre-existing condition resulting in heart failure.

**Description of any corrective action taken:**

None required. Death was result of natural causes.

**INCIDENT #3:**

**CARRIER:** United Airlines

**ROUTING:** UA1695 Seattle, WA (SEA) to Newark, NJ (EWR)

**DATE:** August 22, 2015

**UA AWB:** 016-4822-3910

**Approximate Time:** 4:58 AM August 23, 2015

**TYPE:** DOG

**Breed:** Golden Retriever

**AGE:** 5 Years

**Name:** Cleo

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Cleo was discovered deceased upon arrival at EWR. She fatally injured herself by chewing on the shipping container during the flight. Cause of death was natural resulting from the self-inflicted behavior.

**Description of any corrective action taken:**

None required. Death was result self-inflicted behavior.

**Under 14 CFR § 302.12**  
**Animal Incident Report**  
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Reporting Period: September 1, 2015 through September 30, 2015

**REDACTED**

October 15, 2015

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 5**

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**INCIDENT #1:**

**CARRIER: United Airlines**

**ROUTING: UA1746 Lihue, HI (LIH) to UA0650 San Francisco, CA (SFO) to Austin, TX (AUS)**

**DATE: September 1, 2015**

**UA AWB: 016-4640-1434**

**TYPE: DOG**

**Breed: Golden Retriever**

**Approximate Time: 9:30 pm CST**

**AGE: 4 Years Name: Unknown**

**Owner:**

**REDACTED**

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Self-inflicted injury

**Description of the Cause of the Incident:**

Upon arrival at AUS it was discovered bleeding from the mouth. This was a self-inflicted injury which was caused by apparent chewing on the food/water dish.

**Description of any corrective action taken:**

None required. Self-inflicted injury

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**INCIDENT #2:**

**CARRIER: United Airlines**

**ROUTING: UA0554 Newark, NJ (EWR) to San Diego, CA (SAN)**

**DATE: September 4, 2015**

**UA AWB: 016-4833-6654**

**TYPE: DOG**

**Breed: Staffordshire Bull Terrier**

**Approximate Time: 9:30 AM PST**

**AGE: 4 Years Name: Unknown**

**Owner:**

**REDACTED**

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Self-inflicted injury

**Description of the Cause of the Incident:**

Upon arrival at SAN it was discovered that Dog had self-inflicted injuries which were caused by apparent chewing the kennel door.

**Description of any corrective action taken:**

None required. Self-inflicted injury

**INCIDENT #3:**

**CARRIER:** United Airlines

**ROUTING:** UA1525 Los Angeles, CA (LAX) to Baltimore, MD (BWI)

**DATE:** September 11, 2015

**UA AWB:** 016-4853-8873

**Approximate Time:** 9:56 PM EDT

**TYPE:** DOG LAB

**Breed:** Golden Retriever

**AGE:** 7 Years

**Name:** Obi

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Self-inflicted injury

**Description of the Cause of the Incident:**

Obi arrived to its destination BWI bleeding from the mouth. Dog had self-inflicted injury which was caused by apparent chewing the kennel door.

**Description of any corrective action taken:**

None required. Self-inflicted injury

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**INCIDENT #4:**

**CARRIER:** United Airlines

**ROUTING:** UA1534 Detroit, MI (DTW) to UA 0219 Chicago, IL (ORD) to UA0201 Honolulu, HI (HNL) to UA0183 Guam, (GUM) to Manila, Philippines (MNL)

**DATE:** September 22, 2015

**UA AWB:** 016-4647-7056

**Approximate Time:** 02:17AM PHT

**TYPE:** DOG

**Breed:** American Bully

**AGE:** 2,5 Years

**Name:** Mags

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident**

Dog was discovered deceased upon arrival of the aircraft at MNL. Necropsy results were inconclusive.

**Description of any corrective action taken:**

Necropsy results were inconclusive.

**INCIDENT #5:**

**CARRIER:** United Airlines

**ROUTING:** UA1577 San Juan, Puerto Rico (SJU) to Newark, NJ (EWR)

**DATE:** September 28, 2015

**UA AWB:** 016-4649-9025

**Approximate Time:** 9:56 PM EDT

**TYPE:** DOG    **Breed:** American Staffordshire Terrier    **AGE:** 3 Years    **Name:** T-Rex

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Dog was discovered deceased upon arrival of the aircraft at EWR. Necropsy results suggested a cardiac arrhythmia.

