

Under 14 CFR § 302.12

Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13

Reporting Period: March 1, 2014- March 31, 2014

REDACTED

April 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

INCIDENT #1:

UA FLIGHT #0417
TAMPA, FL (TPA) to DENVER, CO (DEN)
MARCH 8, 2014 AWB 016-5305-0690 12:04PM CST

DOG/ 8 YR MALE
NAME: WHISKEY

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

8 year old adult male dog was discovered deceased upon arrival from a non-stop flight from TPA-DEN and was taken immediately for necropsy. Attending veterinarian concluded that a small piece of synthetic surgical gauze which appeared to have been left in the abdomen after a previous surgical procedure likely resulted in peritonitis. This dog had a chronic and active inflammatory condition within the abdomen which led to peritonitis and death.

Description of any corrective action taken:

None required. Animal died of natural causes.

INCIDENT #2:

UA FLIGHT #1221
Honolulu, HI (HNL) to Los Angeles (LAX) to Washington, DC (IAD)
March 31, 2014 AWB 016-5307-5304 2130PST

DOG: 5 YEAR OLD MALE
NAME: MASON

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

This pet was being shipped with another dog of the same family. Mason, however, was discovered deceased upon arrival at LAX. Necropsy report credited the mortality to gastric bloat syndrome.

Description of any corrective action taken:

No action required. Animal died of natural causes.

**Confidential Treatment Requested
Under 14 CFR § 302.12**

**Animal Incident Report
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Reporting Period: April 1, 2014- April 30, 2014

REDACTED

MAY 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

INCIDENT #1:

UA FLIGHT #0101

MANCHESTER ENGLAND (MAN) to Washington Dulles (IAD)

April 15, 2014 AWB 016-0028-1466 14:27HRS EST

DOG/ 8 YR MALE

NAME: ALFIE

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury

Description of the Cause of the Incident:

Adult Male dog caused damage to itself by chewing on parts of the crate and water dispenser. It was taken to a local vet by the pet owner upon release where it was examined and treated. Carrier was advised by pet shipper that the dog was unaccustomed to being crated.

Description of any corrective action taken:

None required. Injury was self-inflicted.

Under 14 CFR § 302.12
Animal Incident Report
to the U.S. Department of Transportation
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Reporting Period: June 1, 2014- June 30, 2014

REDACTED

July 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3

INCIDENT #1:

CARRIER: United Airlines flight UA200 DATE: June 23, 2014
ROUTING: HNL(Honolulu, HI) to IAH (Houston, TX) Approximate Time: 0753HRS [IAH]
DOG: Name: Sidney Male – Adult UA AWB 016-5311-1494

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury

Description of the Cause of the Incident:

Adult dog caused damage to its mouth by chewing on parts of the crate. It was taken to a local vet by the pet owner upon release where it was examined and treated.

Description of any corrective action taken:

None required. Injury was self-inflicted.

INCIDENT #2:

CARRIER: United Airlines flight UA1528 DATE: June 27, 2014
ROUTING: IAH (Houston, TX) to San Salvador (SAL) Approximate time: 0942hrs [SAL]
DOG: Name: Cocoa/ Adult – Weimaraner UA AWB 016-5323-1824

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Cause of the Incident:

Adult dog caused damage to itself by chewing on parts of the crate. It was taken to a local vet by the pet owner upon release where it was examined and treated.

Description of any corrective action taken:

None required. Injury was self-inflicted.

INCIDENT #3:

CARRIER: United Airlines flight UA602 **DATE:** June 29, 2014

ROUTING: PHX (Phoenix, AZ) to ORD (Chicago, IL) Approximate time: 1813hrs CST

DOG: Name: Bronko –Adult Male UA AWB 0169-5129-5123

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Self-inflicted injury and illness

Description of the Cause of the Incident:

Adult Male dog caused damage to itself by chewing on parts of the crate. Also experienced vomiting. It was returned to the owner, examined and treated by the veterinarian, and then released.

Description of any corrective action taken:

None required. Injury was self-inflicted.

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**Animal Incident Report
to the U.S. Department of Transportation
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Reporting Period: July 1, 2014 to July 31, 2014

REDACTED

August 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 4

INCIDENT #1:

CARRIER: United Airlines flight UA280 DATE: July 1, 2014

ROUTING: HNL(Honolulu, HI) to SFO (San Francisco, CA) to MCO (Orlando, FL) UA AWB 016-5124-1945

Approximate Time: 0727HRS [MCO]

DOG: Age 7yrs **Breed:** Male Husky **Name:** "BO"

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Shipped from HNL via SFO to MCO- Upon arrival in Florida, was unable to walk or stand.

