Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	January 7, 2012
Location:	Atlanta, GA
Routing:	Sarasota, FL (SRQ) – Atlanta, GA (ATL) – Las Vegas, NV (LAS); Flight – DL 1678
AWB:	006- 24501584
Description of Animal:	3yr old male Cocker Spaniel, weighing approximately 42lbs, named "Bentley"
Description of Incident:	Bentley was accepted for transport on DL1678 on January 7, 2012 at our cargo facility in SRQ. All documents were reviewed and processed in accordance with Delta's live animal procedures. Flight 1678 departed SRQ at 1255 and arrived on schedule into ATL at 1422. Approximate temperatures in SRQ and ATL, respectively, were 70F and 50F. On arrival in ATL our handling agents observed blood on the outside Bentley's crate as they were unloading the aircraft. Bentley damaged his two front incisors during flight while attempting to excavate himself from the kennel. He managed to escape, biting an employee in the interim, but he was immediately recaptured and delivered to our warehouse for medical attention. Bentley was seen by local veterinarian, Dr. Daniel Cleland of Briarcliff Animal Clinic. After consulting with us and Bentley's owners, the decision was made to treat the injuries and allow Bentley time to rest and recover by remaining overnight in ATL. On January 9th, Bentley resumed his travels on DL1709 and arrived safely in LAS.
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: January 2012

Carrier:
Delta Air Lines

Flight Number:
15

Date and Time of Incident
January 13, 2012, 4 PM

Type of Incident:
Death

Description of Animal
Breed: Yorkshire Terrier
Age: 1.5 years

Description of Incident:
Pet dog, T Bone, was traveling with owner from Frankfurt Germany to Nashville TN via Atlanta GA. The pet arrived unresponsive in Atlanta. The dog's remains were sent to the University of Georgia for a necropsy.

Cause of Incident:
The dog was in apparent good health when checked in two hours prior to departure. The temperature in Frankfurt ranged from 39.2 to 42.8 F. The flight departed and arrived on schedule. The crew reported no abnormalities to indicate a problem with the aircraft HVAC system. Another animal in the same bin arrived without incident. There was no damage to the kennel. The animals were promptly removed on arrival in Atlanta. The necropsy indicated the cause of death was consistent with hypoxia perhaps associated with seizures, hypoglycemia, or hyperthermia.

Corrective Action Taken:
No corrective action is indicated at this time.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: February 2012

Carrier:
Delta Air Lines

Flight Number:
1084

Date and Time of Incident
February 8, 2012, 3:00 PM

Type of Incident:
Death

Description of Animal
Chinchillas

Description of Incident:
Two pet chinchillas were arrived unresponsive in Minneapolis and were determined to have died during the flight from Anchorage.

Cause of Incident:
The pets were staged for loading late in the boarding process to provide protection from winter weather. They were mistakenly loaded in the baggage bin with a shipment containing a small amount of dry ice. Necropsies were performed but did not identify a cause of death only that the animals were subject to some sort of cardio-vascular insufficiency. The carbon dioxide from the dry ice could be a plausible explanation for the cardio-vascular insufficiency and may have caused or contributed to the deaths. Other causes may have been the chinchilla's heat sensitivity in addition to normal stress related to transportation although the aircraft bin ventilation system was checked and the animals were not exposed to high temperatures during flight.

Corrective Action Taken:
All Load Supervisors at the originating station were counseled on this incident over and above their annual training covering the system wide ban against loading live animals with shipments containing any amounts of dry ice. New local procedures have been instituted at the origin station to include a review by the Operations Office to verify shipments with dry ice are not comingled with live animals before approving the dispatch of the aircraft.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:
Delta Air Lines

Flight Number:
Delta 4584

Date and Time of Incident
March 1, 2012, 7 PM

Type of Incident:
Injury

Description of Animal
Breed: Samoyed - Frannie
Age: 4 years

Description of Incident:
Pet chewed through its kennel wall and escaped at its first stop in Minneapolis. The dog was checked by the owner who approved onward travel. Frannie was not aggressive. Delta provided a loaner kennel and the dog traveled on to the second stop in Portland Oregon. The dog attempted a second escape between Minneapolis and Portland. The crew unloading the pet noticed blood on loaner kennel. Alaska Airlines refused to take the animal on to the destination. The owner laid over in Portland and obtained veterinarian services for Frannie. Therapy for the pet included anesthetic dental cleaning with radiographs and necessary extractions.

