

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: February 1-28, 2013**

**REDACTED**

**March 11, 2013**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD:**

1

**INCIDENT #1:**

UA flight #201 San Francisco to Honolulu  
February 7, 2013

Dog– Brown/White Pitbull Female 7 yrs. old  
Name: Sidney

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived Honolulu deceased upon arrival.

**Description of the Cause of the Incident:**

A necropsy was performed and the cause of death was diagnosed as a combination of underlying cardiovascular disease and acute interstitial pneumonia.

**Description of any corrective action taken:**

None as the cause of death was not related to United Airlines' handling.

---

---

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: April 1-30, 2013**

**REDACTED**

**June 17, 2013**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD:**

**1**

**INCIDENT #1:**

UA flight #200 Guam to Houston  
April 17, 2013

Dog / 1 ½ yr. old Female  
Name: Booboo

**Owner/Guardian**

Redacted

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived Houston for overnight kenneling as a rest stop after 16 ½ hour flight from Guam...

**Description of the Cause of the Incident:**

The combination Jack Russell Terrier and Chihuahua was being walked with a leash to relieve herself, got spooked, and darted out in to the road where she was hit by a car and killed at the hands of the vendor employee. Tragic accident.

**Description of any corrective action taken:**

Have implemented a two leash policy where one leash is held in the hand of the walker and the other goes around the waist of the walker, the other end of each attaching to the collar of the dog being walked. In 10 years no dog has ever escaped this way. Did not escape from a kennel but at the hands of the vendor employee.

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: May 1-31, 2013**

**REDACTED**

**June 17, 2013**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2**

---

**INCIDENT #1:**

UA flight #399 Los Angeles to Las Vegas  
May 15, 2013

Cat / 3 yr. old Female  
Name: Kato

**Owner/Guardian**

Redacted

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived Las Vegas and escaped from kennel..

**Description of the Cause of the Incident:**

Cat escaped through kennel door on arrival at Las Vegas. Reward has been offered and there has been several sightings, but no capture to date.

**Description of any corrective action taken:**

Kennel door not suitable...left room for escape even with zip ties.

---

**INCIDENT #2:**

UA flight #616 Houston to Washington National Airport  
May 20, 2013

Cat / 20 yr. old Male  
Name: Fatman

**Owner/Guardian**

Redacted

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived Washington DC deceased upon arrival.

**Description of the Cause of the Incident:**

A necropsy was not performed although vet was authorized... cause of death deemed natural causes due to age. Companion animal was okay so mechanical issues were ruled out. We paid for a cremation for the family.

**Description of any corrective action taken:**

None as the cause of death suspected due to age.

**Animal Incident Report**  
**To the U.S. Department of Transportation**  
**Reporting Period: JULY 1<sup>ST</sup> - JULY 31<sup>ST</sup>**  
**Under 14 CFR § 302.12**  
**REDACTED**

JULY 15, 2013

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 3**

---

**INCIDENT #1:**

UA FLIGHT #200 DOG/9 YRS MALE  
GUAM(GUM)-HONLULU(HNL)-LOS ANGELES(LAX)-DENVER(DEN) NAME: COMEL  
July 25<sup>th</sup> 2013 AWB 016-52281040 0023HRS-CST

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived deceased at HONLULU (HNL)

**Description of the Cause of the Incident:**

Necropsy states cause of death "undetermined"; histopathological diagnosis of multifocal chronic proliferative pneumonitis noted as "significant"; pre-existent pulmonary (lung) condition combined with the pneumonitis; suspected cause of death is pneumonia.

**Description of any corrective action taken:**

Cause of death is unrelated to carrier handling. No action required

---

**INCIDENT #2:**

UA flight # 30  
SAO PAULO(GRU)- NEWARK(EWR) DOG/12YRS FEMALE  
July 19,2013 AWB 016-51713126 0537HRS-EST NAME: PIPE

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived deceased at NEWARK (EWR)

**Description of the Cause of the Incident:**

Necropsy concluded significant mitral valve and cardiac disease with secondary pulmonary thromboembolism.

**Description of any corrective action taken:**

Cause of death is unrelated to carrier handling. No action required

---

**INCIDENT #3**

UA FLIGHT #840 CAT/2 YRS FEMALE  
SYDNEY(SYD)-LOS ANGELES (LAX)-NEW YORK (JFK) NAME: MINOON  
July 20 2013 AWB 016-36300714 1214hrsCST

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet arrived deceased upon loading at LOS ANGELES (LAX)

**Description of the Cause of the Incident:**

Necropsy revealed pre-existing condition of cardiac muscle disease (non-suppurative myocarditis)

**Description of any corrective action taken:**

Cause of death is unrelated to carrier handling. No action required

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: September 1- September 31<sup>st</sup>  
REDACTED**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2**

---

**INCIDENT #1:**

UA FLIGHT #1221  
Honolulu (HNL)to Los Angeles (LAX)  
September 14, 2013 AWB 016-5186-4702 2210HRS PST

DOG/6YRS FEMALE  
NAME: SUGA

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Arrived deceased at LAX. Take to ASEC for evaluation.

**Description of the Cause of the Incident:**

Veterinarian determined cause of death as severe gastric and SI loop distension from air. Suspected animal was anxious during flight which lead to panting and air distension of stomach resulting in increased abdominal pressure on major abdominal vessels with subsequent hypotension and shock. .

**Description of any corrective action taken:**

None required. Mortality based on natural causes.

---

**INCIDENT #2:**

UA flight # 1467  
Frankfurt GE (FRA) via Chicago (ORD)to Anchorage (ANC)  
September 20, 2013 AWB 016-0204-4254

DOG/1YR MALE  
NAME: PIPE

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Arrived deceased at ANC.

**Description of the Cause of the Incident:**

Evidence of multifocal scarring along the subendocardial lining of the ventricles –likely an indication of hypertrophic or dilated cardiomyopathy- finds often associated with chronic cardiomyopathy found in brachycephalic breed with congenital anatomical upper respiratory challenges –result was acuto cardio pulmonary arrest.

**Description of any corrective action taken:**

No action required. Mortality based on natural causes.

---

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: October 1<sup>st</sup>- October 31<sup>st</sup>**  
REDACTED

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1**

---

**INCIDENT #1:**

UA FLIGHT #0435  
Bakersfield, CA (BFL) to San Francisco (SFO) to Honolulu, HI (HNL)  
October 4, 2013 1824HRS PST

CAT/ 16YRS FEMALE  
NAME: MICHAN

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Arrived deceased at HNL.

**Description of the Cause of the Incident:**

Cause of death undetermined as pet owner opted not to necropsy due to pet was senior in age.

**Description of any corrective action taken:**

None required. Mortality likely based on natural causes.

---

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: November 1-30, 2013**

REDACTED

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1**

---

---

**INCIDENT #1:**

UA flight #0200

Guam (GUM) to Honolulu (HNL) to Chicago (ORD) to Kansas City (MCI)

November 6<sup>th</sup> 2013 6:22PM PST

CAT/ 3 YRS FEMALE

NAME: SCOTCHIE

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Pet escaped custody of carrier upon arrival at Honolulu (HNL)

**Description of the Cause of the Incident:**

During flight from Guam to Honolulu, cat apparently managed to jostle the door open and escaped its kennel upon arrival to Honolulu.

**Description of any corrective action taken:**

Guam reviewed processes involved with securing kennel doors with cable ties to prevent animal escape.

---

---

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

**Reporting Period: December 1, 2013 - December 30, 2013  
REDACTED**

**TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2**

---

---

**INCIDENT #1:**

UA FLIGHT #724  
Honolulu (HNL) to San Francisco (SFO) to Baltimore (BWI)  
December 22, 2013 approximate 10:00AM PST

CAT: MALE  
NAME: BOGIE

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Animal escaped

**Description of the Cause of the Incident:**

HNL agent was drilling required holes in crate to secure the crate door with the plastic zip ties when the door opened and the cat escape

**Description of any corrective action taken:**

HNL Cargo Manager has designated two rooms as "Pet Rooms" in the warehouse where all physical searches and securing of kennels will occur. In this closed room, the animal can be released from its crate with pet owner present while kennel is physically searched and required holes are drilled into kennel by carrier personnel.

---

---

**INCIDENT #2:**

UA FLIGHT #229  
Washington Dulles (IAD) to San Diego (SAN)  
December 28, 2013 10:30AM PST

BIRD 8YRS PARAKEET  
NAME: BIRDIE

**Owner/Guardian**

REDACTED

**NARRATIVE DESCRIPTION**

**Description of the Incident:**

Animal escaped

**Description of the Cause of the Incident:**

Two Parakeets accepted in a small plastic pet carrier at IAD. Upon aircraft arrival at SAN the carrier was empty. SAN ground personnel located and recovered one of birds from a nearby fence, however second bird remains unrecovered.

**Description of any corrective action taken:**

Review of Live Animal Regulations 40<sup>th</sup> Edition container requirement 11, 11c & 11d [applicable to this species] with local station personnel to ensure containers meet specifications in order to prevent escape.