

*****REDACTED*****

AMERICAN AIRLINES / May 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Eagle Airlines Flight # 3122

Date and Time of the Incident

31 May 2015 @ 14:59

Description of the Animal, Including Name

Dog, Breed-Unknown, Name Unknown

Narrative Description of Incident

Upon customer receiving kennel in arrival station she discovered a scratch on his ear. Customer opted not to take the dog to a vet. The station employees did notice oversized belt was out of service and the kennel was placed on the normal belt in order to deliver to customer.

Narrative Description of Cause of the Incident

Unable to determine cause of in-u .

Narrative Description of any Corrective Action Taken in Response to Incident

The station confirmed oversize belt has been repaired. Employee who handle has been retrained on procedures to follow when oversize belt is out of service.