

*****REDACTED*****

AMERICAN AIRLINES / December 2015

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight # 1624

Date and Time of the Incident

1 December 2015 @ 22:30

Description of the Animal, Including Name

Snake, Name Unknown

Narrative Description of Incident

Upon arrival in SFO at approximately 22:30 CST customer arrives to pick up the snake and asks the agent to open the box. The agent refuses to open but the customer proceeds just to find the snake deceased inside. The snake was inside a cardboard box with a plastic inner container. No damaged was noted to the inner container. The vet was not contacted since the customer decided to take the snake home.

Narrative Description of Cause of the Incident

Unable to determine cause of injury.

Narrative Description of any Corrective Action Taken in Response to Incident

None at this time.