

*****REDACTED*****

AMERICAN EAGLE AIRLINES / MAY 2013

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #246

Date and Time of the Incident

22 May 2013 @ 1956

Description of the Animal, Including Name

Feline, named Jazz

Narrative Description of Incident

While removing the cat from his kennel to assist with the TSA security screening, the cat jumped out of the arms of the employee that was assisting with this process.

Narrative Description of Cause of the Incident

The ticket counter employee, in an attempt to expedite the screening process for the customer who left to return her rental car, removed the cat from its kennel for TSA inspection. The cat jumped from the arms of the employee and escaped.

Narrative Description of any Corrective Action Taken in Response to Incident

The employee responsible for this incident and all KOA agents have been briefed on the protocol for pet acceptance with a focus on the importance of never having direct contact while receiving an animal for transportation.