**Description of any corrective action taken:**

None required at this time. Cause of death is not transit related.

**Under 14 CFR § 302.12**  
**Animal Incident Report**  
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**Pursuant to 14 CFR § 234.13**

Reporting Period: October 1, 2015 through October 31, 2015

REDACTED

November 12, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

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**INCIDENT #1:**

**CARRIER:** United Airlines

**ROUTING:** Pittsburgh, OH (PIT) to Chicago, IL (ORD) to San Francisco, CA (SFO) to Incheon, South Korea (ICN)

**DATE:** October 20<sup>th</sup>, 2015

**UA AWB:** 016-4653-5020

**Approximate Time:** 12:00 PM CST

**TYPE:** DOG

**Breed:** Labrador Retriever

**AGE:** 8 Years

**Name:** Ginger

**Owner:**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

INJURY

**Description of the Cause of the Incident:**

After acceptance and prior to departure, Ginger chewed on her crate resulting in injury to mouth. Her trip was then cancelled.

**Description of any corrective action taken:**

None required. Self-inflicted injury

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Under 14 CFR § 302.12

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

Reporting Period: November 1, 2015 through November 30, 2015

REDACTED

December 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3

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**INCIDENT #1:**

**CARRIER:** United

**ROUTING:** UA 1045 Caracas, Venezuela (CCS) to UA1711 Houston, TX (IAH) to Orlando, FL (MCO)

**DATE:** November 4, 2015

**UA AWB:** 016-0911-2011

**Approximate Time:** 1:45pm EST

**TYPE:** DOG

**Breed:** Golden Retriever

**AGE:** 4yrs

**Name:** Kosko

**Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

INJURY

**Description of the Cause of the Incident:**

Upon the arrival to Orlando, FL (MCO), Kosko was discovered with injuries to his mouth and teeth. Damage to the shipping container confirmed he has been chewing on the crate.

**Description of any corrective action taken:**

Kosko was evaluated and released in good condition. No corrective action required. Injury was self-inflicted.

**INCIDENT #2:**

**CARRIER:** United

**ROUTING:** UA0252 Honolulu, HI (HNL) to UA1226 Houston, TX (IAH) to Atlanta, GA (ATL)

**DATE:** November 9, 2015

**UA AWB:** 016-4859-2165

**TYPE:** DOG

**Breed:** Poodle

**Approximate Time:** 7:00 AM EST

**AGE:** 4yrs **Name:** Midnight

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

INJURY

**Description of the Cause of the Incident:**

Upon the arrival to Houston, TX (IAH), Midnight was discovered with injury to his front paw. Inspection of the crate revealed it appeared that Midnight was trying to chewing the crate.

**Description of any corrective action taken:**

No corrective action required. Injury was self-inflicted.

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**INCIDENT #3:**

**CARRIER:** United

**ROUTING:** NH 2158 All Nippon Airways, Okinawa, Japan (OKA), to UA06 Tokyo, Japan (NRT), to Houston, TX (IAH)

**DATE:** November 15, 2015

**BAG TAG:** 5016-376968

**TYPE:** CAT

**Breed:** Domestic Shorthair

**Approximate Time:** 7:00 AM EST

**AGE:** 2yrs **Name:** Indigo

**Owner**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

MORTALITY

**Description of the Cause of the Incident:**

Indigo arrived deceased to Houston, TX. According to necropsy the cause of death was congestive heart failure.

**Description of any corrective action taken:**

None required. Indigo died of natural causes.

**Under 14 CFR § 302.12**

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

Reporting Period: December 1, 2015 through December 31, 2015

**REDACTED**

January 15, 2016

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1**

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**INCIDENT #1:**

**CARRIER: United Airlines**

**ROUTING:** UA5302 Sacramento, CA (SMF) to San Francisco, CA (SFO),  
UA1568 San Francisco, CA (SFO) to Fort Lauderdale, FL (FLL)

**DATE:** December 18<sup>th</sup>, 2015

**UA AWB:** 016-4794-2042

**Approximate Time:** 7:12 AM EST

**TYPE: DOG**                      **Breed: Bulldog**

**AGE:** 2 Months    **Name:** Unknown

**Owner:**

**REDACTED**

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Mortality

**Description of the Cause of the Incident:**

Dog was discovered deceased upon arrival of the aircraft at Fort Lauderdale, FL (FLL). Necropsy results confirmed bacterial upper respiratory infection.

**Description of any corrective action taken:**

None required at this time. Cause of death is not transit related.