

Confidential Treatment Requested
Under 14 CFR § 302.12

Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13

Reporting Period: February 1 2015 through February 28 2015
REDACTED

March 15, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

INCIDENT #1:

CARRIER: United Airlines Flight

ROUTING: UA0883 Baltimore, MD (BWI) to Houston, TX (JAH) to Los Angeles, CA (LAX) to Honolulu, HI (HNL)

DATE: February 1, 2015

UA AWB: 016-2611-8223 Approximate Time: February 2, 2015 Approximately 12:30PM PST

DOG Breed: Mixed Breed AGE: 4 YRS Name: BALLOO

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

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INJURY

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Dog chewed on bars of kennel resulting in damage and loss of teeth.

Description of any corrective action taken:

None required: Injury was self-inflicted. Balloo was treated by local veterinarian and cleared for travel to final destination. Arrived HNL in good condition.

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Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR §

Reporting Period: March 1, 2015 through March 31, 2015

REDACTED

April 15, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

INCIDENT # 1:

CARRIER: United Airlines Flight 0953 DATE: March 6, 2015
ROUTING Munich, GE (MUC) to Chicago, IL (ORO) to Phoenix AZ (PHX)
AWB: 016-0251-7480 Approximate Time: 8:26AM CST (ORO)
Dog: Breed: Golden Retriever Name: Kodiak

Owner /Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Kodiak experienced what is commonly referred to as gastric torsion or 'bloat'.

Description of any corrective action taken:

None required. Pet died of natural causes

INCIDENT #2:

CARRIER: United Airlines flight UA1294 DATE: March 26, 2015
ROUTING Houston, TX (IAH) to San Juan, PR (SJU)
UA AWB: 016-4931-8312 Approximate Time: 4:10pm EST
RABBITS/GUINEA PIG Name: Undisclosed

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

A dog being shipped aboard the same flight chewed through its shipping container, causing fatal injury to several of the rabbits and guinea pigs.

Description of any corrective action taken:

United Airlines is reviewing the existing container requirements for the transport of rabbits and guinea pigs

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Reporting Period: May 1, 2015 to May 31, 2015

REDACTED

Jun 3, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

INCIDENT #1:

CARRIER: UNITED AIRLINES

ROUTING: UA1719 Orlando FL (MCO) to Los Angeles, CA (LAX)

DATE: MAY 4, 2015

UA AWB: 016-4939-4634

Approximate Time: 7:00PM EST

TYPE: DOG

Breed: LABRADOR RETRIEVER

AGE: 10 YRS

Name: NOT AVAILABLE

Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident;

Injury

Description of the Cause of the Incident:

Dog chipped its tooth chewing on kennel door shortly before loading to aircraft.

Description of any corrective action taken:

None required. Injury was self-inflicted. Pet was returned to shipper and was not transported.

INCIDENT #2:

CARRIER: United Airlines

ROUTING: UA1744 New York, NY (LGA) to Houston, TX (IAH) to Midland, TX (MAF)

DATE: May 14, 2015

UA AWB: 016-4804-3833

Approximate Time: 9:00PM CST

TYPE: DOG

Breed: FRENCH BULLDOG

AGE: 4 YEARS Name: NINA

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Dog was discovered deceased shortly before loading to flight from IAH to MAF.

Description of any corrective action taken:

Necropsy determined cause of death as Brachycephalic Obstructive Airway Syndrome; with pre-existing Hypertrophic Cardiomyopathy. Nina died of natural causes.

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Reporting Period: June 1, 2015 through June 30, 2015

REDACTED

July 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

INCIDENT #1:

CARRIER: United

ROUTING: Frankfurt, Germany (FRA) to Chicago, Illinois (ORO) to Kansas City, MO (MCI)

DATE: June 9, 2015

UA AWB: 016-0263-6815

Approximate Time: 1:00pm CST

TYPE: DOG

Breed: Schnauzer-mix

AGE: 3yrs

Name: Unknown

Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Schnauzer was leashed and being walked from the pet relief area to the cargo facility. An individual in a nearby parking lot lost control of their Shepherd. The Shepherd assailed the Schnauzer.

Description of any corrective action taken:

Schnauzer was cleared by veterinarian to continue travel. United is reviewing route used to walk pets to minimize or prevent contact with other animals not within our control.

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Reporting Period: July 1, 2015 through July 31 2015

REDACTED

August 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 4

INCIDENT #1:

CARRIER: UNITED

ROUTING: Newark, NJ (EWR) to Paris, France (COG)

DATE: JULY 5, 2015

UA AWB: 016-4829-6452

Approximate Time: 10:28 AM CET

TYPE: DOG

Breed: American Bully

AGE: 1.5 YEARS

Name: JULIUS

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

MORTALITY

Description of the Cause of the Incident:

Julius was discovered deceased upon arrival of the aircraft to COG. According to the necropsy report, the cause of death was attributed to acute pulmonary edema known to be common for this brachycephalic breed under a stressed situation.

Description of any corrective action taken:

None required. Death was due to natural causes.

