Incident 1
Carrier: Alaska Airlines
Flight: 291 (PVR/LAX)
Date of incident: Wednesday, July 25, 2007
Time of incident: (During-flight) Approx. 8:00 P.M.

Description of animal (including name): 9-year-old Bulldog (name: unknown)

Narrative description of incident: (in flight passing)
Flight 291 from PVR to LAX arrived with pet in cargo hold. While down loading the kennel, the ramp crew of Alaska’s vendor Menzies discovered that the dog inside was not moving. The dog was a film dog and was in Mexico working on a movie set. The dog was traveling with two trainers the LAX Station Supervisor met both trainers in Customs and informed them of the situation. They explained that it had been very warm in PVR, which caused the dog to have a little trouble breathing. They believed the animal may have had a heart attack due to the heat and stress of the flight.

Narrative description of the cause of the incident:
A nine-year-old French Bull dog arrived deceased. Death apparently caused by age and health complications of pet, possibly exacerbated by Mexican climate.

Narrative description of any corrective action taken in response to the incident:
No action required.

No photographs available
INFORMATION"

August 15, 2007
Lisa Schoppa, Manager QUICKPAK Product Development
on behalf of Continental Airlines, Inc.
P. O. Box 4607, HQSMZ, 1600 Smith Street
Houston, Texas 77002
(713) 324-4987

August 15, 2007

TOTAL ANIMALS SHIPPED DURING REPORTING PERIOD: 11,886
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.0001%

INCIDENT #1:
CO Flight #586  Houston - Orlando  Dog - English Bulldog / 3 years old
July 3, 2007  Male / Name: “Hercules”

Owner/Guardian
REDACTED

Narrative Description:

Description of the Incident:
The dog was traveling from Los Angeles to Orlando with a connecting flight in Houston. He appeared
to be fine in Houston, but arrived deceased into Orlando.

Description of the Cause of the Incident:
There was no apparent cause for this animal’s death. All procedures had been followed, and the
temperatures were very mild as the dog flew on the overnight flight from LAX - IAH. The Houston
ground time was short and there was low clouds / drizzle and the ambient temperatures were in the
low 70’s at 6:45am.

The customer consented to a necropsy at their own vet, for which Continental paid, and the necropsy
results were, “…terminal circulatory collapse/shock associated with Brachycephalic airway
syndrome...” It went on to say, “In this patient, there was also diffuse, severe, acute nasal and
laryngeal congestion.” The veterinarian concluded that, “Brachycephalic airway syndrome
exacerbated by hyperthermia and stress is more likely to have resulted in the death of this dog.”

Description of any corrective action taken:
None. The animal’s death was not transit-related.

INCIDENT #2:
CO Flight # 1494  Birmingham - Houston  Dog - American Staffordshire Terrier / 2 yrs old
July 27, 2007  Female / Name: “Beth”
Narrative Description:
Description of the Incident:
The dog was accepted in Birmingham at 5:00am for the 6:00am flight to Houston. The animal arrived into Houston deceased.

Description of the Cause of the Incident:
The ambient temperature conditions on the ground and in the aircraft were cool and at no time was the animal exposed to any extreme temperatures, and all policies were followed. According to the necropsy, “..there were no external signs of trauma, scars, or other abnormalities.” The veterinarian continued to say, “the stomach was destined with air and contains a small amount of firm plastic” but all other organs / systems within the animal was within normal limits. The Veterinarian stated that, “There was no obvious cause of death.”

Description of any corrective action taken:
None. The animal’s death was not transit related and all procedures were properly followed.
Incident #1

Carrier
Delta Air Lines

Flight Number
Flight # DL152 ATL-TLV

Date and Time of Incident
May 10, 2007 – approximately 2200

Type of Incident
Escape

Description of Animal
Breed: feline
Age: 6yr

Description of the Incident
Passenger was traveling May 10, 2007 ATL-TLV with a cat as checked baggage. The cat was loaded in the bulk hold of the aircraft. When the cargo hold door was opened for final loading the cat had somehow escaped its kennel and darted past the loading agent. An immediate search was conducted by eight ramp agents and the flight crew in attempt to locate and capture the cat, this attempt was unsuccessful. The passenger was notified of the incident and offered the option of temporarily terminating his travel and hotel accommodations until a later date, the passenger elected to continue his travel. The search continued after dispatch of the aircraft and Airport Operations was advised. Kennel was inspected and did meet the IATA container requirements.