Cause of Incident:
Self inflicted damage to teeth and gums

Corrective Action Taken:
None

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:
Delta Air Lines

Flight Number:
DL 025

Date and Time of Incident
March 15, 2012, 9:00 AM

Type of Incident:
Injury

Description of Animal
Breed: Pointer - Dakota
Age: 7 years

Description of Incident:
Pet dog, Dakota, was being transported from Dusseldorf Germany to Atlanta, Georgia with its owner. Dakota sustained injuries to its paws and/or snout while chewing and pawing through the wall of its kennel just prior to being loaded on the aircraft in Dusseldorf. The dog escaped from the hole in the kennel. According to the passenger, the dog was captured some days later outside the airport perimeter and is being treated for the injuries to its paws by a local vet.

Cause of Incident:
Self inflicted injuries while escaping.

Corrective Action Taken:
Delta is assisting the passenger to be reunited with the dog in the US.

Delta Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	March 11, 2012
Location:	Atlanta, GA
Routing:	Seattle, WA (SEA) - Atlanta, GA (ATL) - Nashville, TN (BNA) - Flight 2188
AWB:	006-00344665
Description of Animal:	2 year old female, Pug named "Oy"
Description of Incident:	Oy was accepted for transport on DL2188, the evening of March 10, 2012 at approximately 2007. All documents were reviewed and processed in accordance with Delta's live animal procedures. As the agent performed her normal acceptance steps, she observed sounds of nasal breathing coming from the animal as the owner stroked its fur. DL2188 departed the gate at 2151, four minutes ahead of schedule. Weather reports for BWI showed the temperature to be 45°F. Flight 2188 arrived into the gate area of ATL at 0650, with local temperatures registering 43°F. Upon arrival of DL2188, Oy was removed from the bin by our ramp handlers, who then delivered her to an awaiting driver. Supervisors for gate A18 were notified that the animal appeared deceased. Oy was immediately taken to Briarcliff Animal Clinic for confirmation.
Cause of Incident:	According to the necropsy report received from Briarcliff Animal Clinic, the cause of death could not be determined; however the examining vet cited BAOS as a predisposing factor.
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2012

Carrier:
Delta Air Lines

Flight Number:
DL 015

Date and Time of Incident
March 16, 2012, 5:20 PM

Type of Incident:
Death

Description of Animal
Breed: Manchester Terrier, Ivan
Age: 7

Description of Incident:
Pet arrived unresponsive when unloaded in Atlanta, GA from Frankfurt Germany flight.

Cause of Incident:
The pet was accepted in apparent good condition in Frankfurt The statement by the examining vet in Frankfurt indicated he found no condition which would preclude shipment. The temperature in Frankfurt at the time of acceptance was 62.6 F, and 79 on arrival in Atlanta. The flight arrived four minutes later than scheduled. The HVAC system of the aircraft was inspected and operated normally. The flight crew reported there were no issues with the aircraft or flight conditions during the flight that would have affected the health or comfort of the dog. A necropsy of the dog indicated the dog had an undetected preexisting disease of the heart valve, endocardiosis, which compromised its ability to compensate for the stress of travel.

Corrective Action Taken:
No corrective action is indicated.

Delta Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	March 17, 2012
Location:	Seattle, WA
Routing:	Seattle, WA (SEA) – John F. Kennedy, NY (JFK); Flight – DL182
AWB:	006- 00322022
Description of Animal:	5yr old male Shepherd Spitz mix
Description of Incident:	This 5 year old Shepherd Spitz mix was accepted for transport on DL182 on March 17, 2012 at our cargo facility in SEA. All documents were reviewed and processed in accordance with Delta's live animal procedures. Flight 182 had a departure time scheduled for 1335 from SEA. The temperature in SEA was 43F°. All required labels were attached to the exterior and the door of the kennel was secured with four (4) releasable cable ties. At approximately 1245, our lead agent at SEA Cargo received a call advising the dog had escaped and was running loose on the ramp. Around 1305, with assistance from the Port of Seattle police the dog was recaptured. The dog was immediately taken to VCA Five Corners Animal Hospital for an examination. He received cuts on its paws, left leg, and face. The veterinarian released the animal back to his owners on the same day. On Sunday, March 18th, the owners returned to our cargo facility attempting to ship the animal once again. He began chewing the cable ties attached to front gate and showed signs of aggression. After observing this behavior, agents at SEA informed the owners we could not accept their animal due to its continued biting and aggression.
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