INCIDENT #2:

CARRIER: UNITED

ROUTING: Madrid, Spain (MAD) to Newark, NJ (EWR) to Houston, TX (IAH)

DATE: July 16, 2015

UA AWB: 016-0552-5494

Approximate Time

TYPE: DOG Breed: Portuguese Water Dog AGE: 3 Months Name: Issa

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REDACTED

NARRATIVE DESCRIPTION

Description of the Incident;

Mortality

Description of the Cause of the Incident:

Issa appeared ill upon arrival at EWR and was taken to nearby veterinarian for assessment where condition deteriorated. The necropsy revealed she died of a bacterial infection.

Description of any corrective action taken:

None required. Death was due to natural causes

INCIDENT #3:

CARRIER: UNITED

ROUTING: Ft. Lauderdale, FL (FLL) to Houston, TX (IAH)

DATE: July 19, 2015

UA AWB: 016-4836-6312

Approximate Time: 1:17PM CST

TYPE: DOG Breed: Chow/Lab Mix

AGE: 1 Year Name: Bogart

QY£IW:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Upon arrival at IAH it was discovered that Bogart had self-inflicted injuries which were caused by apparent chewing on the plastic container. He was immediately transported to the nearest veterinary clinic where his condition worsened due to an obstruction noted as plastic within his throat. He soon succumbed to his condition.

Description of any corrective action taken:

None required.

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Reporting Period: August 1, 2015 through August 31, 2015

REDACTED

September 10, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3

INCIDENT #1;

CARRIER: United Airlines

ROUTING: UA0096 London Heathrow (LHR) to Houston, TX (IAH)

DATE: August 8, 2015

UA AWB: 016-0647-6864

Approximate Time: 3:00pm CST

TYPE: DOG

Breed: Labrador Retriever

AGE: 4 Years

Name: Daisy

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Daisy was shipped from LHR to IAH on August 7th for a scheduled overnight stay in IAH. She was discovered deceased on August 8th. Necropsy report concluded Daisy likely died of a preexisting condition resulting cardiac dysfunction (heart failure).

Description of any corrective action taken:

None required. Death was result of natural causes.

INCIDENT #2;

CARRIER: United Airlines

ROUTING: UA0307 Chicago, IL (ORD) to UA1170 Los Angeles, CA (LAX) to UA201 Honolulu, HI (HNL) to UA0183 Guam (GUM) to Manila, PH (MNL)

DATE: August 12, 2015

UAAWB: 016-4633-9473

Approximate Time: 3:45PM PST

TYPE: DOG

Breed: Spanish Alano

AGE: 3 Years

Name: Ezkrima

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Ezkrima was discovered deceased upon arrival at LAX. Necropsy report concluded she died of a pre-existing condition resulting in heart failure.

Description of any corrective action taken:

None required. Death was result of natural causes.

INCIDENT #3:

CARRIER: United Airlines

ROUTING: UA1695 Seattle, WA (SEA) to Newark, NJ (EWR)

DATE: August 22, 2015

UAAWB: 016-4822-3910

Approximate Time: 4:58AM August 23, 2015

TYPE: DOG Breed: Golden Retriever AGE: 5 Years Name: Cleo

Owner;

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Cleo was discovered deceased upon arrival at EWR. She fatally injured herself by chewing on the shipping container during the flight. Cause of death was natural resulting from the self-inflicted behavior.

Description of any corrective action taken:

None required. Death was result self-inflicted behavior.

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Reporting Period: September 1, 2015 through September 30, 2015

REDACTED

October 15, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 5

INCIDENT #1:

CARRIER: United Airlines

ROUTING: UA1746 Lihue, HI (LIH) to UA0650 San Francisco, CA (SFO) to Austin, TX (AUS)

DATE: September 1, 2015

UA AWB: 016-4640-1434

TYPE: DOG

Breed: Golden Retriever

Approximate Time: 9:30pm CST

AGE: 4 Years Name: Unknown

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury

Description of the Cause of the Incident:

Upon arrival at AUS it was discovered bleeding from the mouth. This was a self-inflicted injury which was caused by apparent chewing on the food/water dish.

Description of any corrective action taken:

None required. Self-inflicted injury

INCIDENT #2:

CARRIER: United Airlines

ROUTING: UA0554 Newark, NJ (EWR) to San Diego, CA (SAN)

DATE: September 4, 2015

UA AWB: 016-4833-6654

TYPE: DOG

Breed: Staffordshire Bull Terrier

Approximate Time: 9:30AM PST

AGE: 4 Years Name: Unknown

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury

Description of the Cause of the Incident:

Upon arrival at SAN it was discovered that Dog had self-inflicted injuries which were caused by apparent chewing the kennel door.

Description of any corrective action taken:

None required. Self-inflicted injury

INCIDENT #3:

CARRIER: United Airlines

ROUTING: UA1525 Los Angeles, CA (LAX) to Baltimore, MD (BWI)

DATE: September 11, 2015

UA AWB: 016-4853-8873

Approximate Time: 9:56PM EDT

TYPE: DOG LAB

Breed: Golden Retriever

AGE: 7 Years

Name: Obi

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury

Description of the Cause of the Incident;

Obi arrived to its destination BWI bleeding from the mouth. Dog had self-inflicted injury which was caused by apparent chewing the kennel door.

