TOTAL ANIMALS SHIPPED DURING REPORTING PERIOD: 10,934
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 6
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.00054%

Incident #1:

CO Flight #422       IAH-LAX       Dog - Boston Terrier   Name: "Mr. Jiggs"
July 8, 2006         Male, 12yrs old

Owner/Guardian       REDACTED

Narrative Description:
Description of the Incident:
Upon arrival in LAX, the Ramp personnel who opened the bin noted that this animal was deceased inside its
kennel.

Description of the Cause of the Incident:
An investigation showed that all procedures were followed and this animal was handled appropriately. It’s
important to note that two other animals arrived in the same bin with this animal, and were in excellent health.
Customer agreed to a necropsy which showed some age-related conditions, but did not reveal a cause of death
outside of natural causes.

Description of any corrective action taken:
None. The animal’s death was not transit related.

Incident #2:

CO Flight #486       EWR-SJU       Dog - Mixed breed   Name: “Joey”
July 10, 2006         Male, 6 yrs old

Owner/Guardian       REDACTED

Narrative Description:
Description of the Incident:
This dog was discovered loose inside the cargo bin upon arrival of the aircraft, and was lying on its side. He
had chewed and pushed out the side metal vent on his dog crate, and escaped the crate during flight. Animal
was immediately rushed to a local veterinarian for care, and passed away several hours after arriving at the
vet’s clinic.

Description of the Cause of the Incident:
Veterinarian’s necropsy stated that the cause of death was “acute moderate to severe pulmonary edema and
congestion, moderate bilateral glomerulosclerosis and splenic siderotic plaques”. These are indicative of
preexisting conditions, and the report also stated that “,,the cause of death is not consistent with or related to
the movement or transportation of the animal”.

Description of any corrective action taken:
None. The animal’s death was not transit related.
Incident #3  
CO Flight #3  LAX-HNL  
Cat - Domestic Shorthair  Name: “Bandit”
July 13, 2006  Male,  2 yrs old

Narrative Description:
Description of the Incident:
The customer checked in his cat at the Los Angeles cargo office and left to board the same aircraft from LAX-HNL. The cat began to chew on the metal door of his crate, and a few minutes later the CO agent noticed the animal’s mouth bleeding. The customer was contacted on board the aircraft prior to departure from Los Angeles, and brought back to the cargo facility where he and the cat were then transported by a CO Manager to a local veterinarian’s office at the customer’s request. The cat had self-inflicted injuries (lacerations) to his tongue. After recovering, the cat and the customer were transported on a later flight.

Description of the Cause of the Incident:
Injury was self inflicted from chewing on the metal kennel door.

Description of any corrective action taken:
None. The animal’s injuries were self inflicted.

Incident #4  
CO Flight #90  LAX-EWR  
Dog - Labrador Mix  Name: “Cody”
July 18, 2006  Male,  14 yrs old

Narrative Description:
Description of the Incident:
REDACTED was a passenger on the aircraft and traveled with this dog as well as a second Cocker Spaniel dog (which arrived in excellent condition). The flight from Los Angeles to Newark was delayed arriving into Newark due to weather and was diverted to Cleveland for 3 hours. During the time in Cleveland, the passenger was given access to his animals because Cody required medication and they appeared to be fine. Upon arrival into Newark, Cody was ill with diarrhea and the passenger worked with CO agents to remove him from his kennel and walk him. His crate was also cleaned out and he was given water. After the passenger left the office to catch their connecting flight, the animal was found lying in his kennel deceased.

Description of the Cause of the Incident:
The animal was very old and the passenger described him as ill (although he had been given a health certificate by the family’s vet). The passenger refused to allow Continental to have a necropsy performed, and stated that he was sure that the animal died because of his age and general health conditions. He thanked the CO agents for their excellent care and concern along the way. An investigation showed that the animals were well protected at every station and temperatures in Cleveland were well within standards during the diversion.

Description of any corrective action taken:
None. The animal’s death was not transit related.
Incident #5  
CO Flight #617  MSY-EWR  
Dog - American Bulldog  Name: “Madison”  
July 30, 2006  Female, 4yrs old

Owner/Guardian  
REDACTED

Narrative Description:

Description of the Incident:
The dog was shipped with a cat and upon arrival into Newark, the dog was deceased and the cat was fine.

Description of the Cause of the Incident:
All handling appears to be within standards. The necropsy performed on the deceased dog indicated that the animal “became agitated and this led to an extreme nervous state that led to her death”. The veterinarian also reported that “the lungs showed signs of hemorrhage”. He stated that the animal's death was not transit related.

Description of any corrective action taken:
None. The animal’s death was not transit related.

Incident #6  
CO Flight #522  MSY-IAH  
Dog - Cocker Spaniel  Name: “Swirl”  
July 30, 2006  Female, 8 yrs old

Owner/Guardian  
REDACTED

Narrative Description:

Description of the Incident:
The dog arrived in Houston on the first leg of its journey and was found deceased in the aircraft upon arrival.

Description of the Cause of the Incident:
Handling in New Orleans appears to be within standard guidelines. The necropsy results "showed an age-related chronic glomerulonephropathy (kidney disease), pulmonary congestion and pulmonary edema. The report stated that the underlying chronic kidney disease may have contributed to the pet's death".

Description of any corrective action taken:
None. The animal's death was not transit related.