

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Death
Date of Incident:	January 29, 2015
Location:	Atlanta, GA
Routine	Lexington, KY (LEX) - Atlanta, GA (ATL) - Salt Lake City, UT (SLC) - Boise, ID (BOI)
AWB:	006-54039742
Description of Animal:	4 old male Walker Hound named "Duke" Duke was presented for travel by its owner of record to our LEX facility at 0914. All documents were reviewed and processed in accordance with our acceptance procedures. Noted on the health certificate by the examining vet was the remark "T-101.3".
Description of Incident:	<p>Duke, along with another dog transported under a separate waybill, was loaded on DL4884 at approximately 1103. The flight pushed back from the gate area at 1132. The temperature at the time of departure was 510f.</p> <p>DL4884 arrived into ATL at approximately 1249 and the temperature was 53°F. Duke was promptly delivered to our animal holding room, where he remained until approximately 1505. Duke was picked up from the animal holding room and delivered to gate AOS at approximately 1536. At approximately 1555 agents responsible for working DL015 to SLC noticed that Duke was unresponsive. They immediately contacted the supervisor on duty and initiated internal emergency procedures.</p>
Cause of Incident:	According to the necropsy received from the University of Georgia Veterinary School, the "gastrointestinal track, bone marrow and mucous membranes are consistent with chronic bleeding from the stomach."
Corrective Action Taken:	None Warranted

Delta Air lines
Live Animal Incident Report – Redacted
Reporting Period: February 2015

Carrier:

Delta Air Lines

Flight Number:

722

Date and Time of Incident

2/18/2015, 11pm

Type of Incident:

Injury

Description of Animal

Breed: Weimaraner

Age: 12 years

Description of Incident:

Injury – nails detached from front paws.

Cause of Incident:

Dog injured four toes and nails apparently trying to escape from kennel carrier during transport from Aruba to JFK in New York. The injury occurred overnight while the pet was at the airport kennel service.

Corrective Action Taken:

Samantha's paws were cleaned and bandaged so that she could complete the trip to her ultimate destination in Boston. Injury was self inflicted and no further corrective action taken.

Delta Cargo
Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	February 28, 2015
Location:	Minneapolis, MN
Routing:	Minneapolis, MN (MSP) - Raleigh, NC (RDU)
AWB:	006-28951064
Description of Animal:	9 yr old male Domestic Short Hair Cat, named "Toby"
Description of Incident:	<p>Toby, a 201b male cat was presented for transport by its owner at our MSP facility on February 28, 2015 at approximately 1314 local time. All documents were reviewed and processed in accordance with our acceptance procedures.</p> <p>The cat was booked for travel on DL5999, which had a scheduled departure time of 1540. The temperature at the time of departure was around 19°F. Agents at MSP failed to deliver Toby planeside in a timely fashion to the aircraft. This action caused the cargo agent to return Toby back to the animal holding area located inside the warehouse. The owner was contacted and advised DL5999 was the last flight of the evening to RDU. The owner was given an option to pick the cat up or allow us to overnight him at our expense at the local kennel facility. The owner opted for the latter.</p> <p>Prior to contacting the overnight kennel facility to come retrieve him from the warehouse, agents observed Toby appeared to be asleep inside his crate with his eyes wide open. On further observation around 1800, agents touched the crate to see if there was a reaction, but Toby was unresponsive. The agents immediately contacted the supervisor on duty and initiated emergency procedures.</p>
Cause of Incident:	According to the necropsy report received from the University of Minnesota, Toby's "sudden, unexpected death was likely due to congestive

cardiac failure". It further notes the "weight of the heart far exceeded normal limits for domestic c

ats".

Corrective Action Taken: None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: March 2015

Carrier:

Delta Air Lines, Inc.

Flight Number:

DL 2364 (JFK/ATL)

Date and Time of Incident

March 4, 2015- 10:30 PM

Type of Incident:

Death

Description of Animal

Breed: Short Hair Cat

Age: 4 years

Name: Maxwell

Description of Incident:

During the unloading process a large article knocked the cat's kennel off the belt-loader side body causing the damage to the kennel which facilitated an escape. A search was initiated. Due to the limited nighttime visibility and the dark color of the black cat an agent driving a baggage tug did not see him and struck him.

