Incident 1

Carrier: Alaska Airlines
Flight: 120 (BLI/SEA/SAN)
Date of incident: August 16, 2008
Time of incident: Approximately 3:42 P.M. PT

Description of animal (including name): A 4 year-old male French bulldog

Narrative description of incident: Upon opening the aircraft pit in San Diego, CA ramp personnel found that one of the two dogs being transported had passed away. It is not clear at what point the animal perished while in the airline’s custody.

Narrative description of the cause of the incident: A dog arrived deceased in San Diego, CA. This appears to be a natural death. There is no evidence to suggest that the airline’s handling contributed to the animal’s condition in any way.

Narrative description of any corrective action taken in response to the incident: No action required.

No photographs available
Animal Incident Report

to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13

Reporting Period: August 1-31, 2008

September 17, 2008 (delayed due to Hurricane Ike)

TOTAL ANIMALS SHIPPED DURING REPORTING PERIOD: 12,246
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 2
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.0001%

IMPORTANT NOTE:
Summer travel means that more pets will be flown on longer flights, and some of those pets have not been
acclimated to their crates or transport. Also, some will have pre-existing conditions that are unknown to the owner
and their Veterinarians.

INCIDENT #1:
CO Flight #250  Houston to Raleigh Durham   Dog – Great Pyreneese / 2 yrs old
August 4, 2008       Female  / Name: “Sister”

Owner/Guardian
REDACTED

Narrative Description:

Description of the Incident:
This customer flew 2 dogs (1 Golden Retriever age 5 yrs and 1 Great Pyreneese age 2 yrs) from Reno to
Raleigh Durham with a connection in Houston. Upon arrival into Raleigh Durham, the Great Pyreneese was
deceased in its crate.

Description of the Cause of the Incident:
A necropsy was performed at Continental’s expense and the pathologist noted that “sloughed epithelium in the
bronchi”. These changes may have compromised the dogs respiratory function, contributing to its death. He
also reported that there was 8cc of fluid in the pericardial sac. The usual amount of fluid should be 1-3cc’s. A
pericardial effusion in sufficient quantity, may compromise the functioning of the heart, causing cardiovascular
restrictions and subsequent death. This would also help explain why the companion animal in the second crate
and other customers animals on the same flight arrived without incident.

Description of any corrective action taken:
None. The death of this pet was clearly a pre-existing condition and not transit related.

INCIDENT #2
CO Flight #1622  Houston to Portland, OR   Dog – Pug / 10 yrs old
August 30, 2008       Female/ Name: “Sissy”

Owner/Guardian
REDACTED

Narrative Description:

Description of the Incident:
Upon arrival of the flight into Portland, OR the Pug was found lying in her crate deceased.
Description of the Cause of the Incident:
A necropsy was performed at location in Oregon at Continental's expense and the Pathologist noted that the final diagnosis was “Tracheal hypoplasia, a slipped femur and arthrosis”. The Pathologist noted that the slipped femur and arthrosis were chronic conditions that were unlikely to have caused the dog's demise; however, they noted that Sissy likely died from "respiratory insufficiency, which is an inherent problem for brachiocephalic dogs."

Description of any corrective action taken:
None. The death of this pet was clearly a pre-existing condition and not transit related.
### Priority Pet Incident Report

<table>
<thead>
<tr>
<th>Type</th>
<th>Escape / Injury</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date/Time of Incident</td>
<td>August 6, 2008, approx. Approx Midnight, PDT</td>
</tr>
<tr>
<td>Location</td>
<td>SEA</td>
</tr>
<tr>
<td>Routing</td>
<td>NW #166 SEA-MSP</td>
</tr>
<tr>
<td></td>
<td>NW #138 MSP-ORD</td>
</tr>
<tr>
<td>AWB</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Shipper / Owner / Guardian</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Consignee</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Description of Animal</td>
<td>Cat named, “Katya” 12 lbs</td>
</tr>
</tbody>
</table>

#### Description of Incident:
Passenger checked four cats in four kennels. On arrival one kennel was empty. Cat was found later same day at SEA airport and returned to owner next day 07Aug2008. Owner reported Katya had cut lip, chipped tooth and grease on back.

#### Cause of the Incident:
Unknown

#### Corrective Action Taken:
General reminder to stations on use of newly developed Pet Acceptance Packet/Checklist.

#### Prepared by:
Steve Mahon  
Senior Specialist – Customer Service Standards  
Ph: 612-726-6960  
E-mail: stephen.mahon@nwa.com

#### Filed on behalf of NW by: