

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / January 2012**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #462 DFW-MCO

***Date and Time of the Incident***

17 JAN 2012 19:55

***Description of the Animal, Including Name***

Dog – Name: Cup Cake

***Narrative Description of Incident***

Dog was shipped Priority Parcel Service (AWB#7791 9383) from Newark to Dallas/Ft. Worth, then connecting to Orlando. During the offloading process, the kennel bottom half came unsnapped and dropped off, causing the dog to run free on the tarmac. Subsequently, the dog was found deceased on the active runway.

***Narrative Description of Cause of the Incident***

The agent at Newark accepted a "snap-together" type kennel. AA policy prohibits acceptance of this kennel type, since the plastic snaps are prone to failure during shipping.

***Narrative Description of any Corrective Action Taken in Response to Incident***

AA training has released system-wide advisories to all Cargo and Passenger Service personnel reinforcing the prohibition of snap-together kennels for Cargo shipments or customer checked-pets. Additionally, the live animal checklist was updated with a more precise description of a snap top kennel. Lastly, the live animal acceptance training lesson is in the process of being updated with this information as well.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / January 2012**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #2071

***Date and Time of the Incident***

26 January 2012

***Description of the Animal, Including Name***

Canine, named Cosmo

***Narrative Description of Incident***

While off-loading the aircraft, fleet service personnel noticed that the kennel, containing Cosmo, reeked of feces. The kennel was delivered to the baggage claim area and was claimed by his owners. While in the baggage claim area, the dog began to have a seizure and the owners immediately departed the airport for a local veterinarian's office.

***Narrative Description of Cause of the Incident***

The dog was deceased shortly after arriving at the veterinarian's office. The owners did not want a necropsy performed on Cosmo and the exact cause of death is undetermined.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No corrective action is necessary for this incident.

\*\*\*REDACTED\*\*\*

AMERICAN AIRLINES / April 2012

DOT PET INCIDENT REPORT

**Carrier and Flight Number**

American Airlines Flight #102

**Date and Time of the Incident**

26 April 2012 @0712

**Description of the Animal, Including Name**

Canine, named Toby

**Narrative Description of Incident**

While off-loading the aircraft, fleet service personnel noticed that the dog in the kennel was not moving. The passenger was notified and continued his flight to BWI. The pet was taken to a local vet for a gross necropsy to determine the cause of death.

**Narrative Description of Cause of the Incident**

The necropsy revealed that the dog had a pre-existing condition and that a "Tracheal Collapse", along with the kennel being too small for the pet, was the cause of death.

**Narrative Description of any Corrective Action Taken in Response to Incident**

The agent in HNL will be counseled on checked pet procedures and the acceptance of kennels especially.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / MAY 2012**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #956

***Date and Time of the Incident***

23 May 2012 @ 0615

***Description of the Animal, Including Name***

Feline, named Farrell

***Narrative Description of Incident***

While off-loading the aircraft, fleet service clerks noticed that one of two cats was deceased. Customs quarantined the cat until it could be taken to a local veterinarian for a necropsy.

***Narrative Description of Cause of the Incident***

The veterinarians report indicates that the cause of death was a heart attack.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No immediate corrective action is necessary.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / JULY 2012**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #931

***Date and Time of the Incident***

18 July 2012 @ 0810

***Description of the Animal, Including Name***

Canine, named Brody

***Narrative Description of Incident***

An agent took the dog out of its kennel to walk it, and while it was outside, the dog escaped from its lead. Employees immediately took chase, but were unable to locate the dog.

***Narrative Description of Cause of the Incident***

The dog became free from its lead when an agent took it out of its kennel to walk it. The lead was not damaged and the agent indicated that the dog was anxious at the time it was removed from its kennel.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No immediate corrective action has been taken.

\*\*\*REDACTED\*\*\*

AMERICAN AIRLINES / SEPTEMBER 2012

DOT PET INCIDENT REPORT

***Carrier and Flight Number***

American Airlines Flight #543

***Date and Time of the Incident***

02 September 2012 @ 2050

***Description of the Animal, Including Name***

Canine, named Bella

***Narrative Description of Incident***

During the off loading, the crew noticed that one of two checked dogs appeared to be deceased. They called for a customer service manager who escorted the customer to the kennel.

***Narrative Description of Cause of the Incident***

The exact cause of death is unknown. The animal's owner wanted to continue to her final destination, MSY, with both dogs.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No immediate corrective action has been taken.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / OCTOBER 2012**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #1334

***Date and Time of the Incident***

09 October 2012 @ 2350

***Description of the Animal, Including Name***

Canine, named Rocco

***Narrative Description of Incident***

During the off loading, the crew noticed that one of two dogs in a single kennel was deceased. They called for a Customer Service Manager who escorted the customers to the kennel. Both pets were taken to a local veterinarian for examination.

***Narrative Description of Cause of the Incident***

The veterinarian performed a necropsy of the deceased pet and examined the surviving pet. The exact cause of death is unknown.

***Narrative Description of any Corrective Action Taken in Response to Incident***

Aircraft maintenance employees checked the aircraft cargo area and all systems were operating properly. No immediate corrective action has been taken.

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AMERICAN AIRLINES / DECEMBER 2012

DOT PET INCIDENT REPORT

***Carrier and Flight Number***

American Airlines Flight #880

***Date and Time of the Incident***

17 December 2012 @ 1843

***Description of the Animal, Including Name***

Canine, named Dante

***Narrative Description of Incident***

During the off loading, the crew noticed a dog was loose in the forward bin. The bin was closed and secured to prevent the dog from escaping the aircraft. Crew members were able to put a leash around the dog and the owner was notified.

***Narrative Description of Cause of the Incident***

The dog had chewed through the kennels seal creating an opening to escape. The minor injuries that resulted were treated by a local veterinarian.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No immediate corrective action has been taken.