

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:

Delta Air Lines

Flight Number:

Delta 4584

Date and Time of Incident

March 1, 2012, 7 PM

Type of Incident:

Injury

Description of Animal

Breed: Samoyed - Frannie

Age: 4 years

Description of Incident:

Pet chewed through its kennel wall and escaped at its first stop in Minneapolis. The dog was checked by the owner who approved onward travel. Frannie was not aggressive. Delta provided a loaner kennel and the dog traveled on to the second stop in Portland Oregon. The dog attempted a second escape between Minneapolis and Portland. The crew unloading the pet noticed blood on loaner kennel. Alaska Airlines refused to take the animal on to the destination. The owner laid over in Portland and obtained veterinarian services for Frannie. Therapy for the pet included anesthetic dental cleaning with radiographs and necessary extractions.

Cause of Incident:

Self inflicted damage to teeth and gums

Corrective Action Taken:

None

Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	March 11, 2012
Location:	Atlanta, GA
Routing:	Seattle, WA (SEA) – Atlanta, GA (ATL) – Nashville, TN (BNA) – Flight 2188
AWB:	006-00344665
Description of Animal:	2 year old female, Pug named "Oy"
Description of Incident:	<p>Oy was accepted for transport on DL2188, the evening of March 10, 2012 at approximately 2007. All documents were reviewed and processed in accordance with Delta's live animal procedures. As the agent performed her normal acceptance steps, she observed sounds of nasal breathing coming from the animal as the owner stroked its fur.</p> <p>DL2188 departed the gate at 2151, four minutes ahead of schedule. Weather reports for BWI showed the temperature to be 45°F. Flight 2188 arrived into the gate area of ATL at 0650, with local temperatures registering 43°F. Upon arrival of DL2188, Oy was removed from the bin by our ramp handlers, who then delivered her to an awaiting driver. Supervisors for gate A18 were notified that the animal appeared deceased. Oy was immediately taken to Briarcliff Animal Clinic for confirmation.</p>
Cause of Incident:	According to the necropsy report received from Briarcliff Animal Clinic, the cause of death could not be determined; however the examining vet cited BAOS as a predisposing factor.
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:

Delta Air Lines

Flight Number:

DL 025

Date and Time of Incident

March 15, 2012, 9:00 AM

Type of Incident:

Injury

Description of Animal

Breed: Pointer - Dakota

Age: 7 years

Description of Incident:

Pet dog, Dakota, was being transported from Dusseldorf Germany to Atlanta, Georgia with its owner. Dakota sustained injuries to its paws and/or snout while chewing and pawing through the wall of its kennel just prior to being loaded on the aircraft in Dusseldorf. The dog escaped from the hole in the kennel. According to the passenger, the dog was captured some days later outside the airport perimeter and is being treated for the injuries to its paws by a local vet.

Cause of Incident:

Self inflicted injuries while escaping.

Corrective Action Taken:

Delta is assisting the passenger to be reunited with the dog in the US.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:

Delta Air Lines

Flight Number:

DL 015

Date and Time of Incident

March 16, 2012, 5:20 PM

Type of Incident:

Death

Description of Animal

Breed: Manchester Terrier, Ivan

Age: 7

Description of Incident:

Pet arrived unresponsive when unloaded in Atlanta, GA from Frankfurt Germany flight.

Cause of Incident:

The pet was accepted in apparent good condition in Frankfurt. The statement by the examining vet in Frankfurt indicated he found no condition which would preclude shipment. The temperature in Frankfurt at the time of acceptance was 62.6 F, and 79 on arrival in Atlanta. The flight arrived four minutes later than scheduled. The HVAC system of the aircraft was inspected and operated normally. The flight crew reported there were no issues with the aircraft or flight conditions during the flight that would have affected the health or comfort of the dog. A necropsy of the dog indicated the dog had an undetected preexisting disease of the heart valve, endocardiosis, which compromised its ability to compensate for the stress of travel.

Corrective Action Taken:

No corrective action is indicated.

Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	March 17, 2012
Location:	Seattle, WA
Routing:	Seattle, WA (SEA) – John F. Kennedy, NY (JFK); Flight – DL182
AWB:	006- 00322022
Description of Animal:	5yr old male Shepherd Spitz mix
Description of Incident:	<p>This 5 year old Shepherd Spitz mix was accepted for transport on DL182 on March 17, 2012 at our cargo facility in SEA. All documents were reviewed and processed in accordance with Delta's live animal procedures. Flight 182 had a departure time scheduled for 1335 from SEA. The temperature in SEA was 43F°. All required labels were attached to the exterior and the door of the kennel was secured with four (4) releasable cable ties. At approximately 1245, our lead agent at SEA Cargo received a call advising the dog had escaped and was running loose on the ramp. Around 1305, with assistance from the Port of Seattle police the dog was recaptured. The dog was immediately taken to VCA Five Corners Animal Hospital for an examination. He received cuts on its paws, left leg, and face. The veterinarian released the animal back to his owners on the same day. On Sunday, March 18th, the owners returned to our cargo facility attempting to ship the animal once again. He began chewing the cable ties attached to front gate and showed signs of aggression. After observing this behavior, agents at SEA informed the owners we could not accept their animal due to its continued biting and aggression.</p>
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	March 18, 2012
Location:	Atlanta, GA
Routing:	Newport News, VA (PHF) – Atlanta, GA (ATL) – Los Angeles, CA (LAX); Flight – DL5343
AWB:	006-44352501
Description of Animal:	4yr old male Pit Bull named "Maximus"
Description of Incident:	<p>Maximus was accepted for transport on Delta Connection Carrier, ExpressJet (EV), whose flight number was 5343 on March 18, 2012 at our facility in PHF.</p> <p>Flight 5343 departed PHF at 1114 and arrived on schedule into ATL at 1253. At the time of departure in PHF, the temperature was between 60°F and 62°F. On the flight's arrival in ATL, the temperature exceeded DL's standard guideline of 75F for snub-nosed breeds. Ramp handlers removed Maximus from the aircraft and delivered him to gate A20 for his next connecting flight to LAX. At approximately 1300, the tower contacted the cargo supervisors to advise the animal had escaped from its crate by chewing at the sides of the kennel. Unit leaders pursued and recaptured Maximus approximately 40 minutes later. We further discovered the kennel that Maximus traveled in from PHF to ATL also did not meet DL's standards, as there was no evidence of metal hardware securing the top and bottom halves together. After personnel observed blood coming from the nose area and paws, Maximus was immediately delivered to the local veterinarian for an examination.</p> <p>The vet at Briarcliff Animal Clinic treated Maximus for the injuries sustained and provided an overnight comfort stop at the clinic. On March 19th, Maximus resumed his travel to LAX on DL1554. On the flight's arrival, Maximus had again chewed through the side of the new replacement crate, but fortunately he did not have an opportunity to escape. Ramp handlers</p>

	removed the crate from the aircraft and delivered Maximus to his awaiting owner.
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	Contacted the Operational Leaders for ExpressJet (EV) to advise PHF improperly accepted the animal by exceeding the temperature restrictions based on DL's internal policy for snub-nosed breeds and for their failure to apply proper kennel acceptance procedures. Required EV to review and re-train agents at PHF on DL's shipping policies and to hold each agent accountable, when warranted.