Delta Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Injury
Date of Incident:	March 18, 2012
Location:	Atlanta, GA
Routing:	Newport News, VA (PHF) – Atlanta, GA (ATL) – Los Angeles, CA (LAX); Flight – DL5343
AWB:	006-44352501
Description of Animal:	4yr old male Pit Bull named "Maximus"
Description of Incident:	Maximus was accepted for transport on Delta Connection Carrier, ExpressJet (EV), whose flight number was 5343 on March 18, 2012 at our facility in PHF. Flight 5343 departed PHF at 1114 and arrived on schedule into ATL at 1253. At the time of departure in PHF, the temperature was between 60°F and 62°F. On the flight's arrival in ATL, the temperature exceeded DL's standard guideline of 75F for snub-nosed breeds. Ramp handlers removed Maximus from the aircraft and delivered him to gate A20 for his next connecting flight to LAX. At approximately 1300, the tower contacted the cargo supervisors to advise the animal had escaped from its crate by chewing at the sides of the kennel. Unit leaders pursued and recaptured Maximus approximately 40 minutes later. We further discovered the kennel that Maximus traveled in from PHF to ATL also did not meet DL's standards, as there was no evidence of metal hardware securing the top and bottom halves together. After personnel observed blood coming from the nose area and paws, Maximus was immediately delivered to the local veterinarian for an examination. The vet at Briarcliff Animal Clinic treated Maximus for the injuries sustained and provided an overnight comfort stop at the clinic. On March 19th, Maximus resumed his travel to LAX on DL1554. On the flight's arrival, Maximus had again chewed through the side of the new replacement crate, but fortunately he did not have an opportunity to escape. Ramp handlers

	removed the crate from the aircraft and delivered Maximus to his awaiting owner.
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	Contacted the Operational Leaders for ExpressJet (EV) to advise PHF improperly accepted the animal by exceeding the temperature restrictions based on DL's internal policy for snub-nosed breeds and for their failure to apply proper kennel acceptance procedures. Required EV to review and re-train agents at PHF on DL's shipping policies and to hold each agent accountable, when warranted.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: April 2012

Carrier:
Delta Air Lines

Flight Number:
131

Date and Time of Incident
April 8, 2012, 2:00 PM

Type of Incident:
Death

Description of Animal
Breed: Mixed Holland Lop and Rex Rabbit
Age: 2 years

Description of Incident:
Pet male rabbit was accepted for transportation through Delta's checked baggage system for transport from Munich, Germany to Minneapolis, Minnesota via Atlanta, Georgia. The rabbit died during the flight from Munich to Atlanta.

Cause of Incident:
A necropsy of the rabbit indicated the cause of death was an acute pulmonary edema likely caused by aspiration of ingesta. The underlying cause is probably the encephalitis which was severe enough to have caused seizures. The encephalitis was associated with protozoal organisms morphologically consistent with Encephalitozoon cuniculi.

Corrective Action Taken:
The protozoa were contracted prior to transportation and no corrective action is needed.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: April 2012

Carrier:
Delta Air Lines

Flight Number:
135

Date and Time of Incident
4/28/2012 6:00 AM

Type of Incident:
Death

Description of Animal
Breed: Labrador Retriever
Age: 2 years
Name: Mocha

Description of Incident:
Pet arrived in Atlanta, Georgia from Monrovia, Liberia via Accra, Ghana unresponsive. The dog had passed away during the transatlantic leg of the trip.

Cause of Incident:
A necropsy of the pet indicated she died of heat stroke. The retriever was in apparent good condition prior to departure from Monrovia Liberia. The flight crew advised the heat/cooling controls were properly set. There were no indications of a mechanical malfunction during the flight. A check of the bin heating system by mechanics found the system is working properly.

