

**HAWAIIAN AIRLINES**  
**ANIMAL INCIDENT REPORT**

Date: 20JAN14  
Time: 2:00 p.m.  
Reporting Station: HNL  
Flight: HA 15  
From: SAN  
To: HNL

**Animal Information:**

Description: 6 yr. old long-haired gray/white Maine Coon cat

**Incident:**

Upon arrival, the cat escaped from the kennel at Gate 31. USDA Wildlife set up traps and searched the area with airline staff. Quarantine also loaned HA two traps. Staff purchased cat food and set up traps by Gate 31. Owner and staff helped look for the cat for two hours.

The next morning at 7:30 a.m., the cat was found deceased lying on its side near Gate 31.

**Cause:**

Plastic kennel was secured with clips, but clips were not secured with cable ties. Only two cable ties were used to secure the center of the door. Door pins were not secured, allowing the door to swivel. Owner also stated the cat may have been too heavy for the plastic kennel. Cause of death unknown.

**Corrective action:** Pet fee was refunded. Necropsy to be performed. Agents coached.

**HAWAIIAN AIRLINES**  
**ANIMAL INCIDENT REPORT**

Date: 20OCT14  
Time: 6:50 p.m.  
Reporting Station: ITO  
Flight: HA 380  
From: HNL  
To: ITO

Animal Information:  
Name: Unknown  
Description: Miniature English Bulldog

**Incident:**

Upon arrival of Flight 380, Lead Ramp Agent noticed that the dog in the kennel was not responsive. Another agent helped the Lead take the kennel out of the aircraft. They left the kennel with dog inside it on the tarmac while more freight was being offloaded.

After unloading the freight, the dog and kennel were then transferred to Hilo Cargo Terminal where the owner was waiting. When the owner took the dog out of the kennel, there was blood coming out of the nose of the dog, and still the dog did not respond to the owner.

The owner left with the kennel and the remains.

**Cause:**

Unknown

**Corrective action:** Cargo fee to be refunded.