

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Death
Date of Incident:	June 8, 2014
Location:	Atlanta, GA
Routing:	Charlotte, NC (CLT) - Atlanta, GA (ATL) - Portland, OR (PDX) Flight - 2152
AWB:	006-02618280
Description of Animal:	Black and White Male Guinea Pig, named "Oriole"
Description of Incident:	<p>On June 8, Delta Cargo accepted Oriole, a male guinea pig for transport from Charlotte, North Carolina to Portland, Oregon. All documents were reviewed and processed.</p> <p>DL2152 departed Charlotte approximately 36 minutes behind its scheduled time of 1402. On acceptance of the guinea pig, agents at CLT stated the animal appeared well. The temperature at the time of departure from CLT ranged between 73°F and 75°F with overcast skies.</p> <p>Flight 2152 arrived in ATL at 1526 and the temperature was approximately 82°F with mostly cloudy skies. On arrival, the ramp handling crew unloaded the animal and placed him inside an air conditioned transport van at approximately 1540. Oriole was then delivered to our animal holding room until it was time for his next assigned flight. At approximately 1658, the van driver retrieved Oriole from the animal holding room and after making multiple stops to drop off other animals inside the van, they delivered Oriole to gate B36. He was scheduled to travel on DL887 which had a departure time of 1755. The van driver reported no signs of distress.</p> <p>As the ramp agents were preparing to load Oriole on the DL887 they noticed he was not moving. They immediately contacted a</p>

	<p>supervisor who arrived at B36 to confirm that the animal appeared deceased.</p> <p>We contacted our local veterinary hospital, Briarcliff Animal Clinic for assistance. The owner was also contacted and we awaited his instructions and authorization to perform a necropsy.</p>
Cause of Incident:	Doctors at the University of Georgia, Athens Veterinary Diagnostic Laboratory suggest the animal died of pneumonia. The report states "inflammation noted in the lung tissue played a contributory role in the death."
Corrective Action Taken:	None Warranted

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Death
Date of Incident:	June 22, 2014
Location:	Los Angeles, CA
Routing:	Newark, NJ (EWR) - Detroit, MI (DTW) - Los Angeles, CA (LAX) Flight - 019
AWB:	006-02743436
Description of Animal:	5.5 yr old male Pug, named "Simba"
Description of Incident:	<p>Simba was a 5.5 year old male pug, weighing approximately 30lbs, who was presented for travel from Newark, NJ to Los Angeles, CA on June 22. All documents were reviewed and processed.</p> <p>Simba's owner assisted our agents at EWR by drilling holes to secure the animal inside the crate and he also provided him water before the front door was closed shut. DL3767 pushed back from the gate at 1243 and the flight was off the ground in EWR at 1259. The temperature at the time of departure was 75°F. The flight arrived DTW without incident at 1429. No signs of distress were reported by the ramp agents.</p> <p>The connecting flight (DL019) promptly departed DTW to LAX at 1552, arriving LAX at 1751PST. The temperature at the time of departure was 80°F.</p> <p>By 1810PST Simba was recovered by the supervisor on duty and his owners were notified of his passing.</p>
Cause of Incident:	Doctors at the Advanced Veterinary Care Center suggest Simba died of cardiopulmonary failure. The report states there is pulmonary congestion and edema supporting their conclusion.
Corrective Action Taken:	As part of our proactive corrective measure, both the origin and transfer stations were instructed to review the operational procedures for the acceptance and handling of snub-nosed breeds.