Cause of Incident:

Maxwell died from blunt force trauma.

Corrective Action Taken:

Agent responsible for unloading aircraft was counseled on options for placement of kennels awaiting transfer to next flights. A system-wide reminder of live animal handling requirements was issued.

**Delta Air Lines
Live Animal Incident Report
Reporting Period: April 2015**

Carrier:

Delta Air Lines

Flight Number:

Delta 836

Date and Time of Incident

April 2, 2015, 7 AM

Type of Incident:

Death

Description of Animal

Breed: Domestic Short Haired cat

Age: 9 yrs

Description of Incident:

A domestic cat, Bob, traveling in the cargo bin of an Airbus 330-300 from Honolulu to Atlanta was determined to be unresponsive on arrival. The cat was sent to the College of Veterinary Medicine, University of Georgia for a necropsy.

Cause of Incident:

There were no indicators pointing to a cause of death. The cause was listed as Undetermined on the necropsy. According to the reporting vet, there was no evidence of infectious or any other type of disease. A mild pulmonary edema is a common, often nonspecific necropsy finding. All other changes were considered incidental and not likely significant in this case. There were other animals in the same cargo compartment that arrived without issue.

Corrective Action Taken:

None Warranted.

Delta Air lines
Live Animal Incident Report – Redacted
Reporting Period: April 2015

Carrier:

Delta Air Lines

flight Number:

Delta 72

Date and Time of Incident

April 09, 9:00AM

Type of Incident:

Death

Description of Animal

Breed: St. Bernard/Labrador Mix

Age: 3 Years

Description of Incident:

A dog, Lady traveling from Las Vegas to Frankfurt, Germany via Atlanta and Amsterdam was unresponsive upon arrival in Amsterdam.

Cause of Incident:

The necropsy and histological report indicates the cause of Lady's death was most likely acute heart failure due to the acute myofibril degeneration and necrosis in the heart and the absence of other changes in organs and body . The cause of the acute heart failure is unknown (possibly idiopathic), but based on the histological findings infectious, toxic and nutritional causes were unlikely.

Another pet dog travelling on the same itinerary and flights arrived in AMS without incident.

Corrective Action Taken:

Cremated remains were shipped to the owner's family in the US. No other corrective actions are indicated.

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Escape
Date of Incident:	April 22, 2015
Location:	Bloomington, IL
Routine AWB:	Los Angeles (LAX) - Atlanta, GA (ATL) - Bloomington, IL (BMI) 006-23439474
Description of Animal:	7 year old Chihuahua named "Cookie" On April 21, 2015, Delta Cargo accepted two Chihuahuas for travel from Los Angeles, CA to Bloomington, IL via Atlanta, GA. The dogs were presented in one kennel. The kennel was inspected and all paperwork was processed. The animals, named Foxy and Cookie, traveled on board DL1754. DL1754 was off the ground in LAX at approximately 1115 and arrived ATL at 1753.
Description of Incident:	Both Foxy and Cookie arrived into ATL without incident. The animals were scheduled to depart ATL to BMI on DL5423 at 2110 the evening of April 21. While awaiting the flight's departure to BMI, the crew advised the flight encountered a mechanical issue. During the delay the dogs were maintained in our animal holding room. DL5423 finally departed ATL at 0705 the morning of April 22. On arrival of DL5423 into BMI, agents observed the kennel was soiled inside. Prior to releasing the animals, agents attempted to clean the inside of the dog's crate. As agents were walking Cookie, the rope used as her leash became unknotted and darted across the airport grounds. At one point, airport authorities were able to corner Cookie, but she unfortunately took off again. The search for Cookie is ongoing. In the meantime, Foxy was released to the owner.
Cause of Incident:	Agents at BMI attempted to clean the dogs' crate and used a rope in order to walk Cookie in a nearby area. The rope became unknotted.

causing her to escape the airport grounds.