Description of any corrective action taken:

None required: Pre-existing condition of arthritis believed to be aggravated by the long journey. Animal was treated at nearby vet and released to the pet owners.

INCIDENT #2:

CARRIER: United Airlines flight UA0372

DATE: JULY 9, 2014

ROUTING: AUS (Austin, TX) to SFO (San Francisco, CA) to ICN (Seoul, KR)

Approximate time: 07:40AM (SFO)

DOG: Age 9yrs Breed: Female Daschund Name: Kloe

UA AWB JOURNEY #1347342

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Animal had bloody mouth and paws- visible signs that animal had been chewing on shipping container.

Description of any corrective action taken:

None Required: Self-inflicted injury- was treated by a local veterinarian for a damaged tooth, returned to the carrier, and then continued and completed journey to final destination where it was released in good condition.

INCIDENT #3:

CARRIER: United Airlines flight UA200 DATE: JULY 16, 2014
ROUTING: HNL (Honolulu, HI) to IAH (Houston, TX) to IND (Indianapolis, IN)
Approximate Time: 1940hrsLCL

DOG: Age 9yrs **Breed:** Male Boston Terrier **Name:** Diego UA AWB 016-5322-3435

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION**Description of the Incident:**

DEATH

Description of the Cause of the Incident:

Animal arrived deceased at IND. Boston Terriers of this age and weight are currently restricted; however, United Airlines reserved and accepted the animal for transportation. Although United offered to provide for necropsy to clarify the cause of death, the Pet Owners took possession of Diego at IND. A necropsy report has not been shared with United Airlines.

Description of any corrective action taken:

Actual cause of death was not disclosed to the carrier. Call Center and origin station were directed to review company resource material which outlines internal policy concerning restricted and embargoed breeds.

INCIDENT #4:

CARRIER: United Airlines flight UA1150 DATE: JULY 19, 2014
ROUTING: RDU (Raleigh Durham, NC) to IAD (Washington, Dulles) to LAX (Los Angeles, CA)
Approximate Time: 10:58pm (LAX)

DOG: Age 2yrs **Breed:** Male Great Dane Mix **Name:** Blue Loko UA AWB 016-5128-7084

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION**Description of the Incident:**

DEATH

Description of the Cause of the Incident:

Animal arrived LAX deceased. Necropsy identified the breed as a Pit Bull Mix. Cause of death determined to be Gastric Dilation, commonly referred to as "bloat"; combined with strong evidence of a degree of heart failure, possibly caused by the bloat combined with a pre-existing heart condition.

Description of any corrective action taken:

No corrective action required. Animal died of natural causes.

**Animal Incident Report
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Reporting Period: August 1, 2014- August 31, 2014

REDACTED

September 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 6

INCIDENT #1:

CARRIER: United Airlines Flight UA1539 DATE: August 9, 2014
ROUTING: San Juan, PR (SJU) to Newark, NJ (EWR)
UA AWB 016-5137-3372 Approximate Time: 1633HRS CST [EWR]
DOG: 2YRS Breed: Pit Bull Terrier Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon arrival at EWR, it was discovered that the dog had been chewing at its wooden shipping crate causing visible damage to itself.

Description of any corrective action taken:

None required: Injury was self-inflicted. Animal was evaluated, cleared and released in good condition.

INCIDENT #2:

CARRIER: United Airlines Flight UA1554 DATE: August 13, 2014
ROUTING: San Jose Costa Rica (SJO) to Newark, NJ (EWR) to Zurich, Switzerland (ZRH)
UA AWB: 016-0912-2551 Approximate Time: x
DOG: 7YRS Breed: Husky Mix Name: Taca

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Animal behaved aggressively upon carrier attempt to load aboard EWR-ZRH flight, attacked metal cage of shipping container causing damage to its teeth

Description of any corrective action taken:

None Required: Injury was self-inflicted. The pet was treated for its injuries. United Airlines provided a wooden crate to minimize the potential for injury. The pet was shipped to ZHR and released in good condition.

INCIDENT #3:

CARRIER: United Airlines Flight UA882 DATE: August 8, 2014
ROUTING: Narita, Japan (NRT) to Chicago, IL (ORD)
UA AWB: Journey 1564055 Approximate Time: 1418HRS CST (ORD)
DOG: 7YRS Breed: Toy Poodle Name: Pepper

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Pet had been traveling with its owner as excess baggage from Okinawa, Japan aboard another carrier. In Narita the pet and owner transferred to a United Airlines flight. Upon arrival at ORD, it was discovered that the dog had caused injury to itself within the crate. The veterinarian confirmed injury to its nails.

