

Incident 1

Carrier: Alaska Airlines
Flight: 76 (Juneau/Seattle)
Date of incident: January 9, 2010
Time of incident: Approximately 6:00 P.M. PT

Description of animal (including name): An English bulldog (Unknown: sex, or age)

Narrative description of incident: Upon opening the aircraft cargo pit in Seattle ramp personnel found that the passenger's dog had passed away. The bulldog was found not breathing, lying on its side, with some blood inside the kennel. The passenger and her travel companion were called back to the gate and escorted to see her dog and then later transported to a nearby veterinarian clinic. The passenger stated that her dog had been given some medication before leaving Juneau. She did not tell us the name or purpose of the medication, or mention whether the animal was advanced in age or ill. The passengers returned to the Seattle Airport to continue their flight on to Spokane. It is not clear at what point the animal perished while in the airline's custody.

Narrative description of the cause of the incident: A dog arrived deceased in Seattle. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

Narrative description of any corrective action taken in response to the incident:
No action required.

No photographs available



Incident Involving Animal During Air Transport

Date 1/6/10 SkyWest Flight Number 4543 Time of Incident 12:30p
Reporting Manager/Supervisor _____ Station IDA

CHECK APPLICABLE ITEMS

PetFirst (Delta Connection Only) Checked Baggage Cabin Pet
Damage Loss _____ Injury ? possible _____

Complete the following information to the best of your ability. Use additional paper if needed and attach to this form.

Description of animal (include name if available):
Bella, female golden retriever, approximately 6 months old

Identification and contact information of pet’s owner(s) and/or guardian(s):

Narrative description of the incident, names of witnesses and/or SkyWest employees involved:
CSR took the claim, Kennel was cracked. Debbie looked the animal over and she appeared to be fine, She was on a leash and appeared active. Passenger/Owner was upset because he indicated the dog was shaking so agent authorized/offered for passenger to take dog to vet clinic.

Narrative description of the cause of the incident (if unknown, indicate as such): Agents discovered kennel damage on arrival into IDA. Dog may have fallen against the corner of the kennel.

Narrative description of any corrective action taken in response to the incident (if no action was taken, describe reason why):
Unsure of how damage occurred however, review of loading/unloading procedures was completed with agents. Vet examination revealed no physical injury however, pet was prescribed with mild anti anxiety medication. No follow up exam required as all appeared to be fine. Pax reimbursed for new kennel and vet fees.

Station Manager/Supervisor Name
Signature

Date 1/7/10