■ To prevent any future occurrences, agents at

Corrective Action Taken:

- IBM will undergo re-training of Delta's live animal handling procedures
- Seek professional assistance when crate cleaning is necessary
 - If a professional service provider is unavailable, agents will only release animals in a confined area

Delta Cargo
Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	May 30, 2015
Location:	Atlanta, GA
Routine	Tampa, FL (TPA) - Atlanta, GA (ATL) - Sacramento CA (SMF)
AWB:	006-07237366
Description of Animal:	15 month old female Corso mix, named "Mariah"
Description of Incident:	<p>On May 30, Delta Cargo accepted a female Corso mix for transport from Tampa to Sacramento via Atlanta. All documents were reviewed and processed in accordance with our acceptance procedures.</p> <p>DL1872 departed TPA at approximately 0625. The temperature at the time of departure was 73F. On the flight's arrival into ATL at approximately 0731, the agents unloading the flight reported Mariah was deceased inside her crate. At approximately 0800, she was delivered to warehouse to await transportation to the local veterinary office for an examination.</p>
Cause of Incident:	Cause of death is unknown at this writing. We are awaiting the results of the necropsy report.
Corrective Action Taken:	None Warranted

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Injury
Date of Incident:	August 2, 2015
Location:	Minneapolis, MN
Routine:	Los Angeles, CA (LAX) - Minneapolis, MN (MSP)
AWB:	006-08084635
Description of Animal:	old male Dachshund mix named "Charlie"
Description of Incident:	<p>On August 2, Delta Cargo accepted a four year old Dachshund mix (<i>according to the health certificate</i>) named Charlie at our facility in LAX. All documents were reviewed and processed in accordance with our five animal procedures, including the attachment of all required labels and kennel markings. Agents in LAX did not report anything unusual about Charlie's behavior. After the acceptance process was complete, Charlie was placed in the animal holding area to await the departure of DL1435.</p> <p>Flight 1435 had a scheduled departure time of 0025. The local temperature at the time of departure was approximately 690F.</p> <p>On the arrival of DL1435 into MSP, the cargo driver picked up Charlie, along with another dog (<i>under a separate shipment</i>) from the flight and loaded them into a cart for delivery to the warehouse. After hearing noises coming from the loading cart, the agent pulled over and found Charlie attempting to escape from his crate. The agent also observed blood coming from his mouth as Charlie was chewing the releasable cable ties. As the driver left to locate replacement ties for the kennel, Charlie escaped from the cart but was soon found and new releasable cable ties were applied. By the time the driver arrived at the warehouse, Charlie had chewed through the second set of replacement ties and had again escaped his from his crate.</p> <p>With assistance from employees and the airport police, Charlie was located the following day.</p>

	He was immediately delivered to Southview Clinic for an examination. At Delta's expense, doctors performed surgery on Charlie's upper left incisor.
Cause of Incident:	Self inflicted wounds
Corrective Action Taken:	None Warranted

Delta Cargo Live Animal Incident Report

Cargo Incident Report	
Type:	Death
Date of Incident:	September 18, 2015
Location:	Minneapolis, MN
Routing:	Kansas City, KS (MCI) – Minneapolis, MN (MSP) – Boise, ID (BOI)
AWB:	006-5468 4453
Description of Animal:	Coton Puppy
Description of Incident:	<p>On September 18, 2015, Delta Cargo accepted a Coton Puppy for transport from Kansas City, KS to Boise, ID with a transfer in Minneapolis, MN.</p> <p>Delta Flight 955 departed Kansas City at 0658L with a local temperature of 71F and arrived in Minneapolis, MN at 0828L.</p> <p>Upon flight arrival in Minneapolis, MN the operations team took note the animal was listless and lethargic. Local operations transported the animal to Veterinary services for medical evaluation.</p>
Cause of Incident:	Pending review of Necropsy results.
Corrective Action Taken:	None warranted

