

**Delta Air Lines - Baggage
Live Animal Incident Report – Redacted
Reporting Period: January 2013**

Carrier:

Delta Air Lines

Flight Number:

2312

Date and Time of Incident

January 4, 2013, 12:33 AM

Type of Incident:

Death

Description of Animal

Breed: American Rabbit

Age: Exact age unknown – young.

Name: Ashes

Description of Incident:

Two rabbits in a kennel were accepted as checked baggage in Los Angeles. The routing of Los Angeles, Salt Lake City, Anchorage was changed en route to Los Angeles, Salt Lake City, Minneapolis, Anchorage to meet Delta equipment requirements. On arrival it was noticed that one of the rabbits had expired. The other rabbit arrived and was released to the owner in apparent good condition.

Cause of Incident:

A necropsy was performed in ANC by a local veterinarian office. No external wounds or effusions were found. Stomach contained food and fluid. There were not gross changes to the internal organs to explaining the passing of Ashes. Conversations with attending vet indicated rabbits may be more susceptible to the consequences of stress.

Corrective Action Taken:

While it does not appear to have been the root cause of the rabbits death, the Baggage Acceptance Agent has been coached and provided remedial training on live animal acceptance and to check the aircrafts used when rebooking is necessary.

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Injury
Date of Incident:	February 9, 2013
Location:	Atlanta, GA
Routing:	Charlotte, NC (CLT) – Atlanta, GA (ATL) – San Antonio, TX (SAT) Flight - 1095
AWB:	006-05430876
Description of Animal:	2yr old male Red Pitbull, named "Kash"
Description of Incident:	<p>Kash was accepted for transport on DL1095 on February 9, 2013, at our cargo facility in CLT. All documents were reviewed and processed in accordance with Delta's live animal procedures. Flight 1095 departed CLT on time and the local temperature was approximately 56°F. All required labels and markings were attached to the exterior of the kennel. Agents at CLT stated the dog was calm and there were no issues at the time of loading. On the flight's arrival into ATL, Kash and one other dog was removed from DL1095. As our ATL agent was delivering Kash to his next departure gate, the agent overheard loud barking coming from the transporter. The agent pulled over near gate B32 to determine why the animal was continuously barking. He observed blood on the floor of the transporter and upon further observation he could see that Kash had chewed halfway through the side of his container. He immediately secured the transporter to prevent Kash from escaping and contacted management for assistance. Kash was taken to Briarcliff Animal Clinic for an examination. The veterinarian reported bruising to his face, torn nails and a few missing bottom teeth. He remained overnight at Briarcliff for further monitoring and rest. On February 11th Kash was released and Delta Cargo was given clearance for Kash to continue his journey to Texas.</p>
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Death
Date of Incident:	May 15, 2013
Location:	Los Angeles, CA
Routing:	Honolulu, HI (HNL) – Los Angeles, CA (LAX) – San Diego, CA (SAN) Flight - 1212
AWB:	006-06809235
Description of Animal:	22 month old, male English Bulldog, named "Dozer"
Description of Incident:	<p>Dozer was a 22 month old, 59 lbs English bulldog, who was accepted by our agents in Honolulu for transport to San Diego, California. All documents were reviewed and processed.</p> <p>DL1212 departed Hawaii as scheduled and arrived into LAX ahead of schedule by seven minutes. LAX was the transient city prior to Dozer's flight segment to SAN. The temperature at the time of departure from HNL was approximately 75°F and 62°F on arrival in LAX. There were no indications of any mechanical malfunctions on board the aircraft while Dozer was in-transit.</p> <p>On arrival in LAX, the ramp handling crew noticed Dozer was not moving and no sound was heard coming from his kennel. By 0625PST, an agent prepared Dozer and his paperwork for delivery to Advanced Veterinary Care Center to await further instructions from the owners.</p>
Cause of Incident:	Doctors at Advanced Veterinary Care Center cited BAOS and an underlying heart condition as the cause of death.
Corrective Action Taken:	Agents at HNL violated internal policies and procedures by accepting this breed. Delta Cargo does not accept American, English or French bulldogs for transport at any time.

Due to the animal's unfortunate death, cargo agents at HNL are undergoing a complete re-training of all live animal acceptance and handling procedures.

Delta Cargo Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	July 26, 2013
Location:	Denver, CO
Routing:	Denver, CO (DEN) - Atlanta, GA (ATL) Flight - 1317
AWB:	006-07801533
Description of Animal:	8yr old male Labrador, named "Cupid"
Description of Incident:	<p>Delta Cargo accepted Cupid for transport on DL1317 at our facility in DEN. All documents were reviewed and processed in accordance with our live animal procedures. Flight 1317 had a scheduled departure time of 1720 but was delayed by one hour and four minutes. The local temperature was approximately 82°F. All required labels and markings were attached to the exterior of the kennel. As Cupid was delivered to the aircraft for loading our ramp handler observed Cupid jump from the freight cart; however he was quickly recaptured. On further observation, the animal chewed through the releasable cable ties applied at the lower bottom of its kennel. Cupid squeezed his way through the front door and scraped his leg causing an injury around the foot area. On the inside of the kennel there were teeth marks and indentions to the rigid plastic. Cupid's owners were also scheduled to travel on the same flight but were removed to help attend to Cupid. Leaders at DEN immediately drove Cupid and his owners to Alameda East Clinic for an examination by a licensed veterinarian. Doctors applied a splint and two hours later he was released to his owners.</p>
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: November 2013

Carrier:

Delta Air Lines

Flight Number:

Delta 622

Date and Time of Incident

November 24, 2013, 5:00 AM

Type of Incident:

Injury

Description of Animal

Breed: Mixed

Age: 3 years, 11 months

Description of Incident:

Pet dog, Chloe, was accepted for transport from Singapore to Nashville, TN via Narita, Japan and Atlanta, GA. Acceptance was completed without incident. After being staged planeside 10 minutes for boarding, the dog became aggressive and bit its kennel door. While biting the kennel door, Chloe bit or cut her tongue. Transportation was stopped until her owner could assess her condition and a veterinarian could treat her wounds.

Cause of Incident:

After visiting the vet, the owner reported the cause of the incident was determined to be a self inflicted, superficial wound. The dog was presumed to be attempting an escape. The weather and handling were determined to not be contributing factors in the dog's aggressive actions.

Corrective Action Taken:

Chloe's owner was provided with taxi service home and to the vet, as well as the vet's fee and complimentary rebooking. Chloe and her owner completed their travel the next day.