Description of any corrective action taken:

None required. Self-inflicted injury

INCIDENT #4:

CARRIER: United Airlines

ROUTING: UA1534 Detroit, MI (DTW) to UA 0219 Chicago, IL (MDW) to UA0201 Honolulu, HI (HNL) to UA0183 Guam, (GUM) to Manila, Philippines (MNL)

DATE: September 22, 2015

UA AWB: 016-4647-7056

Approximate Time: 02:17AM PHT

TYPE: DOG

Breed: American Bully

AGE: 2,5 Years

Name: Mags

Owner;

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident

Dog was discovered deceased upon arrival of the aircraft at MNL. Necropsy results were inconclusive.

Description of any corrective action taken;

Necropsy results were inconclusive.

INCIDENT #5:

CARRIER: United Airlines

ROUTING: UA1577 San Juan, Puerto Rico (SJU) to Newark, NJ (EWR)

DATE: September 28, 2015

UA AWB: 016-4649-9025

Approximate Time: 9:56PM EDT

TYPE: DOG Breed: American Staffordshire Terrier AGE: 3 Years Name: T-Rex

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Dog was discovered deceased upon arrival of the aircraft at EWR. Necropsy results suggested a cardiac arrhythmia.

Description of any corrective action taken;

None required at this time. Cause of death is not transit related.

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Reporting Period: October 1, 2015 through October 31, 2015

REDACTED

November 12, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

INCIDENT #1;

CARRIER: United Airlines

ROUTING: Pittsburgh, OH (PIT) to Chicago, IL (ORO) to San Francisco, CA (SFO) to Incheon, South Korea (ICN)

DATE: October 20th, 2015

UAAWB: 016-4653-5020

Approximate Time: 12:00 PM CST

TYPE: DOG

Breed: Labrador Retriever

AGE: 8 Years

Name: Ginger

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident;

INJURY

Description of the Cause of the Incident:

After acceptance and prior to departure, Ginger chewed on her crate resulting in injury to mouth. Her trip was then cancelled.

Description of any corrective action taken;

None required. Self-inflicted injury

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Animal Incident Report
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Reporting Period: November 1, 2015 through November 30, 2015

REDACTED

December 14, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3

INCIDENT #1;

CARRIER: United

ROUTING: UA 1045 Caracas, Venezuela (CCS) to UA1711 Houston, TX (IAH) to Orlando, FL (MCO)

DATE: November 4, 2015

UAAWB: 016-0911-2011

Approximate Time: 1:45pm EST

TYPE: DOG Breed: Golden Retriever AGE: 4yrs Name: Kosko

Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon the arrival to Orlando, FL (MCO), Kosko was discovered with injuries to his mouth and teeth. Damage to the shipping container confirmed he has been chewing on the crate.

Description of any corrective action taken:

Kosko was evaluated and released in good condition. No corrective action required. Injury was self-inflicted.

INCIDENT #2:

CARRIER: United

ROUTING: UA0252 Honolulu, HI (HNL) to UA1226 Houston, TX (IAH) to Atlanta, GA (ATL)

DATE: November 9, 2015

UA AWB: 016-4859-2165

Approximate Time: 7:00AM EST

TYPE: DOG Breed: Poodle

AGE: 4yrs Name: Midnight

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon the arrival to Houston, TX (IAH), Midnight was discovered with injury to his front paw. Inspection of the crate revealed it appeared that Midnight was trying to chewing the crate.

Description of any corrective action taken:

No corrective action required. Injury was self-inflicted.

INCIDENT #3:

CARRIER: United

ROUTING: NH 2158 All Nippon Airways, Okinawa, Japan (OKA), to UA06 Tokyo, japan (NRT), to Houston, TX (IAH)

DATE: November 15, 2015

BAG TAG: 5016-376968

Approximate Time: 7:00AM EST

TYPE: CAT Breed: Domestic Shorthair

AGE: 2yrs Name: Indigo

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

MORTALITY

Description of the Cause of the Incident:

Indigo arrived deceased to Houston, TX. According to necropsy the cause of death was congestive heart failure.

Description of any corrective action taken:

None required. Indigo died of natural causes.

Under 14 CFR § 302.12

Animal Incident Report
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Reporting Period: December 1, 2015 through December 31, 2015

REDACTED

January 15, 2016

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

INCIDENT #1:

CARRIER: United Airlines

ROUTING: UA5302 Sacramento, CA (SMF) to San Francisco, CA (SFO),
UA1568 San Francisco, CA (SFO) to Fort Lauderdale, FL (FLL)

DATE: December 18th, 2015

UA AWB: 016-4794-2042

Approximate Time: 7:12AM EST

TYPE: DOG Breed: Bulldog

AGE: 2 Months Name: Unknown

Owner:

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Dog was discovered deceased upon arrival of the aircraft at Fort Lauderdale, FL (FLL). Necropsy results confirmed bacterial upper respiratory infection.

Description of any corrective action taken:

None required at this time. Cause of death is not transit related.