Corrective Action Taken:
The incident is still under detailed investigation. Any corrective action will be based on the results of the investigation.

Delta Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	May 17, 2012
Location:	Atlanta, GA
Routing:	Brussels, BE (BRU) – Atlanta, GA (ATL) – Oklahoma City, OK (OKC) – Flight 081
AWB:	006-34093393
Description of Animal:	16 yr old female Dalmatian named "Penny"
Description of Incident:	Penny was a 16 year old spayed Dalmatian, who was accepted by our vendors in Brussels, Belgium for transport on DL081, May 17, 2012. All documents were reviewed and processed in accordance with Delta's live animal handling procedures. DL081 departed Belgium as schedule at 1131 and arrived into the ATL area on-time. The weather reports for BRU and ATL, respectively was 52°F at departure and 81°F on arrival into ATL. During the loading process in BRU, the ramp crew was mindful to leave adequate space for ventilation purposes. Also the captain was verbally notified of the animal's presence so the heat and air circulating system could be activated during flight. There were no indications of any mechanical malfunctions while Penney was in-transit. On arrival in ATL, the ramp handling crew noticed Penny was motionless. Supervisors were immediately contacted and Penney was delivered to the cargo warehouse to await pick up by our local veterinarian for further evaluations.
Cause of Incident:	Although Penny had lesions noted in the renal tubules and neuronal necrosis, along with thyroid carcinomas, according to the pathologist at the University of Georgia, Penny likely died of possible hyperthermia which led to ischemic necrosis of the gastrointestinal tract. Additionally, Penny had a BCS of 4/5 with abundant body fat stores.
Corrective Action Taken:	None Warranted

Delta Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	June 26, 2012
Location:	Atlanta, GA
Routing:	Raleigh Durham, NC (RDU) – Atlanta, GA (ATL) – Narita, JP (NRT) – Flight 1137
AWB:	006-01864903
Description of Animal:	8 yr old short hair female cat, named "Baby"
Description of Incident:	Baby, along with two other family pets were accepted by our handlers in Raleigh Durham, North Carolina on June 26, 2012. All documents were reviewed and processed in accordance with Delta's live animal handling procedures. All three animals (2 cats and 1 dog) were flown from RDU to ATL on DL1137. The flight departed as scheduled and arrived into the ATL area on-time. The weather reports for RDU and ATL, respectively was approximately 70°F at departure and 71°F on arrival into ATL. During the acceptance process in RDU the handlers noted all the animals looked fine as they were placed in the live animal holding area. On arrival in ATL, the ramp crew removed the animals from the aircraft's holding bin and delivered all three to the warehouse. Baby and her companions were scheduled to overnight in ATL before boarding their next flight to NRT the following day. When the representative from the overnight kennel arrived at our facility, agents noticed Baby was motionless inside her crate. Baby was, in turn, delivered to the local veterinarian for further evaluations. It is unlikely the cause of death is related to handling by Delta Cargo since the remaining family pets, Brandy and Rize, arrived into ATL and NRT without incident.
Cause of Incident:	Unknown; the owners declined a necropsy but commented to our agents that Baby was diabetic.

Corrective Action Taken:	None Warranted

Live Animal Incident Report (Redacted)
Delta Cargo

Cargo Incident Report	
Type:	Injury
Date of Incident:	July 15, 2012
Location:	Miami, Florida
Routing:	Miami, FL (MIA) – Atlanta, GA (ATL)
AWB:	006-61170384
Description of Animal:	6 yr old male Sheppard mix, named "Snickers"
Description of Incident:	Snickers' owner presented him for travel on Delta flight 2173 on July 15, 2012. All documents were reviewed and processed in accordance with our live animal handling procedures. Flight 2173 had a departure time scheduled for 1330. The temperatures in MIA were approximately 84°F. All required labels were attached and the door was secured by four (4) releasable cable ties. At approximately 1300EST ramp agents at MIA requested the ramp supervisor bring a pair of scissors planeside in order to release an animal from its kennel. Snickers chewed a hole in the side of the kennel and attempted to escape, but became trapped. After agents were able to free Snickers from the kennel, he began reacting aggressively. The decision was made to allow the owner, an employee of Delta Air Lines, to come be with Snickers as they attempted to check him for injuries. Both the dog and owner were taken inside the building to calm down from the ordeal. Snickers was provided water and a blanket and later released back to his owner. The owner indicated she would take Snickers to her personal veterinarian for a further examination.
Cause of Incident:	Self-Inflicted Wounds
Corrective Action Taken:	None Warranted

