*****REDACTED*****

AMERICAN AIRLINES / May 2015

DOT PET INCIDENT REPORT

**Carrier and Flight Number**
American Eagle Airlines Flight # 3122

**Date and Time of the Incident**
31 May 2015@ 14:59

**Description of the Animal, Including Name**
Dog, Breed-Unknown, Name Unknown

**Narrative Description of Incident**
Upon customer receiving kennel in arrival station she discovered a scratch on his ear. Customer opted not to take the dog to a vet. The station employees did notice oversized belt was out of service and the kennel was placed on the normal belt in order to deliver to customer.

**Narrative Description of Cause of the Incident**
Unable to determine cause of incident.

**Narrative Description of Corrective Action Taken in Response to Incident**
The station confirmed oversize belt has been repaired. Employee who handle has been retrained on procedures to follow when oversize belt is out of service.