Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: March 2010

Carrier: Delta Air Lines

Flight Number: 1287  14MAR  ATL/PDX

Date and Time of Incident  March 14, 2010 – 9 PM

Type of Incident: Injury

Description of Animal
Breed: Unknown
Age: Unknown

Description of Incident:
Cat was observed suffering effects of cold temperatures and bleeding from mouth on arrival at Portland Oregon from Atlanta Georgia. Pet was released to owner who transported to 24 hour veterinary hospital. On follow up by carrier, owner reported that vet stated the pet did not suffer any apparent long term effect from the cold exposure and the injury to the tongue appeared to be self inflicted possibly due to stress. Owner did not anticipate any lasting effects from wound. Follow up noted pet was stowed in incorrect compartment with minimum temperatures in the forty degrees Fahrenheit.

Cause of Incident:
Wound to tongue was self inflicted. No evidence exists to indicate compartment conditions led to injury.

Corrective Action Taken:
An immediate investigation was conducted. Results of the investigation determined that the cat was improperly loaded into a bin maintained with lower temperatures than the specified bins. Notification was given to the Station Manager and Director for follow up with parties responsible for incorrect loading.