

HAWAIIAN AIRLINES

ANIMAL INCIDENT REPORT

Date: 01DEC12
Time: 1:40 p.m.
Reporting Station: HNL
Flight: HA 47
From: OAK
To: HNL

Animal Information:
Description: Bulldog

Incident:

Upon arrival, the dog was found deceased. The flight was loaded with two dogs and they were loaded and handled properly. One dog arrived without incident, but the other dog was expired. Animals were delivered to quarantine, and our manager on duty spoke to the owner.

Cause:
Unknown

Corrective action: No corrective action. Pet fee was refunded as courtesy.

HAWAIIAN AIRLINES
ANIMAL INCIDENT REPORT

Date: 17DEC12
Time: 4:48 p.m.
Reporting Station: HNL
Flight: HA25
From: PDX
To: HNL

Employee Information:
Rose Harman, Manager Consumer Affairs
P.O. Box 30008
Honolulu, HI 96820
Phone: 808-838-5390

Animal Information:
Name: Honey Girl
Description: King Charles Spaniel, 9 years old, 25 lbs. with brown spots

Guardian Information:
Arlene Watanabe

525 SE Marion St. Portland, OR 97202

Phone: 503-729-3631

Incident:

Upon arrival, dog was deceased. Bedding was reversed in the kennel. Dog was a service animal, so it was transported without fee. Dog was delivered to quarantine.

Cause:

Unknown

Corrective action: No corrective action.