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Injury
Date of Incident:	September 21, 2015
Location:	Detroit, MI
Route:	Washington, DC (DCA) - Detroit, MI (DTW) - Los Angeles, CA (LAX)
AWB:	006-0875 7641
Description of Animal:	American Bully Dog
Description of Incident:	On September 21, 2015 Delta Cargo accepted for transport an American Bully from Washington, D.C. (DCA) to Detroit Michigan, MI (DTW) via DL858. While in transit from DCA to DTW the canine chewed through and ate his plastic food bowl causing internal bodily damage. The canine was taken to Veterinary services for treatment and expected to fully recover.
Cause of Incident:	Consumption of plastic food bowl items required in the kennel.
Corrective Action Taken:	None Warranted

**Delta Cargo
Live Animal Incident Report (Redacted)**

Cargo Incident Report	
Type:	Death
Date of Incident:	September 28, 2015
Location:	Atlanta, GA
Route:	Savannah, GA (SAV) -Atlanta, GA (ATL) -Grand Rapids, MI (GRR)
AWB:	006-7401 1965
Description of Animal:	American Bully Dog
Description of Incident:	<p>On September 28, 2015 Delta Cargo accepted an American Bully Dog for transport from Savannah, GA to Grand Rapids, MI with a transfer in Atlanta, GA. The animal appeared to be in good condition. Associated documentation was reviewed and all acceptance procedures were followed with a departure temperature of 72F. This canine arrived in Atlanta off Delta flight 2507 which departed Savannah, GA at 0730L arriving in Atlanta, GA at 0836L. Upon extraction from the aircraft the dog was noticed as unresponsive. The animal was taken to veterinary services for evaluation.</p>
Cause of Incident:	<p>According to the Necropsy results there are a variety of factors that could have resulted in or contributed to death. The dog had several conformational features consistent with brachycephalic airway syndrome which, in combination with excited breathing from the stress of flight may, have led to respiratory distress and pulmonary edema. The report also found the dog had chronic changes in the heart which considering the breed probably represent arrhythmic right ventricle cardiomyopathy. Such changes can be associated with sudden death.</p>
Corrective Action Taken:	None Warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: September 2015

Carrier:

Delta Air Lines - Baggage

Flight Number:

Delta 2839

Date and Time of Incident

9/28/2015 11:30

Type of Incident:

Injury

Description of Animal

Name: Kipper

Breed : Labrador Retriever

Description of Incident:

Pet kennel fell from cart reportedly injuring pet's leg or paw .

Cause of Incident:

The pet's kennel was offloaded and secured in a cargo cart. As the cart pulled away from the unloading area, the kennel apparently rolled inside the cart. The cart curtains were drawn but did not prevent the kennel from exiting the cart. The pet's owner advised he noticed a slight limp. The owner advised the dog was taken to vet who indicated the dog suffered an injury.

Corrective Action Taken:

Immediate observation of Kipper did not indicate injuries. Delta requested the owner to have a vet check the dog out at the airline's expense. The owner reported the vet discovered a hairline fracture and soft tissue swelling. After several requests a written diagnosis and vet bill has not been received by Delta to document an injury and provide basis for reimbursement of the vet fees. The baggage charges were refunded.

Delta Cargo Live Animal Incident Report

Cargo Incident Report	
Type:	Missing
Date of Incident:	October 12, 2015
Location:	Detroit, Michigan
Routine	Detroit, MI(DTW) -Atlanta, GA (ATL) - Columbia SC
AWB:	006-0901 1332
Description of Animal:	Domestic Cat
Description of Incident:	On October 12, 2015 a domestic cat was tendered for transport at Detroit, Michigan (DTW) and accepted in good health. The cat was assigned to Delta flight 901 departing at 2:52PM with releasable zip ties affixed to all four corners of the door of the kennel with local temperature at 75F. After the cat was accepted and dispatched to the aircraft upon planeside arrival, the DTW cargo agent assigned to transport the animal noticed it had escaped from the kennel. The agent did not see or locate the animal once he realized it was not in his possession. An immediate search was launched. At this time, the cat has not been located. The search is on-going.
Cause of Incident:	Cat escaped/got free from kennel and fled custody.
Corrective Action Taken:	Counseling with handling agents handled by local station Supervisor.