Live Animal Incident Report (Redacted)
Delta Cargo

Cargo Incident Report	
Type:	Death
Date of Incident:	August 11, 2012
Location:	Atlanta, GA
Routing:	New York, NY LaGuardia (LGA) – Atlanta, GA (ATL) – Dallas, TX (DFW) – Flight 1947
AWB:	006-02684603
Description of Animal:	13 yr old male Labrador Retriever, named "Toby"
Description of Incident:	Toby, along with another family pet named Sonny was accepted for transport in New York on August 11, 2012. All documents were reviewed and processed in accordance with Delta's live animal handling procedures. Both animals (2 dogs) were flown from LGA to ATL on DL1947. The flight pushed back from the gate eight (8) minutes after its scheduled departure time of 11:59. It arrived at the gate in ATL at 14:33, five (5) minutes after its scheduled arrival time of 14:28. The weather was approximately 82°F at departure and arrival for both locations. During the acceptance process in LGA, agents noted Toby appeared to be breathing heavily, however the owners stated Toby was "old and nervous", but okay to travel. On arrival of DL1947, a pet van was dispatched to the flight and the animals show scanned inside the van at 14:54. Toby was motionless as he was loaded into the van. Both animals were taken to the warehouse to await instructions from the owners. In the meantime, Toby was taken to the local veterinarian for disposition. Per instructions received from the family, Sonny was place on his connecting flight to DFW and arrived without incident.
Cause of Incident:	The owners declined a necropsy report.
Corrective Action Taken:	None Warranted

Live Animal Incident Report (Redacted)
Delta Cargo

Cargo Incident Report	
Type:	Injury
Date of Incident:	August 30, 2012
Location:	Ontario, CA
Routing:	Ontario, CA (ONT) – Atlanta, GA (ATL) – Austin, TX (AUS) - Flight 1768
AWB:	006-62794771
Description of Animal:	5 yr old female German Shepherd, named "Dutchess"
Description of Incident:	Dutchess was presented for travel onboard Delta flight 1768 on August 30, 2012, by Pet Air, a pet shipping company on behalf of her owners. All documents were reviewed and processed in accordance with our live animal handling procedures. Flight 1768 departed on time at 11:55. All required labels were attached and the door was secured by releasable cable ties. At approximately 10:56 Dutchess was placed inside a covered cart and delivered to the ramp for loading onto the aircraft. While awaiting the flight's departure Dutchess was able to chew through the cable ties. She also broke open the front door by biting at the metal gate. By 11:20 a ramp agent observed Dutchess running across the ramp towards the baggage carousel. Another agent pursued Dutchess in a van for approximately 15 to 20 minutes when she finally came to rest on the tarmac. Upon recapture our agents immediately delivered Dutchess to a local veterinary hospital for medical treatment. Her owners were contacted and provided information about the dog's condition. Shipping fees were also refunded with instructions for Dutchess to travel after she recovers from her injuries.
Cause of Incident:	Self-Inflicted Wounds
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: September 2012

Carrier:
Delta Air Lines

Flight Number:
319

Date and Time of Incident
9/27/2012, 1:00 PM

Type of Incident:
Injury

Description of Animal
Breed: Catahoula Leopard dog mix
Age: 5 years
Name: Buster

Description of Incident:
Buster was traveling internationally with his owners and chewed through his travel kennel and escaped and by squeezing through the area he damaged and the kennel door. The dog was captured by airport employees within 15 minutes after escape. Injuries sustained to his teeth/gums, paws and neck area were treated by a veterinarian.

Cause of Incident:
Buster's injuries were self inflicted while damaging his kennel and escaping through a narrow space between the damaged kennel wall and door. Injuries to its paws may have been further exacerbated by the rough airport pavement while fleeing.

Corrective Action Taken:
The dog was taken to a vet for treatment and rebooked on a flight the next day. Buster was provided with anti-anxiety drugs by the vet for the remaining legs of his trip.