Cause of the Incident
Unknown

Corrective Action Taken
Airport Operations and airport tenants advised of the escape and requested to be on the lookout for the escaped cat.

Incident #2

Carrier
Delta Air Lines

Flight Number
Flight # DL1877/28 MIA-GSP
Date and Time of Incident
July 28, 2007 – approximately 0500
August 6, 2007 – approximately 1730

Type of Incident
Escaped / Death

Description of Animal
Breed: Domestic short-haired feline
Age: 8 years

Description of the Incident
Cat accepted in an IATA approved container as a cargo shipment in MIA on July 28, 2007 @ 0417, planned routing MIA-ATL-GSP. Agent arrived gate with cat @ 0445/28. The agent confirmed the cat was still in container and ok before departing gate. At 0505 ramp agent came out to load the aircraft and noticed the cat was not in the kennel. On August 6, 2007 around 5:00 pm Delta Operations received a phone call regarding the status of lost cat. The call made by MDAD stated they had noticed a cat sitting on top of the fence around the perimeter of the airport. MDAD wildlife management, Delta Operations supervisor, MDAD Ramp Security officer all attempted to capture the distressed cat from the outside of the fence to prevent the cat from running into Perimeter Road. The cat became agitated and lunged towards the outside officer, running down the fence line and across the ground. The cat ran across Perimeter Road and in front of an oncoming car, was struck by the car and continued across the roadway into the grass on the other side. Involved personnel drove outside the airport to where the cat was lying in the grass. The cat was not breathing and Wildlife Management officer declared the cat was deceased.

Cause of the Incident
Cause unknown, still investigating

Corrective Action Taken
Station manager conducted a training session with each employee to review the importance of assuring all kennel/container doors are shut, locked and secured with cable release ties.
## LIVE ANIMAL INCIDENT REPORT

### LIVE ANIMAL INCIDENT REPORT - REDACTED

<table>
<thead>
<tr>
<th>Cargo Incident Report #</th>
<th>0707-1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type:</strong></td>
<td>Injury</td>
</tr>
<tr>
<td><strong>Date of Incident:</strong></td>
<td>July 3, 2007</td>
</tr>
<tr>
<td><strong>Location:</strong></td>
<td>IAH</td>
</tr>
<tr>
<td><strong>Routing:</strong></td>
<td>NW 1153 MSP – IAH</td>
</tr>
<tr>
<td><strong>AWB:</strong></td>
<td>012 MSP 60932874</td>
</tr>
<tr>
<td><strong>Description of Animal:</strong></td>
<td>Dog in a 500-size kennel (Name not supplied to NW by shipper or consignee)</td>
</tr>
<tr>
<td><strong>Description of Incident:</strong></td>
<td>The dog sustained a small cut injury to its right paw when it escaped from its kennel during ground handling at IAH. The dog was quickly recovered and placed back in its kennel.</td>
</tr>
<tr>
<td><strong>Cause of the Incident:</strong></td>
<td>1. Poor kennel design. The kennel met USDA requirements; however its overall flexibility allowed the door frame to deflect out of shape to the point that the locking pins could no longer secure the door. The dog sustained a cut to its paw when it slipped through the partially-opened door.</td>
</tr>
<tr>
<td></td>
<td>2. Failure to comply with NW policy The accepting agent failed to follow established company policy to secure the kennel door with releasable plastic straps.</td>
</tr>
<tr>
<td><strong>Corrective Action Taken:</strong></td>
<td>NW reiterated its kennel acceptance policy and procedures with all agents.</td>
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