**Delta Cargo
Live Animal Incident Report**

Cargo Incident Report	
Type:	Death
Date of Incident:	November 09, 2015
Location:	Orlando, Florida
Routing:	Ontario, CA (ONT) - Salt Lake City, UT (SLC) - Orlando, FL (MCO)
AWB:	006-7179 3002
Description of Animal:	Poodle
Description of Incident:	<p>On November 09, 2015 a domestic dog was tendered for transport at Ontario, CA (ONT) and accepted in apparent good health. The dog was assigned to Delta flight 4749 departing at 7:33PM with releasable zip ties affixed to all four corners of the door of the kennel with local temperature at 45F. The dog arrived in Salt Lake City, UT (SLC) and transferred in apparent good health to Delta flight 1315 on 09NOV which departed at 11:22PM and arrived at destination in Orlando, FL at 4:39AM. Upon arrival and unloading in Orlando the gate crew noticed the puppy was lethargic and barely responsive. The gate crew alerted the on-duty Supervisor immediately. The consignee and the dog were taken to local Veterinary Hospital. The dog passed in veterinary care at approximately 7:30PM local time.</p>
Cause of Incident:	Unknown - consignee declined Necropsy
Corrective Action Taken:	None

**Delta Cargo
Live Animal Incident Report**

Cargo Incident Report	
Type:	Death
Date of Incident:	November 28, 2015
Location:	Pittsburgh, Pennsylvania
Routing:	Albany, Ga (ABY) - Atlanta, GA (ATL) - Pittsburgh, Pennsylvania (PIT)
AWB:	006-09605691
Description of Animal:	Mini Dalmatian Pu
Description of Incident:	On November 28, 2015 a domestic puppy was tendered for transport at Albany, GA (ABY) and accepted in good health. The puppy was assigned to Delta flight 5334 departing at 12:14PM with releasable zip ties affixed to all four corners of the door of the kennel with local temperature at 74F. The puppy arrived in Atlanta, GA and transferred in apparent good health to Delta flight 1462 on 28NOV which departed at 3:57PM and arrived at destination in Pittsburgh, PA at 5:02PM. Upon arrival and unloading in Pittsburgh the gate crew noticed the puppy was unresponsive. The gate alerted the on-duty Supervisor immediately. The consignee elected to take the puppy at the time of arrival.
Cause of Incident:	Unknown.
Corrective Action Taken:	None wanted

Delta Cargo Live Animal Incident Report

Cargo Incident Report	
Type:	Death
Date of Incident:	December 14 2015
Location:	Ontario California
Routine:	West Palm Beach, FL (PBI) - Atlanta, GA (ATL) - Salt Lake City, UT (SLC) - Ontario, CA (ONT)
AWB:	006-5844 0502
Description of Animal:	Belgian Malinois
Description of Incident:	On December 14 2015 Delta Cargo accepted a Belgian Malinois for transport from West Palm Beach, FL to Ontario, CA with transfers in Atlanta, GA and Salt Lake City, UT. Temperatures were within acceptable limits throughout the routing. Documentation was reviewed and processed in accordance with our acceptance procedures. No irregularities were noted or reported during transport. Upon arrival at destination local staff noticed the animal was responding poorly. The animal was immediately transported to Veterinary services for evaluation.
Cause of Incident:	The Necropsy results did not identify a specific cause of death.
Corrective Action Taken:	None warranted

Delta Cargo Live Animal Incident Report

Cargo Incident Report	
Type:	Injury
Date of Incident:	December 29 2015
Location:	Portland OR
Routin	Portland,OR (POX) - Salt Lake City, UT (SLC) - San Antonio TX (SAT)
AWB:	006-09901916
Description of Animal:	Domestic cat
Description of Incident:	A domestic cat was accepted in PDX in accordance with acceptance procedures. Upon loading at origin it was noticed the cat had attempted to claw out of the kennel and injured a paw. The cat was taken to the Vet and had the paw bandaged and given permission to continue travel where it was transported and delivered without further issue.
Cause of Incident:	Cat attempted to claw out of the kennel resultin in self-inflicted in
Corrective Action ken:	None Warranted.