Delta Cargo Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	July 23, 2014
Location:	Baltimore, MD
Routing:	Salt Lake City, UT (SLC) – Baltimore, MD (BWI) Flight - 1114
AWB:	006-28213824
Description of Animal:	Bird
Description of Incident:	<p>On July 23, Delta Cargo accepted a bird for transport from Salt Lake City to Baltimore. DL1114 departed Utah approximately 2 minutes behind its scheduled time of 1715. On observation around 1615, our agents at SLC stated the bird was moving about. The flight arrived in Maryland 15 minutes ahead of its scheduled flight time of 2324. The aircraft had no report of any mechanical issues.</p> <p>On the flight's arrival into BWI, the bird was removed and delivered to the cargo warehouse. Sometime after arrival, the owner contacted our cargo facility to request we deliver the bird to our baggage service office because her spouse was scheduled to arrive in BWI on the same day via a different air carrier. The owner faxed us a statement authorizing us to release the bird to him.</p> <p>Around 0030, the agent on duty informed the BWI supervisor that the owner still had not arrived to pick up the bird. At approximately 0135, the bird was still in our possession. On further observation, the agent on duty expressed concerns the bird was not moving.</p> <p>At approximately 0400, the owner arrived and departed the premises with the deceased bird.</p>
Cause of Incident:	Unknown. The deceased bird was removed from our premises and no necropsy service was performed.
Corrective Action Taken:	Leaders at SLC and BWI were instructed to re-train their respective agents regarding Delta's shipping and handling procedures.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: October 2014

Carrier:

Delta Air Lines

Flight Number:

Delta 1760

Date and Time of Incident

10/31/2014 , 9:05 PM

Type of Incident:

Loss

Description of Animal

Breed: American Staffordshire Terrier

Age: Six Years

Description of Incident: After acceptance by Delta and clearance by the TSA a Staffordshire Terrier travelling with its family to Tampa FL was able to escape by pushing on the door of its kennel. The dog was later spotted by airport personnel and video surveillance for several minutes. It is believed that the dog was able to escape the airport perimeter. The dog is still missing.

Cause of Incident: The dog was in its kennel inside a baggage cart prior to being loaded on the aircraft. The plastic kennel bottom door hinge pivot point was broken and allowed the door to open when pushed by the dog.

Corrective Action Taken: An immediate attempt was made to find the dog by Delta personnel. A search for the dog was made of the assessable airport areas by Delta personnel and the owner. LAWA Airport Police and local animal shelters have been provided pictures and contact information if the dog is located.

All local Delta agents have been reminded to follow Delta acceptance guidelines.

Delta Cargo Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	November 3, 2014
Location:	Atlanta, GA
Routing:	Honolulu, HI (HNL) – Los Angeles, CA (LAX) – Atlanta, GA (ATL) – New Bern, NC (EWN) DL1212 / DL101
AWB:	006-83040565
Description of Animal:	Domestic Long Hair Feline, Male, named "Hart"
Description of Incident:	<p>Hart, a domestic male feline, was presented for travel to our agents in HNL on November 2. All documents were reviewed and processed in accordance with our acceptance procedures.</p> <p>Hart, along with another family pet, Cookie, a terrier mix were loaded on DL1212, which pushed back from the gate in HNL at approximately 2210. DL1212 arrived on schedule in LAX at 0532 the morning of November 3rd. The temperature at the time of acceptance was 79F and on arrival at LAX the temperature was approximately 53F.</p> <p>The agent who unloaded the flight brought Hart and Cookie to the cargo area where they were staged while awaiting their connecting flight, DL101, which had a scheduled departure time of 1115 from LAX to ATL. Agents did not observe any unusual behavior from the animals and no one appeared to be in distress.</p> <p>At approximately 0953 our driver left the warehouse to deliver Hart, Cookie and now one additional Malinois dog, traveling to a separate location, to DL101. After the agent arrived at the departing gate he placed all three kennels on the belt loader. The agent stated all three kennels were intact and the demeanor of the animals appeared calm.</p> <p>DL101 pushed back from the gate at approximately 1134. The temperature at the</p>

	<p>time of departure from LAX was 73F. Once DL101 arrived into ATL, agents unloading the flight immediately noticed the Malinois was not inside his crate. He chewed his way through the releasable cable ties and pulled the front door inward allowing him to escape from its crate. Agents observed blood around the mouth of the Malinois. On further observation they noted blood inside the cat's container and that Hart was unresponsive. During the flight, the Malinois apparently attacked the cat while he was inside his crate thus causing Hart's death.</p>
Cause of Incident:	<p>According to the necropsy received from the University of Georgia Veterinary School, Hart suffered multiple bite wounds to the thoracic wall causing extensive hemorrhaging.</p>
Corrective Action Taken:	<p>None Warranted</p>