Description of any corrective action taken:

None Required: Injury was self-inflicted. The pet was treated for its injuries and released to the customer

INCIDENT #4:

CARRIER: United Airlines Flight UA218 DATE: August 13, 2014
ROUTING: Honolulu, HI (HNL) to Chicago, IL (ORD) to Jacksonville, FL (JAX)
UA AWB: 016-5328-0172 Approximate Time: 0850HRS CST (ORD)
DOG: 4 YRS Breed: German Shepherd Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon arrival at ORD, it was discovered that the dog had been chewing at its shipping container. Mouth and paws were injured.

Description of any corrective action taken:

None Required: Injury was self-inflicted. The pet was treated for its injuries and continued to its final destination where it was released in good condition.

INCIDENT #5:

CARRIER: United Airlines Flight UA1559 DATE: August 17, 2014
ROUTING: Houston, TX (IAH) to Philadelphia, PA (PHL)
UA AWB: 016-5140-1582 Approximate Time: 1812HRS EST (PHL)
Guinea Pig Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Mortality

Description of the Cause of the Incident:

Upon arrival at PHL it was discovered that the guinea pig was deceased.

Description of any corrective action taken:

None: The animal did not receive a necropsy. Cause of death remains undetermined. No irregularities were found in the handling.

INCIDENT #6:

CARRIER: United Airlines Flight UA0071 DATE: August 27, 2014

ROUTING: Amsterdam (AMS) to Newark, NJ (EWR)

UA AWB: 016-0176-7146 Approximate Time: 0850HRS CST (ORD)

DOG: Breed: Australian Collie Mix Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon arrival at EWR, it was discovered that the dog had been chewing on the metal door of the shipping container and appeared to have suffered lacerations to its gums.

Description of any corrective action taken:

None Required: Injury was self-inflicted. The dog was evaluated and United Airlines provided a wooden crate with larger mesh doors to prevent further self-inflicted injury. The pet was released to its owner in good condition.

Under 14 CFR § 302.12

**Animal Incident Report
to the U.S. Department of Transportation
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Reporting Period: November 1, 2014 through November 30, 2014

REDACTED

December 15, 2014

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1

INCIDENT #1:

CARRIER: United Airlines Flight UA0214 DATE: November 16, 2014

ROUTING: Dallas, TX (DFW) to Houston, TX (IAH) to (17NOV) Honolulu, HI (HNL)

UA AWB 016-5161-4710 Approximate Time: 11:15 CST

DOG: 7YRS **Breed:** Labrador Retriever **Name:** Jake

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

INJURY

Description of the Cause of the Incident:

Upon arrival at IAH it was discovered that the surface of the dog's nose was 'skinned' and was bleeding. Injury appeared to be self-inflicted.

Description of any corrective action taken:

None required: Injury was self-inflicted. On-site kennel facility cleaned apparent wounded area. Pet continued to its final destination after a scheduled overnight stay.

Under 14 CFR § 302.12

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: December 1, 2014 through December 31, 2014

REDACTED

January 15, 2015

TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2

INCIDENT #1:

CARRIER: United Airlines Flight 0953 DATE: December 1, 2014
ROUTING Munich, GE (MUC) to Chicago, IL (ORD) to Seattle, WA (SEA) UA
JOURNEY NBR 1914717 Approximate Time: 3:13PM CST (ORD)
CAT: Breed: Domestic Short Hair Name: Cat Sith

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Escape

Description of the Cause of the Incident:

Animal was connecting from an international flight from MUC. Upon arrival of the aircraft at ORD the cargo doors were opened for unloading at which time we discovered the cat loose in the cargo hold of the aircraft. It immediately escaped from the aircraft and ran down the tarmac. It was eventually seen scaling the tarmac perimeter fence.

Description of any corrective action taken:

Shipping container appeared to be in good condition however, we are raising awareness to ensure releasable cable ties are well positioned to minimize successful escape attempts from the kennel.

INCIDENT #2:

CARRIER: United Airlines flight 0796 DATE: December 21, 2014
ROUTING Washington Dulles (IAD) to Las Vegas, NV (LAS)
UA AWB: 016-2620-7716 Approximate Time: 10:25 AM (PST)
DOG: Breed: Labrador retriever Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Injury

Description of the Cause of the Incident:

Pet arrived in LAS within its crate with visible abrasions to muzzle and paws.

Description of any corrective action taken:

None required. Pet was treated by local veterinarian and released in good condition.